

Ref: FAQ-023

Made By: AB 05/02/14

Version: 1.0

Title – W7&8 high res screen correction

(Issue 1)

Question – <u>How to correct small High Resolution screen window</u> issues with Microsoft Windows 7/8 equipped PC's

The issue can occur on any Windows 7/8 equipped PC that uses a small high resolution monitor. Generally it can be seen as software screens not being fully operational or completely visible. It is a recognised Microsoft problem (it is not an HWM-Water Software issue) and should be fixed in future MS Service pack releases. In the interim if you encounter this problem the solution is fairly simple if you follow the instructions below

First run 'regedit' from the command line: Then we go to the following section in the registry -HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Fonts To do this follow the steps below -

Windows 7





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Windows 8



This will reveal the registry below –

Select HKEY_LOCAL_MACHINE

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...and progress down the directory tree: HKEY_LOCAL_MACHINE\SOFTWARE



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Business Objects				
BVRP Software, In				
CBSTEST				
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$HKEY_LOCAL_MACHINE \ SOFTWARE \ Microsoft$

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$HKEY_LOCAL_MACHINE \ SOFTWARE \ Microsoft \ Windows \ NT$



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File Edit	View	Favorites Help				
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$HKEY_LOCAL_MACHINE \ SOFTWARE \ Microsoft \ Windows \ NT \ Current \ Version \ Fonts$



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	AppCo	Name	Туре	Data	
		ab (Default)	REG_SZ	(value not set)	
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	Consol	ab Amienne (TrueType)	REG_SZ	AMIENNETTF	
	Default	ab Amienne Bold (TrueType)	REG_SZ	AMIENNEB.TTF	
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		ab Arabic Typesetting (TrueType)	REG SZ	arabtype.ttf	
	EontS	ab Arial (TrueType)	REG SZ	arial.ttf	

$\label{eq:hkey_local_machine} Key_local_MACHINE SOFTWARE Microsoft Windows NT Current Version Sans Serif 8,10,12,14,18,24$

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File Edit View	Favorites Help				
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Computer\HKEY_I	LOCAL_MACHINE\SOF	TWARE\Microsoft\Windows NT\CurrentVersion\For	its		



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Doubleclick on the font...

Edit String	×
Value name:	
MS Sans Serif 8,10,12,14,18,24	
Value data:	
SSERIFE.FON	
	OK Cancel

...and alter SSERIFF.FON to SSERIFE.FON.

Do exactly the same for MS Serif 8,10,12,14,18,24:

Edit String	—
Value name:	
MS Serif 8,10,12,14,18,24	
Value data:	
SERIFE.FON	
	OK Cancel

'OK' and finish (Exit)

Restart the Software

Document History:

Edition	Date of Issue	Modification	Notes
1st	05/02/14	First release on FAQ format	



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