

**Question** — What is the correct browser to use with Almos and windows 7/8, as Internet Explorer 11 does not correctly display Permanet+ in leak mode (no red dot is shown)?

You can get this to work in IE11 by enabling compatibility mode. To do this open the Almos website in IE11 and select Tools to show the main menu and select: 'Compatibility View Settings'



Then press the add button to add the Almos website into compatibility view.

Compatibility View Settings		×		
Change Compatibility View Settings				
Add this website:				
almos.hwmonline.com/	Add			
http://almos.hwmonline.com/ http://almos.hwmonline.com/index.asp http://almos.hwmonline.com/index.asp?kundeic http://almos.hwmonline.com/index1.asp	Remove			
Display intranet sites in Compatibility View Juse Microsoft compatibility lists Learn more by reading the <u>internet Explorer privacy statement</u> Close				

After this the flashing red dots should show correctly on the map.

## **Document History:**

Edition	Date of Issue	Modification	Notes
First	18/06/14	Release	

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