





Ref: FAQ-028

Title – Datagate channel changes

Made By: AB 06/12/13

(Issue 1)

Version: 1.0

## Question - How do you change logger channel details in Datagate / **HWM Online**

Normally for GPRS UDP loggers the channel settings are carried in the data message from the logger to Datagate and onto HWM Online so if the logger is correctly configured on installation no changes need to be made and the results viewed on HWM Online will be correct. In instances where the logger channel information seen in HWM Online requires changing it is possible to correct this in Datagate / HWM Online for all data as follows:-

In your Datagate Account locate the logger and -



Select the 'Channels' tab –



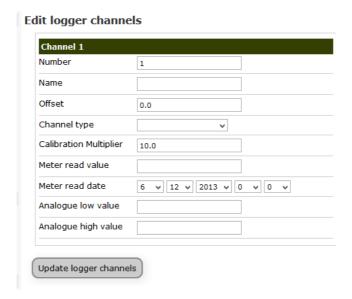


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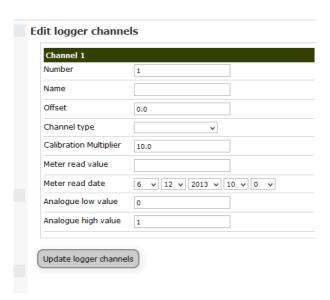
(Note if no Channels are seen select the 'Add new Channel button and add the number of channels that your logger has)

Then select 'Edit logger Channels'

Select the channel you want to apply the revised configuration to -



Make the changes you require by editing the information in the available boxes. Changing the Channel type will change the HWM Online Channel designation and units.



Then select 'Update the logger channels'

This will modify the all in Datagate / HWMOnline data by transposing negative values to positive values.









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## **Document History:**

Edition	Date of Issue	Modification	Notes
1st	06/12/13	Release	