



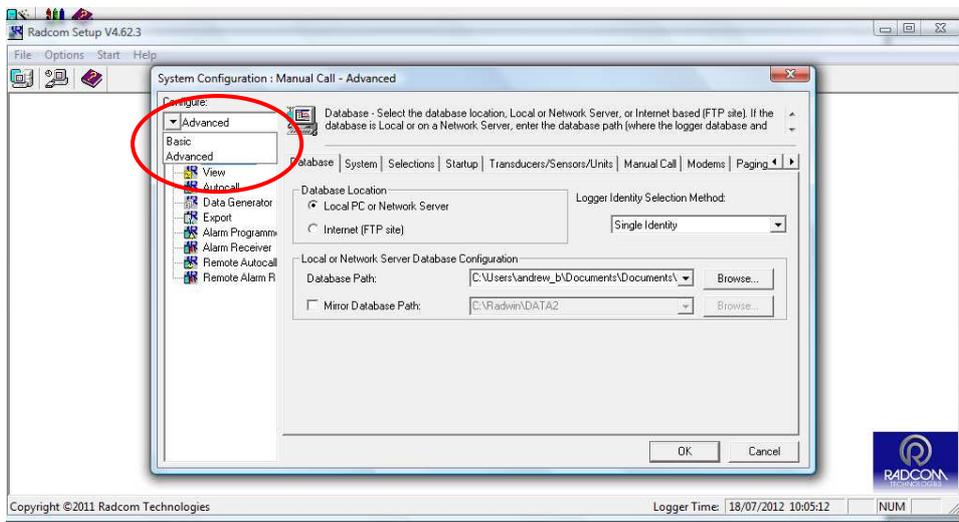
Ref: FAQ0087	Version: 1.0
Title – Upload data to Datagate	
Made By: AB 06/01/17	(Issue 4)

How to upload manually downloaded logger data to Datagate

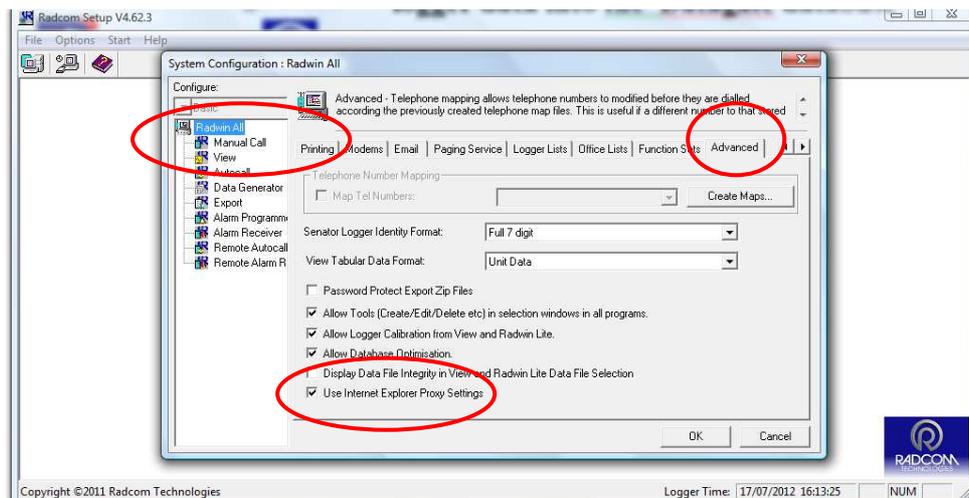
Settings

In order to configure your Radwin software correctly please complete this procedure -

Open the ‘Radcom Setup’ module of your Radwin software and go to ‘Options’, ‘System Configuration’, Select ‘Advanced’ from the drop down -



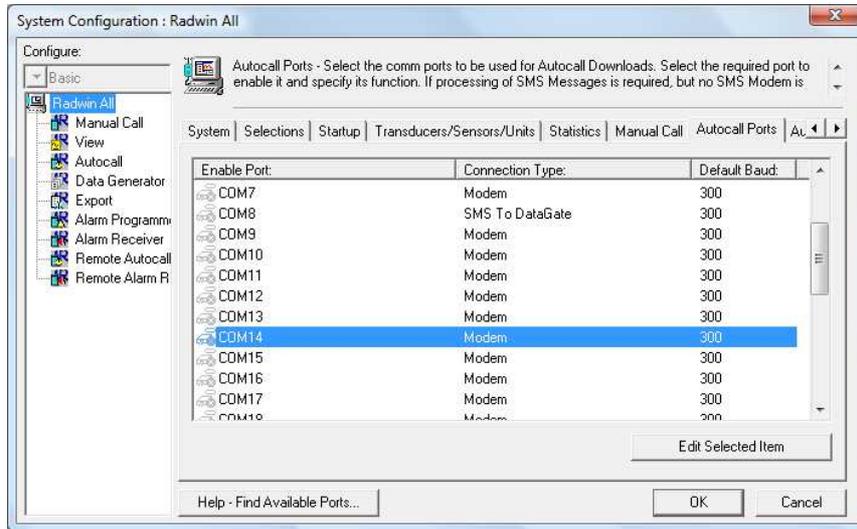
Then select ‘Radwin All’ and navigate to the last tab on the right ‘Advanced’
Tick the ‘Use Internet Explorer Proxy Settings’ box (see below)



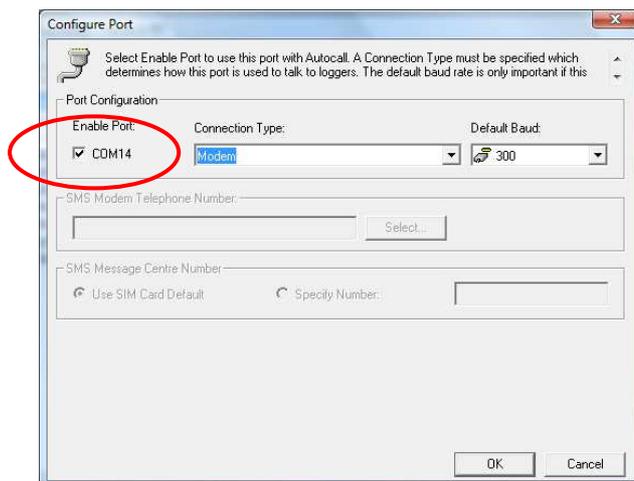
Then on the same screen navigate left to the ‘Autocall Ports’ tab and select any port that is not in use (in this case COM14)



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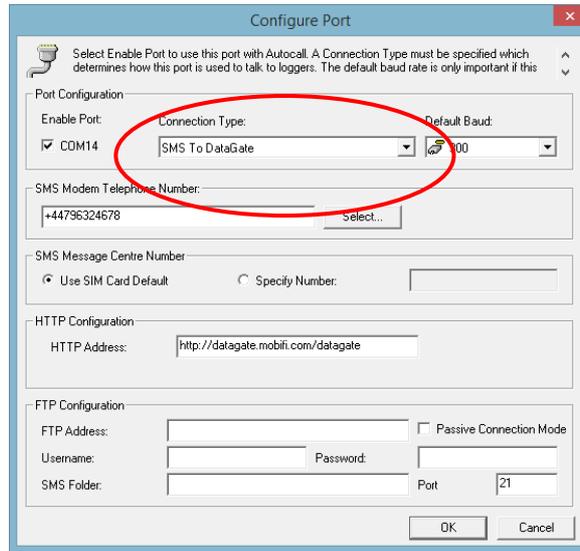
Double click on your selected COM port (COM 14) to open it and a new window will open to allow you to enter the settings - Select the 'Enable' port checkbox



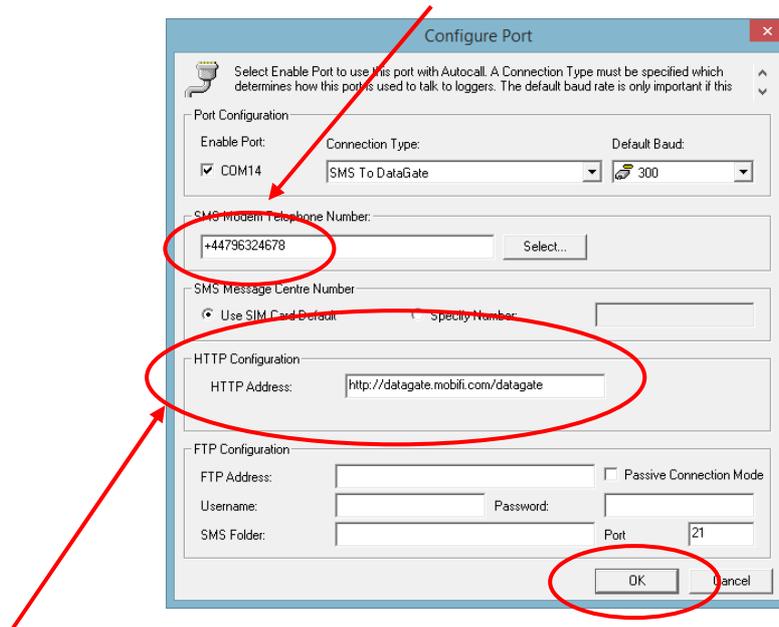
Select 'SMS to DataGate' from the 'Connection Type' drop down -



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Insert a phone number, in international format (+44.....) in the ‘SMS Modem Telephone Number’ box (any phone number will do – it is not important providing a number is entered here)



Check the HTTP Configuration –

By default the HTTP address is <https://radwin.hwmonline.com/api> but it will require to be edited for specific Customers as follows:-

- For UU <https://uu-man.hwmonline.com/api>
- For Yorkshire <https://uu-man.hwmonline.com/api>
- For Severn Trent <https://st-man.hwmonline.com/api>

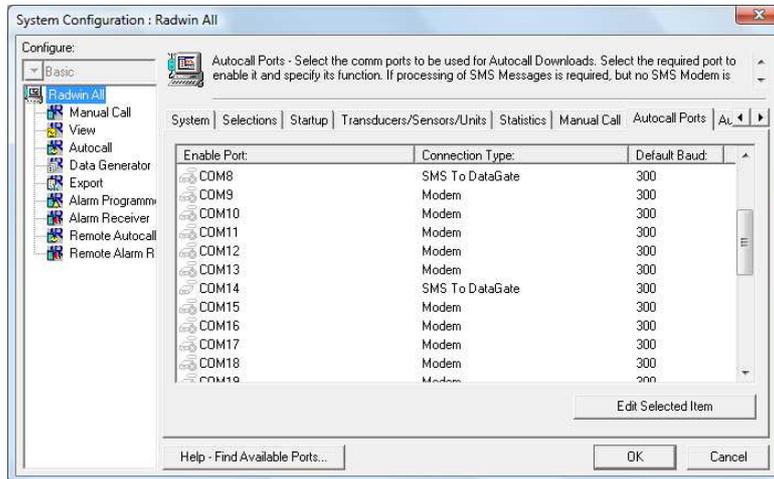
For all others <https://radwin.hwmonline.com/api>

Then select ‘OK’

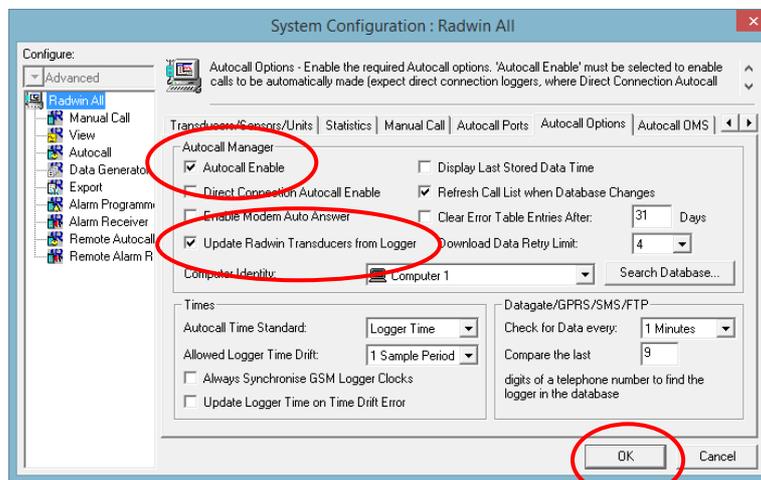


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This will have returned you to the ‘Autocall Ports’ tab
 See below – Note the port now appears not to be enabled (not highlighted)
 This is Ok.



Select ‘OK’ again to return to the Set Up Screen.
 Use the tab arrows to navigate to the ‘Autocall Options’ tab
 In the Autocall manager section select the checkboxes ‘Autocall Enable’ and ‘Use FTP2 message calibration’ and select ‘OK’



Close down Radcom software to ensure the settings are retained – then re-open the Radwin View Module



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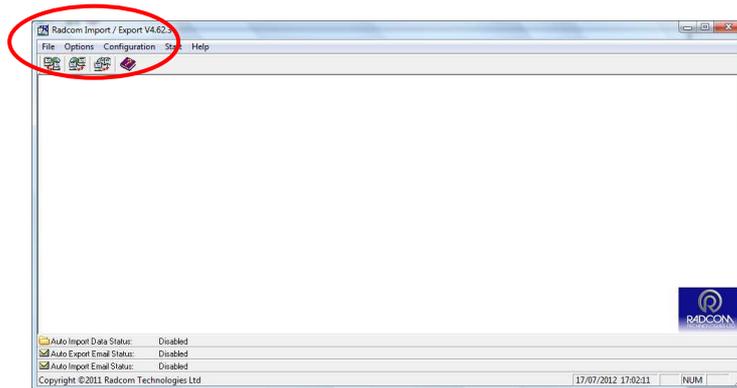
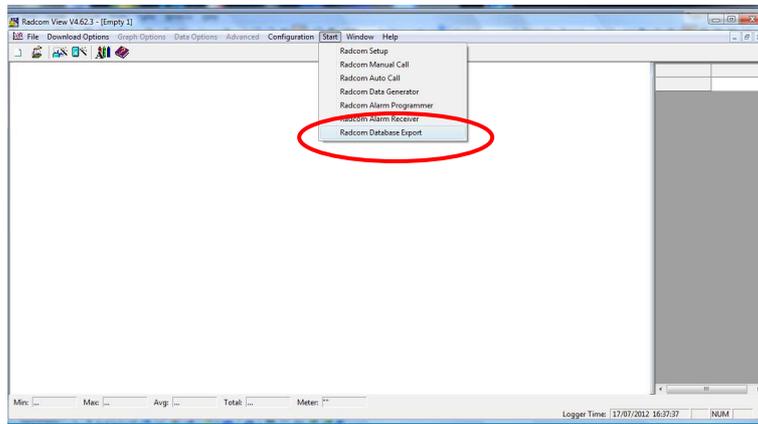
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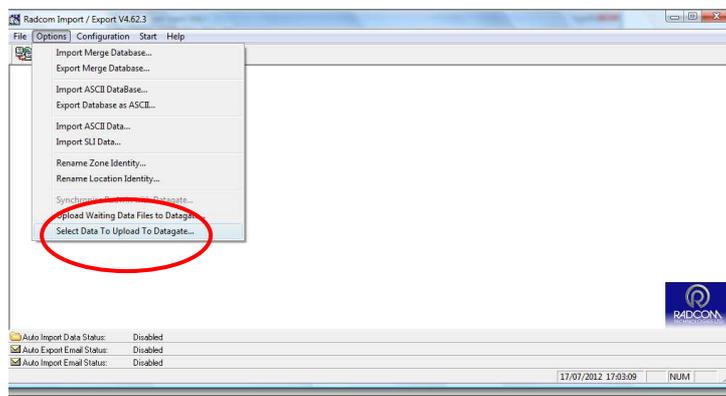
The data upload procedure

From the Start button – select ‘Radcom Database Export’



At the above screen select ‘Options’ and from the dropdown -

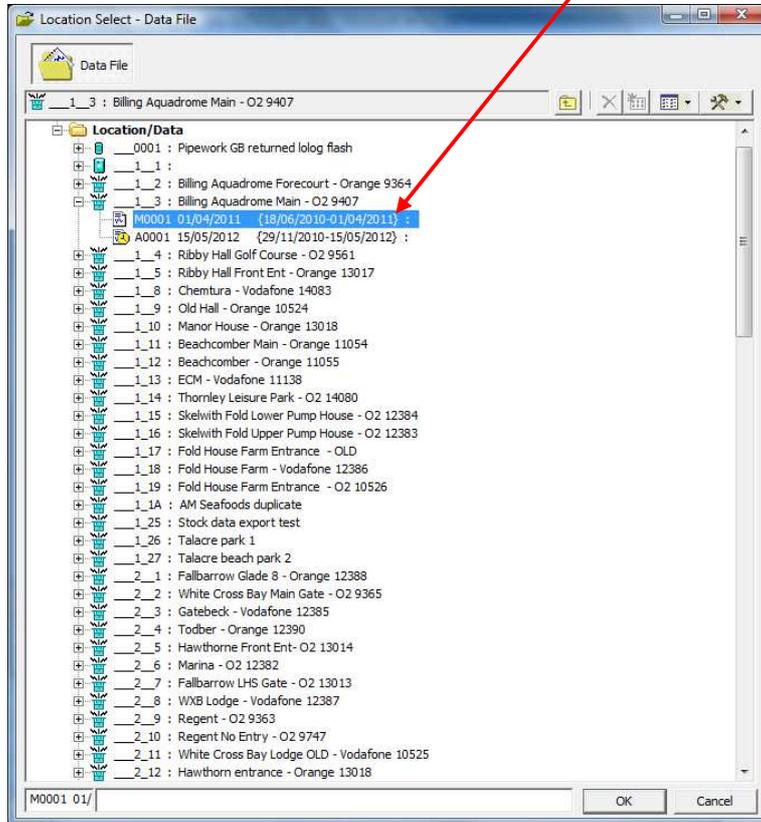
Select ‘Data to upload to Datagate’



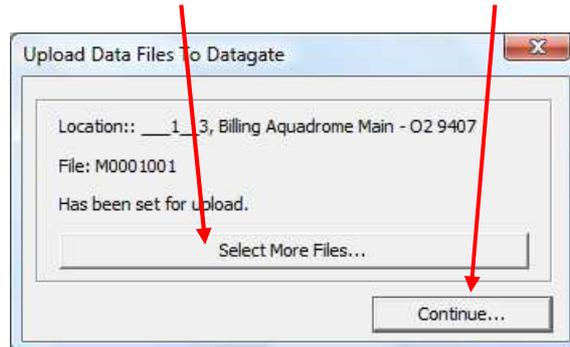


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From the logger list select the data you wish to upload by double clicking on it -



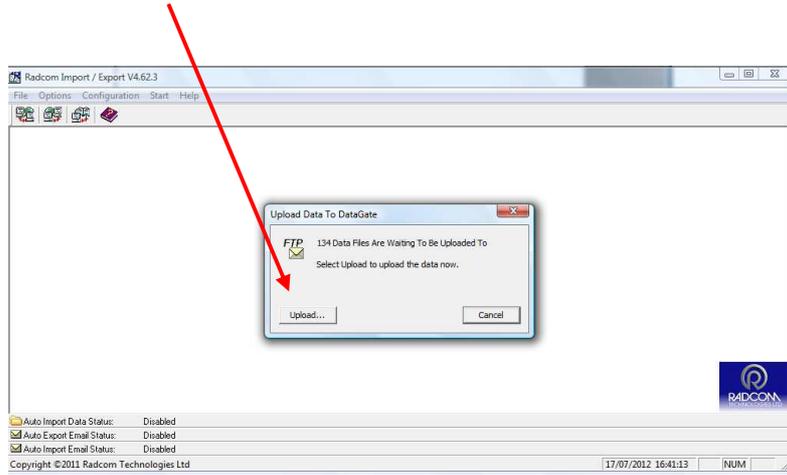
At the following screen either 'Select More Files' or select 'Continue'





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At this screen – select the ‘Upload’ button – this will now upload the logger data to the Datagate database.



This completes the upload.

Please note –

- For successful upload to take place a strong/stable internet connection is required.
- The pace of the upload counter (# of messages currently uploaded) can be misleading – Connection/upload fail may display as very fast upload.
- Check successful upload by shutting down Radwin software and reopen. The ‘Upload’ prompt window will appear again if files are still outstanding to be uploaded.
- The ‘Upload’ prompt window will also appear in the field when downloading loggers without an internet connection. The operator can cancel the prompt between sites – the msg # to upload will increase with each site visit until the files are sent.

Document History:

Edition	Date of Issue	Modification	Notes
1st	18/07/12	Release	
2nd	02/03/15	Http addresses changed	
3rd	21/04/16	Upload api changed	
4th	06/01/17	New main Http address	