



Ref: FAQ0251

Version: 1.0

Title – Datagate – adding alarm recipient

Made By: AB 21/09/15

(Issue 2)

Datagate – how to add an alarm recipient to a customer account

Open your account and select 'My Account' (on the left of the screen)

The screenshot shows the HWM DataGate dashboard. The top navigation bar includes the HWM logo, the title "DataGate", and user information: "Current user: vws", "Access level: Power User", and "Logout: logout". The main content area is titled "Welcome to HWM Datagate" and features five summary cards: "Number of loggers" (202, 100.0%), "Quiet loggers" (9, 4.0%), "Low on credits" (4, 1.0%), "Out of credits" (0, 0.0%), and "Expire in the next 7 days" (0, 0.0%). Below these cards is a "Logger quicksearch" box with a search input field and a "Logger search" button. On the left, a sidebar menu lists "Loggers" (Summary, All Loggers, Quiet loggers, My Loggers, Upload loggers, Create a new logger, Send to loggers) and "Accounts" (My Account, My Account, Change my password, All accounts, Create new account). The footer contains the copyright notice "©2012 HWM-Water Limited - DataGate 1.5" and the date "Thursday, 6 December 2012 17:00".

datagate.mobifi.com/dgweb/myaccount.html

Then select the 'Users Belonging' tab -

The screenshot shows the "My account" page in the HWM DataGate system. The top navigation bar is the same as the previous screenshot. The main content area is titled "My account" and displays various account details: "Datagate number" (105), "Account name" (Veolia Water Scotland), "Username" (vws), "API access" (true), "HTTPS access only" (false), "Quiet logger reports" (true), "Access level" (Power User), "Message alert percent" (0), "Language" (English (British) (United Kingdom)), "Date created" (11-Oct-2010 16:09), "Date of last login" (06-Dec-2012 17:00), and "Managed by" (HWM). To the right of these details is a "Logo" box and two buttons: "Change password" and "Send messages to loggers". Below the account details, there are four tabs: "Loggers belonging", "Associated loggers", "Users belonging" (which is selected), and "Accounts belonging". The "Users belonging" tab shows a section titled "Users belonging to this account" with a button "Create a new user in this account". Below this is a table with columns: "Name", "Edit", "Delete", "Add alarm", and "Alarm actions". The table currently displays "Nothing found to display." The footer contains the copyright notice "©2012 HWM-Water Limited - DataGate 1.5" and the date "Thursday, 6 December 2012 17:00".

datagate.mobifi.com/dgweb/edituser.html?accountid=105



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Then select the 'Create a new user in this account' button
Enter the user details in the boxes provided –

And then select the 'Create User' button



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Click 'Add' in the Add Alarm box

From the Type drop down select either SMS or email

Add an email address or a mobile phone number in the 'address' box

Select the create alarm action to complete.

Document History:

Edition	Date of Issue	Modification	Notes
1st	02/01/13	Release	
2nd	17/09/15	Format update	