

Ref: FAQ0290

Made By: AB 21/09/15

Version: 1.0

Title- Datagate-set up alarm forwarding

(Issue 2)

How to add an alarm recipient to Datagate and ensure email alarms are sent to the recipient

Open your account and select 'My Account' (on the left of the screen)

Firefox 🔻 🛞 🗍 Welcome to HWM Data	agate - HWM × +					-	٥	×
A datagate.mobifi.com/dgweb/index.h	tml			☆ マ C 🛃 - Google		٩	⋒	•
HWM	DataGate				Current user: vws Access level: Power User Logout: logout			
Loggers	Welcome to HWM Datagate	•						
Loggers Summary All Loggers Quiet loggers	Number of loggers	Quiet loggers	Low on credits	Out of credits	Expire in the next 7 days			
My Loggers Upload loggers Create a new logger Send to loggers	202	9	4	0	0			
Accounts	202 100.0% 202	4.0%	202 1.0%	202 0.0%	202 0.0%			
My Account My Account Change my password All accounts All accounts Create new account			Logger quicksearch					
©2012 HWM-Water Limited - I	DataGate 1.5			1	Thursday, 6 December 2012 17:	00		

datagate.mobifi.com/dgweb/myaccount.html

Then select the 'Users Belonging' tab -

atagate. Hobin.com/ dgweb/myaccount.ntmi#dsetsbelonging			EI V	C 51 - Google			
HWM	DataGate					Current üser: vws Access level: Power L Logout: logout	Jser
Loggers	My account						
Loggers Loggers Summary All Loggers Quiet loggers Wpload loggers Upload loggers Create a new logger Send to loggers Accounts My Account My Account Change my password All accounts	Datagate number Account name API access HTTPS access only Quiet logger reports Access level Message alert percent Language Date created Date of last login Managed by	105 Veolia Water Scotland vws true false true Power User 0 English (British) (Unit 11-Oct-2010 16:09 06-Dec-2012 17:00 HWM	d red Kingdom)		Logo	Change passwor Send messages to lo	oggers
Create new account	Loggers belonging	Associated loggers	Users belonging	Accounts belonging			
	Users belonging to t	iis account					ļ
	Create a new user account	in this					
	Name	Edit	Delete	Ad	d alarm	Alarm actions	
	Nothing found to displa	1.					

datagate.mobifi.com/dgweb/edituser.html?accountId=105

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REDCONN FICS	Made By: AB 21/09/15 (Issue 2)

Then select the 'Create a new user in this account' button

Enter the user details in the boxes provided -

Add new user - HWM	DataGate × +		습 ⊽ C 🚺 + Google		- م	□ 合	×
HWM	DataGate			Current üser: vws Access level: Power User Logout: logout			
Loggers	Add new user						
Loggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Name Mr v Andrew	Broadbent Create user					
Accounts							
My Account My Account Change my password All accounts All accounts Create new account							
©2012 HWM-Water Limited -	DataGate 1.5		Thur	eday 6 December 2012 17:0	1		

And

then select the 'Create User' button

💴 😵 🗌 My account - HWM !	DataGate × +					- 6
datagate.mobifi.com/dgweb/myaccou	int.html#usersbelonging				🏠 ⊽ 🖱 🚼 र Google	۶ م
Loggers Summary	User deleted					
Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Datagate number 105 Account name Veolia Wa Username vws API access true	ter Scotland			Logo Change password Send messages to logger	
My Account My Account Change my password All accounts All accounts Create new account	Create a new user in this account	er British) (United D10 16:09 D12 17:00 Rd loggers nt	Kingdom) Users belonging	Accounts belonging		
	Name	Edit	Delete	Add alarm	Alarm actions	
	Andrew Broadbent	edit	delete	add	Type Address Enabled Edit Delete Nothing found to display.	1



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Click 'Add' in the Add Alarm box

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HWM	DataGate			Current user: vws Access level: Power User Logout: logout		
Loggers	Add new alarm					
Luggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Type SMS v Address Enabled					
Accounts	Land					
My Account My Account Change my password All accounts All accounts Create new account		Create alarm action				

From the Type drop down select either SMS or email

Add an email address or a mobile phone number in the 'address' box

Select the create alarm action to complete.

Document History:

Edition	Date of Issue	Modification	Notes
1st	30/05/13	Release	
2nd	21/09/15	Format update	