

Ref: FAQ0290

Made By: AB 21/09/15

Version: 1.0

Title- Datagate-set up alarm forwarding

(Issue 2)

How to add an alarm recipient to Datagate and ensure email alarms are sent to the recipient

Open your account and select 'My Account' (on the left of the screen)

Firefox 🔻 🛞 🗍 Welcome to HWM Data	agate - HWM × +					-	٥	×
A datagate.mobifi.com/dgweb/index.h	tml			☆ マ C 🛃 - Google		٩	⋒	•
HWM	DataGate				Current user: vws Access level: Power User Logout: logout			
Loggers	Welcome to HWM Datagate	•						
Loggers Summary All Loggers Quiet loggers	Number of loggers	Quiet loggers	Low on credits	Out of credits	Expire in the next 7 days			
My Loggers Upload loggers Create a new logger Send to loggers	202	9	4	0	0			
Accounts	202 100.0% 202	4.0%	202 1.0%	202 0.0%	202 0.0%			
My Account My Account Change my password All accounts All accounts Create new account			Logger quicksearch					
©2012 HWM-Water Limited - I	DataGate 1.5			1	Thursday, 6 December 2012 17:	00		

datagate.mobifi.com/dgweb/myaccount.html

Then select the 'Users Belonging' tab -

datagate. mobifi.com /dgweb/myaccount.html#usersbelonging					FT.A.	C Google	
HWM	DataGate					Current üser: vws Access level: Power I Logout: logout	User
Loggers	My account						
Loggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers Account My Account My Account Change my password All accounts	Username API access HTTPS access only Quiet logger reports Access level Message alert percent Language Date created	Veolia Water Scotland vws true false true Power User 0 English (British) (Unit 11-Oct-2010 16:09 06-Dec-2012 17:00			Logo	Change passwo Send messages to I	
Create new account	Loggers belonging	Associated loggers	Users belonging	Accounts belonging			
	Users belonging to th	nis account					
	Create a new user account	in this					
	Name	Edit	Delete	Ad	d alarm	Alarm actions	
	Nothing found to display	<i>.</i>					

datagate.mobifi.com/dgweb/edituser.html?accountId=105

	Ref: FAQ0290 Version: 1.0
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REDCONN FICS	Made By: AB 21/09/15 (Issue 2)

Then select the 'Create a new user in this account' button

Enter the user details in the boxes provided -

Add new user - HWM			습 ⊽ C 🚺 + Google			□	×
HWM	DataGate			Current üser: vws Access level: Power User Logout: logout			
Loggers	Add new user						
Loggers Summary All Loggers Quiet loggers Wy Loggers Upload loggers Create a new logger Send to loggers	Name Mr v Andrew	Broadbent Create user					
Accounts							
My Account My Account Change my password All accounts All accounts Create new account							
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And

then select the 'Create User' button

💴 🍪 🗌 My account - HWM	DataGate × +					
datagate.mobifi.com/dgweb/myaccou	unt.html#usersbelonging				🏠 ⊽ 🖱 🚼 ד Google	۶ م
Loggers Summary All Loggers	User deleted					
Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Datagate number 105 Account name Veolia Wa Username vws API access true	er Scotland			Logo Change password Send messages to logger	
Accounts My Account My Account Change my password All accounts Create new account	HTTPS access only false Quiet logger reports true Access level Power User Message alert percent 0 Language English (Entish) (United Kingdom) Date created 11-Qd-2010 16:09 Date of last login 06-Dec-2012 17:00 Managed by HWM Loggers belonging Associated loggers Users belonging Accounts belonging Users belonging to this account Create a new user in this					
	Name	Edit	Delete	Add alarm	Alarm actions	
	Andrew Broadbent	edit	delete	add	Type Address Enabled Edit Delete Nothing found to display.	
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Click 'Add' in the Add Alarm box

tagate.mobifi.com/dgweb/editalarn	.html?userId=72	🏠 ⊽ C 🔀 - Google	P 1
HWM	DataGate	Current user: Access level: f Logout: l	Power User
Loggers	Add new alarm		
Loggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Type SMS v Address Enabled		
Accounts			
My Account My Account Change my password All accounts All accounts Create new account		Create alarm action	

From the Type drop down select either SMS or email

Add an email address or a mobile phone number in the 'address' box

Select the create alarm action to complete.

Document History:

Edition Date of Issue		Modification	Notes
1st	30/05/13	Release	
2nd	21/09/15	Format update	