

Datagate - how to add create sub accounts for a customer account

Open your main Datagate Account -

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🥹 Getting Started						
	DataGate				Current üser: bs2013 Access level: Power User Logout: logout	
Loggers	Welcome to HWM Datagate					
Loggers Summary All Loggers Quiet loggers My Loggers			on credits O	ut of credits	Expire in the next 7 days	
Upload loggers Create a new logger Send to loggers	3230 1	.096	4	0	0	
Accounts	3230 100.0% 3230	33.0% 3230	0.0% 3230	0.0%	3230 0.0%	
My Account My Account Change my password All accounts Create per account			quicksearch Jer search			

Select 'All Accounts' - this will show the sub Accounts that are already set up -

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<u>}.</u>	D	ataGate					Access le	iser: bs2013 evel: Power User jout: logout
Loggers	All Acc	ounts						
Loggers Summary All Loggers	Logo	Name	Username	Has password	Access level	Language	Last login date	Date created
Quiet loggers My Loggers Upload loggers		Aberdeen CCA	aberdeencca	true	User	English (British)	09-Sep-2011 16:29:51	09-Sep-2011
Create a new loggers Send to loggers		Aberdeenshire Council Area	aberdeenshireca	true	User	English (British)		13-Sep-2011
Accounts	>	Angus Council Area	angusca	true	User	English (British)		27-Sep-2011
My Account My Account Change my password	>	Dundee City Council Area	dundeecca	true	User	English (British)		27-Sep-2011
All accounts All accounts Create new account		Perth & Kinross Area	perthkinrossa	true	User	English (British)		14-Sep-2011
		The Moray Council Area	morayca	true	User	English (British)		14-Sep-2011

Double click on any account name to reveal the Account in detail – click on the 'Associated loggers' tab to show the loggers associated with this account -

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				Title – Datagate – adding sub accounts							nts
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View account - HWM Da	taGate +										- 0 ×
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My Account My Account Change my password All accounts All accounts Create new account	Date created 1 Date of last login Managed by E Loggers belonging	4-Sep-2011 12:07 Jusiness Stream Associated loggers Users belo	r x days	Accounts be					Login as	account	
	Serial Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	message received	Expiry date	
		Removed replaced with roaming sim	200	305337	200	0	163	0	03-Sep-2013 03:08:08	14-Jun-2014 10:46:22	
	12817 447787271789	2103244 Craigiebarns Primary School, Brington Road, , , DUNDEE DD4 7UH	191	304819	200	9	681	0	08-Sep-2013 19:03:20	14-Jun-2014 10:45:05	
	12820 447787271794	Logger 12820 Removed	173	304563	200	27	937	0	15-Aug-2013 08:33:44	15-Jun-2014 10:48:08	

Select 'Edit Account' button (see above) to show the Username and password that can be provided to your Customer to allow them access to this account (and its associated loggers) only –

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	DataGate			Current üser: bs2013 Access level: Power User Logout: logout		
Logge.	e a new account					
Loggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Account Name Devine Knees Area Username Password					
Accounts						
My Account My Account Change my password All accounts All accounts Create new account	Alcose level User v Allow API access Allow only HTTPS access Send quiet logger reports Low message alert percentage (0 = disabled) 0 Low message alert check hour (-1 = disabled) -1 Language English (British) (United Kingdom) v					
		Update account				

If you want to create a further sub account of the above sub account account select 'Create New Account' from this screen above.

To create a completely new sub account return to the Home page and select 'Create New Account'



Fill in the required details in the Create New Account Screen (below) – when complete select the 'Create Account' button

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	DataGate		Current üser: bs2013 Access level: Power User Logout: logout		
Loggers	Create a new account				
Loggers Summary All Loggers	Account Name				
Quiet loggers My Loggers Upload loggers	Username				
Create a new logger Send to loggers	Password				
Accounts	Access level				
My Account My Account Change my password	Access level				
All accounts All accounts Create new account	Allow only HTTPS access				
	Send quiet logger reports				
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	Crea	ate account			

To associate the required loggers with this new Account select 'All Loggers' (above) and from the list

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	Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger	3,230	loggers					Lo	gger searc	h			
	Send to loggers	Out of a	credits: Messages v	waiting No messages received for x days									
	Accounts												
	My Account My Account Change my password	Serial	Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	Last message received	Expiry date	
	All accounts All accounts Create new account	12549	447713305941	2088580 -ROYAL BOTANIC GARDENS, SCIENCE DEPT, 20A Inverleith Row, EDINBURGH, EH3 5LR.	168	303073	200	32	2427	0	10-Sep-2013 03:06:43	19-May-2014 11:57:18	
		12550	447713305942	Logger 12550 Removed	173	303690	200	27	1810	0	30-Jun-2013 03:06:38	25-May-2014 12:30:44	
		12551	447713305443	2002681 - Sandy Brae Community Centre, New Road, Kennoway, LEVEN	380	303554	200	20	1946	0	10-Sep-2013 09:12:41	08-Apr-2016 14:12:47	
		12552	447713305944	2039949 BurdieHouse & SouthHouse, 25 Burdiehouse Street EDINBURGH	166	303380	200	34	2120	0	10-Sep-2013 03:13:42	01-Jun-2014 11:44:58	
		12553	447713305946	RENFREWSHIRE COUNCIL - Bridge of Weir Primary School, Warlock Road, Bridge of Weir, PA11 3QB	161	302911	200	39	2589	0	06-Sep-2013 19:11:37	23-May-2014 12:42:40	
		12554	447713305947	188-190 Pleasance EH8 9RT	181	304237	200	19	1263	0	09-Sep-2012 02:12:04	24-May-2014 12:00:50	
		12555	447713305949	Logger 12555 Removed	171	303753	200	29	1747	0	06-Jul-2013 19:13:34	01-Jun-2014 18:08:10	
		12556	447713305950	2226510 Heathfield Primary School, Heathfield Road, , , AYR KA8 9DR	169	30 <mark>48</mark> 96	200	31	604	0	10-Sep-2013 03:05:38	08-Apr-2016 14:15:00	
		12557	447740922482	2008426 - ST MARYS ROMAN CATHOLIC PRIMARY SCHOOL, 30 LINKS GARDENS, EDINBURGH, EH6 7JG.	188	303653	200	12	1847	0	10-Sep-2013 03:06:56	08-Apr-2016 14:15:17	
				2023276 15 Lochgelly West Primary									

Double click on each logger that you want to associate with the new account and at the logger screen (below) select the 'Accounts' tab -

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	DataGa	ite				Current üser: bs2013 Access level: Power User Logout: logout	
Loggers	View logger						
Loggers Summary Ail Loggers Quiet loggers Wy Loggers Upload loggers Create arew loggers Send to loggers My Account My Account Change my password Ail accounts Create new account	Serial number Datagate number GSM data number Site name Site id Date created Network Type	2383 447713305943 2002681 - Sandy Brae Community Centre, New Road, Kennoway, LEVEN 08-Apr-2011 09:38:52	End date Battery condition Signal strength Version Type	15-Apr-2011 14:12 08-Apr-2016 14:12 6.5v 5	essages	Edit logger	D
	Credits used Number received Waiting for credits	true 303554 1945 1946 0 10-Sep-2013 09:12	ming SMS messages Deduct credits True Credits 180 Credits used 20 Number received 20 Waiting for credits 0 Last message 29-Jan Alert after x days 7		utgoing messages Deduct credits Credits Credits used Number sent Waiting for credits Last message sent	200 0 0 0	

From the 'Associate with Accounts' dropdown select the new account name and then select the 'Add Account' button. The logger will be visible on the new account. Repeat this for other loggers you wish to associate with the new account.

		Title – Datagate – ad	ung sub account
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ost Visited 🧶 Getting Started	DataGate		Current üser: bs2013 Access level: Power User Logout: logout
Loggers	View logger		
Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new k Send to loggers	ogger Site id		Edit logger
Accounts My Account	Network 02 Type LX GPRS	Type FW-102-001U	
My Account My Account Change my pas All accounts All accounts	Owned by Business Stream		
Create new acc	and the second	nses Incoming data Incoming text Outgoing messages	
		e with accounts: Aberdeen CCA Aberdeen SCA Aberdeenshire: Council Area Angus Council Area	
	Logo Name Username Has (passwort Dunde City Council Area Perth & Kinosa Area Perth & Kinos	

If you require your Customer to have access to the Sub Account on HWM Online please provide the sub account details including your chosen Username and Password to your HWM Sales Engineer for these to be administered.

Document History:

Edition	Date of Issue	Modification	Notes
1st	10/09/13	Release	
2nd	21/09/15	Format update	