



Ref: FAQ0291

Version: 1.0

Title – Datagate – adding sub accounts

Made By: AB 21/09/15

(Issue 2)

## Datagate – how to add create sub accounts for a customer account

Open your main Datagate Account -

Firefox Welcome to HWM Datagate - HWM Dat...  
datagate.mobifi.com/dgweb/index.html  
Most Visited Getting Started

**DataGate**

Current user: bs2013  
Access level: Power User  
Logout: logout

**Loggers**

- Loggers
- Summary
- All Loggers
- Quiet loggers
- My Loggers
- Upload loggers
- Create a new logger
- Send to loggers

**Accounts**

- My Account
- My Account
- Change my password
- All accounts
- All accounts**
- Create new account

**Welcome to HWM Datagate**

**Number of loggers**  
3230 100.0%

**Quiet loggers**  
1096 33.0%

**Low on credits**  
4 0.0%

**Out of credits**  
0 0.0%

**Expire in the next 7 days**  
0 0.0%

**Logger quicksearch**

Logger search

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Select 'All Accounts' – this will show the sub Accounts that are already set up -

Firefox All Accounts - HWM DataGate  
datagate.mobifi.com/dgweb/accounts.html  
Most Visited Getting Started

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**All Accounts**

Logo	Name	Username	Has password	Access level	Language	Last login date	Date created
	Aberdeen CCA	aberdeencca	true	User	English (British)	09-Sep-2011 16:29:51	09-Sep-2011
	Aberdeenshire Council Area	aberdeenshirecca	true	User	English (British)		13-Sep-2011
	Angus Council Area	anguscca	true	User	English (British)		27-Sep-2011
	Dundee City Council Area	dundecca	true	User	English (British)		27-Sep-2011
	Perth & Kinross Area	perthkinrossa	true	User	English (British)		14-Sep-2011
	The Moray Council Area	moraycca	true	User	English (British)		14-Sep-2011

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Double click on any account name to reveal the Account in detail – click on the 'Associated loggers' tab to show the loggers associated with this account -



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**View account**

Datagate number: 219  
Account name: Perth & Kinross Area  
Username: perthkinrossa  
API access: true  
HTTPS access only: false  
Quiet logger reports: true  
Access level: User  
Message alert percent: 0  
Language: English (British) (United Kingdom)  
Date created: 14-Sep-2011 12:07  
Date of last login: 14-Sep-2011 12:07  
Managed by: Business Stream

Loggers belonging: **Associated loggers** Users belonging Accounts belonging

Loggers associated with this account (27)

Out of credits: Messages waiting No messages received for x days

Serial	Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	Last message received	Expiry date
12901	447975195972	Removed replaced with roaming sim	200	305337	200	0	163	0	03-Sep-2013 03:08:06	14-Jun-2014 10:46:22
12817	447787271789	2103244 Craigiebarns Primary School, Brington Road, , DUNDEE DD4 7UH	191	304819	200	9	681	0	08-Sep-2013 19:03:20	14-Jun-2014 10:45:05
12820	447787271794	Logger 12820 Removed	173	304563	200	27	937	0	15-Aug-2013 08:33:44	15-Jun-2014 10:48:08

Select 'Edit Account' button (see above) to show the Username and password that can be provided to your Customer to allow them access to this account (and its associated loggers) only –

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Access level: Power User  
Logout: logout

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**Accounts**

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- All accounts
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**Create a new account**

Account Name: Perth & Kinross Area

**Username**

**Password**

Access level: User

Allow API access: ☒

Allow only HTTPS access: ☐

Send quiet logger reports: ☒

Low message alert percentage (0 = disabled): 0

Low message alert check hour (-1 = disabled): -1

Language: English (British) (United Kingdom)

Update account

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If you want to create a further sub account of the above sub account account select 'Create New Account' from this screen above.

To create a completely new sub account return to the Home page and select 'Create New Account'



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Fill in the required details in the Create New Account Screen (below) – when complete select the 'Create Account' button

To associate the required loggers with this new Account select 'All Loggers' (above) and from the list



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Serial	Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	Last message received	Expiry date
12549	447713305941	2088580 - ROYAL BOTANIC GARDENS, SCIENCE DEPT, 20A Inverleith Row, EDINBURGH, EH3 5LR.	168	303073	200	32	2427	0	10-Sep-2013 03:06:43	19-May-2014 11:57:18
12550	447713305942	Logger 12550 Removed	173	303690	200	27	1810	0	30-Jun-2013 03:06:38	25-May-2014 12:30:44
12551	447713305943	2002681 - Sandy Brae Community Centre, New Road, Kennoway, LEVEN	80	303554	200	20	1946	0	10-Sep-2013 09:12:41	08-Apr-2016 14:12:47
12552	447713305944	2039949 BurdieHouse & SouthHouse, 25 Burdiehouse Street EDINBURGH	166	303380	200	34	2120	0	10-Sep-2013 03:13:42	01-Jun-2014 11:44:58
12553	447713305946	RENFREWSHIRE COUNCIL - Bridge of Weir Primary School, Warlock Road, Bridge of Weir, PA11 3QB	161	302911	200	39	2589	0	06-Sep-2013 19:11:37	23-May-2014 12:42:40
12554	447713305947	188-190 Pleasance EH8 9RT	181	304237	200	19	1263	0	09-Sep-2012 02:12:04	24-May-2014 12:00:50
12555	447713305949	Logger 12555 Removed	171	303753	200	29	1747	0	06-Jul-2013 19:13:34	01-Jun-2014 18:08:10
12556	447713305950	2226510 Heathfield Primary School, Heathfield Road, , , AYR KA8 9DR	169	304896	200	31	604	0	10-Sep-2013 03:05:38	08-Apr-2016 14:15:00
12557	447740922482	2008426 - ST MARYS ROMAN CATHOLIC PRIMARY SCHOOL, 30 LINKS GARDENS, EDINBURGH, EH6 7JG.	188	303653	200	12	1847	0	10-Sep-2013 03:06:56	08-Apr-2016 14:15:17
12558	447740922484	2023276 15 Lochgelly West Primary School, Main Street, , , LOCHGELLY KY5	193	303159	200	7	2341	0	10-Sep-2013 08:15:52	14-Jun-2014 09:33:30

Double click on each logger that you want to associate with the new account and at the logger screen (below) select the 'Accounts' tab -

Incoming GPRS messages			Incoming SMS messages			Outgoing messages		
Deduct credits	true		Deduct credits	true		Deduct credits	true	
Credits	303554		Credits	180		Credits	200	
Credits used	1946		Credits used	20		Credits used	0	
Number received	1946		Number received	20		Number sent	0	
Waiting for credits	0		Waiting for credits	0		Waiting for credits	0	
Last message	10-Sep-2013 09:12		Last message	29-Jan-2013 07:11		Last message sent		
Alert after x days	7		Alert after x days	7				

From the 'Associate with Accounts' dropdown select the new account name and then select the 'Add Account' button. The logger will be visible on the new account. Repeat this for other loggers you wish to associate with the new account.



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If you require your Customer to have access to the Sub Account on HWM Online please provide the sub account details including your chosen Username and Password to your HWM Sales Engineer for these to be administered.

### Document History:

Edition	Date of Issue	Modification	Notes
1st	10/09/13	Release	
2nd	21/09/15	Format update	