

Datagate - how to add create sub accounts for a customer account

Open your main Datagate Account -

atagate. mobifi.com /dgweb/inde	schtml			C ^e 8 + Google	م
🥹 Getting Started					
	DataGate				Current üser: bs2013 Access level: Power User Logout: logout
Loggers	Welcome to HWM Datagate				
Loggers Summary All Loggers Quiet loggers My Loggers	Number of loggers	Quiet loggers Low of	n credits Out	of credits	Expire in the next 7 days
Upload loggers Create a new logger Send to loggers	3230 1	.096 4	4	0	0
Accounts	3230 100.0% 3230	33.0% 3230	0.0% 3230	0.0%	3230 0.0%
My Account My Account Change my password at accounts All accounts Create per account		Logger of Logge	quicksearch er search		

Select 'All Accounts' - this will show the sub Accounts that are already set up -

	D	ataGate						Current us Access lev Logo	er: bs2013 vel: Power User out: logout
Loggers	All Acc	counts							
Loggers Summary All Loggers	Logo	Name	Username	Has password	Access level	Language	Last log	jin date	Date created
Quiet loggers My Loggers		Aberdeen CCA	aberdeencca	true	User	English (British)	09-Sep-2011	16:29:51	09-Sep-2011
Upload loggers Create a new logger Send to loggers	>	Aberdeenshire Council Area	aberdeenshireca	true	User	English (British)			13-Sep-2011
Accounts		Angus Council Area	angusca	true	User	English (British)			27-Sep-2011
My Account My Account Change my password	>	Dundee City Council Area	dundeecca	true	User	English (British)			27-Sep-2011
All accounts All accounts Create new account		Perth & Kinross Area	perthkinrossa	true	User	English (British)			14-Sep-2011
		The Moray Council Area	morayca	true	User	English (British)			14-Sep-2011

Double click on any account name to reveal the Account in detail – click on the 'Associated loggers' tab to show the loggers associated with this account -

		a ()	Re	ef: F	AQ0	291				Version: 1
		vironmental RADIO-TECH	Ti	tle -	- Dat	taga	te –	addi	ng sul	b accounts
	R	ADCONSCIENCIAL CONSErvation Systems	М	ade	By: A	B 2:	1/09/	'15		(Issue 2)
View account - HWM Da	taGate +									- 0
agate.mobifi.com/dgweb/accour	t.html?id=219#loggersassociate	d					☆ ⊽ C	<mark>8</mark> ≠ Google		P 🖬 🕂
	DataGa	ite							Current üser Access level Logout	: bs2013 : Power User : logout
Loggers	View account									
Summary All Loggers Upload loggers Upload loggers Create a new logger Send to loggers Accounts My Account Change my password All accounts All accounts All accounts	Account name Username API access HTTPS access only Quiet logger reports Access level Message alert percent Language Date created Date of last login Nanaged by Loggers belonging Loggers belonging Uggers associated w Out of credits: Message	Perth & Kinross Area perthkinrossa true false User 0 English (British) (United Kingdom) 14-Sep-2011 12:07 Business Stream Associated loggers Users belo /th this account (27)	nging A	Accounts be	slonging	Logo			Edit a Uplo: Change Send messa Login at	d logo password ges to loggers s account
	Serial Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	Last message received	Expiry date
	12901 447975195972	Removed replaced with roaming sim	200	305337	200	0	163	0	03-Sep-2013 03:08:08	14-Jun-2014 10:46:22
	12817 447787271789	2103244 Craigiebarns Primary School, Brington Road, , , DUNDEE DD4 7UH	191	304819	200	9	681	o	08-Sep-2013 19:03:20	14-Jun-2014 10:45:05
	12820 447787271794	Logger 12820 Removed	173	304563	200	27	937	0	15-Aug-2013	15-Jun-2014

Select 'Edit Account' button (see above) to show the Username and password that can be provided to your Customer to allow them access to this account (and its associated loggers) only –

atagate. mobifi.com /dgweb/editacco	unt.html?accountId=219	Gr ▼ C 🚼 + Google	م	•	
iited 📵 Getting Started					
	DataGate		Current üser: bs2013 Access level: Power User Logout: logout		
Logge.	are a new account				
Loggers Summary All Loggers Quiet loggers Vpload loggers Send to loggers Send to loggers Account My Account My Account Change my password All accounts All accounts Create new account	Account Name	date account			

If you want to create a further sub account of the above sub account account select 'Create New Account' from this screen above.

To create a completely new sub account return to the Home page and select 'Create New Account'



Fill in the required details in the Create New Account Screen (below) – when complete select the 'Create Account' button

igate.mobifi.com/dgweb/editace	ount.html	C? ♥ C Sogle	ىر	163 -	+
ted 🥹 Getting Started					
	DataGate		Current üser: bs2013 Access level: Power User Logout: logout		
Loggers	Create a new account				
Loggers Summary	Account Name				
Quiet loggers My Loggers Upload loggers	Username				
Create a new logger Send to loggers	Password				
Accounts					
My Account My Account Change my password					
All accounts All accounts					
Create new account					
	Send quiet logger reports				
	Low message alert percentage (0 = disabled) 0				
	Low message alert check hour (-1 = disabled)				
	-1				
	Language English (British) (United Kingdom) 🗸				
	Crea	ate account			

To associate the required loggers with this new Account select 'All Loggers' (above) and from the list

	\//			🔁 🕡 🖪	Ref:	FAC	2029	91				Vers	ion: 1.0
	V V /	V	env	Ironmental RADIO-TECH	Title – Datagate – adding			g sub accounts					
				R ICS Fluid Conservation Systems	Made	e By:	: AB	21/0)9/1	5		(Iss	ue 2)
Firefox 🔻	😣 Mozilla Firefox Start Page		All loggers	- HWM DataGate × +									- 🗇 🗙
+ P 0	datagate.mobifi.com/dgweb/log	ggers.html						슈 v	C 🛛 -	Google		Q	C-+ A
Most Visited	l 📵 Getting Started												
	Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	3,230) loggers	vailing No messages received for x days					ogger sear	zh			^
	Accounts							1			1	-	
	My Account My Account Change my password	Serial	Number	Site	SMS credits	GPRS credits	Outgoing credits	SMS received	GPRS received	Messages waiting	Last message received	Expiry date	
	All accounts All accounts Create new account	12549	447713305941	2088580 -ROYAL BOTANIC GARDENS, SCIENCE DEPT, 20A Inverleith Row, EDINBURGH, EH3 5LR.	168	303073	200	32	2427	0	10-Sep-2013 03:06:43	19-May-2014 11:57:18	
		12550	447713305942	Logger 12550 Removed	173	303690	200	27	1810	0	30-Jun-2013 03:06:38	25-May-2014 12:30:44	
		12551	44771330543	2002681 - Sandy Brae Community Centre, New Road, Kennoway, LEVEN	> 80	303554	200	20	1946	0	10-Sep-2013 09:12:41	08-Apr-2016 14:12:47	
		12552	447713305944	2039949 BurdieHouse & SouthHouse, 2 Burdiehouse Street EDINBURGH	5 166	303380	200	34	2120	0	10-Sep-2013 03:13:42	01-Jun-2014 11:44:58	
		12553	447713305946	RENFREWSHIRE COUNCIL - Bridge of Weir Primary School, Warlock Road, Bridge of Weir, PA11 3QB	161	302911	200	39	2589	0	06-Sep-2013 19:11:37	23-May-2014 12:42:40	
		12554	447713305947	188-190 Pleasance EH8 9RT	181	304237	200	19	1263	0	09-Sep-2012 02:12:04	24-May-2014 12:00:50	
		12555	447713305949	Logger 12555 Removed	171	303753	200	29	1747	0	06-Jul-2013 19:13:34	01-Jun-2014 18:08:10	
		12556	447713305950	2226510 Heathfield Primary School, Heathfield Road, , , AYR KA8 9DR	169	304896	200	31	604	0	10-Sep-2013 03:05:38	08-Apr-2016 14:15:00	
		12557	447740922482	2008426 - ST MARYS ROMAN CATHOLI PRIMARY SCHOOL, 30 LINKS GARDENS EDINBURGH, EH6 7JG.	C S, 188	303653	200	12	1847	0	10-Sep-2013 03:06:56	08-Apr-2016 14:15:17	
		12558	447740922484	2023276 15 Lochgelly West Primary School, Main Street, , , LOCHGELLY KYS	5 193	303159	200	7	2341	0	10-Sep-2013	14-Jun-2014 09:33:30	~

Double click on each logger that you want to associate with the new account and at the logger screen (below) select the 'Accounts' tab -

A REAL PROPERTY OF A DESCRIPTION OF A DE	com (dawah (laggar html?id	- 7202			ch = a	🔯 = Google	P	1 23 -	4
	.com/agweb/logger.nomina	=2305			hi v C	Cologie	-		 1
isited 🥶 Getti	ng Started								
		DataGa	ite				Access level: Power User Logout: logout		
Logge	vrs V	liew logger							
Logge Sur	ars mmary	Serial number Datagate number	12551 2383	Latitude Longitude		\square	Edit logger		
Qui My	et loggers Loggers	GSM data number Site name	447/13305943 2002681 - Sandy Brae Community	Start date End date	15-Apr-2011 14:12 08-Apr-2016 14:12	\square	Edit logger channels		
Upl Cre Ser	bad loggers sate a new logger ad to loggers	Site id	Centre, New Road, Kennoway, LEVEN	Battery condition Signal strength	6.5v 5				
Accou	ints	Network	02	Type	EW-102-00111				
My Ar My Cha All ac	ccount Account ange my password ccounts	Type Owned by	LX GPRS Business Stream	, i pe					
All Cre	accounts sate new account	Credits Channels	Accounts Alarm responses	Incoming data Incom	ning text Outgoing me	ssages			
		Incoming GPRS mes	sages Inco	ming SMS messages	Out	tgoing messages			
		Deduct credits	true	Deduct credits true		Deduct credits	true		
		Credits	303554	Credits 180		Credits	200		
				Condite wood 20		Credits used	0		
		Credits used	1946	Credits used 20			0		
		Credits used Number received	1946	Number received 20		Number sent	0		
		Credits used Number received Waiting for credits	1946 1946 0	Number received 20 Waiting for credits 0		Number sent Waiting for credits	0		
		Credits used Number received Waiting for credits Last message	1946 1946 0 10-Sep-2013 09:12	Number received 20 Waiting for credits 0 Last message 29-Jan-	2013 07:11	Number sent Waiting for credits Last message sent	0		

From the 'Associate with Accounts' dropdown select the new account name and then select the 'Add Account' button. The logger will be visible on the new account. Repeat this for other loggers you wish to associate with the new account.

I V V/	Palmer environmental RADIO-TECH	Title – Data	gate – addir	ng sub accounts
	REPERCISE Full Conservation Systems	Made By: AB	21/09/15	(Issue 2)
🥘 Mozilla Firefox Start Page	× View logger - HWM DataGate × +			- 0
datagate.mobifi.com/dgweb/logger.ht	ml?id=2383#accounts		☆ ♥ C Google	₽ • • •
Visited 🥑 Getting started	DataGate			Current üser: bs2013 Access level: Power User Logout: logout
Loggers	View logger			
Loggers Summary All Loggers Quiet loggers My Loggers Upload loggers Create a new logger Send to loggers	Serial number 12551 Datagate number 2383 Mobile number 447713305943 GSM data number Site name 2002681 - Sandy Brae Community Centre, New Road, Kennoway, LEVI Site id Date created 08-Anr-2011 09:38:52	Latitude Longitude Height AD Start date 15-Apr-2 End date 08-Apr-2 EN Battery condition 6.5v Signal strength 5 Version 2 23	0011 14:12 0016 14:12	Edit logger
Accounts	Network O2	Type FW-102-	001U	
My Account My Account Change my password All accounts All accounts Create new account	Credits Channels Accounts Alarm responses	Incoming data Incoming text	Outgoing messages	
	Accounts associated with this logger Associate with	n accounts Aberdeen CCA Aberdeen CCA	Add account	
	Logo Name Username Has pass Image: Business Stream bs2013 true	work Angus Council Area Dundee City Council Area Perth & Kinross Area Porter Osci Council Area Porter Osci Council Area	Last login date	Date created Remove 03-Sep-2010 remove
			-	

If you require your Customer to have access to the Sub Account on HWM Online please provide the sub account details including your chosen Username and Password to your HWM Sales Engineer for these to be administered.

Document History:

Edition	Date of Issue	Modification	Notes
1st	10/09/13	Release	
2nd	21/09/15	Format update	