



Ref: FAQ0351

Version: 1.0

Title-Radwin download from DataGate2

Made By: AB 04/12/15

(Issue 1)

How to start downloading data from Datagate2 using Radwin

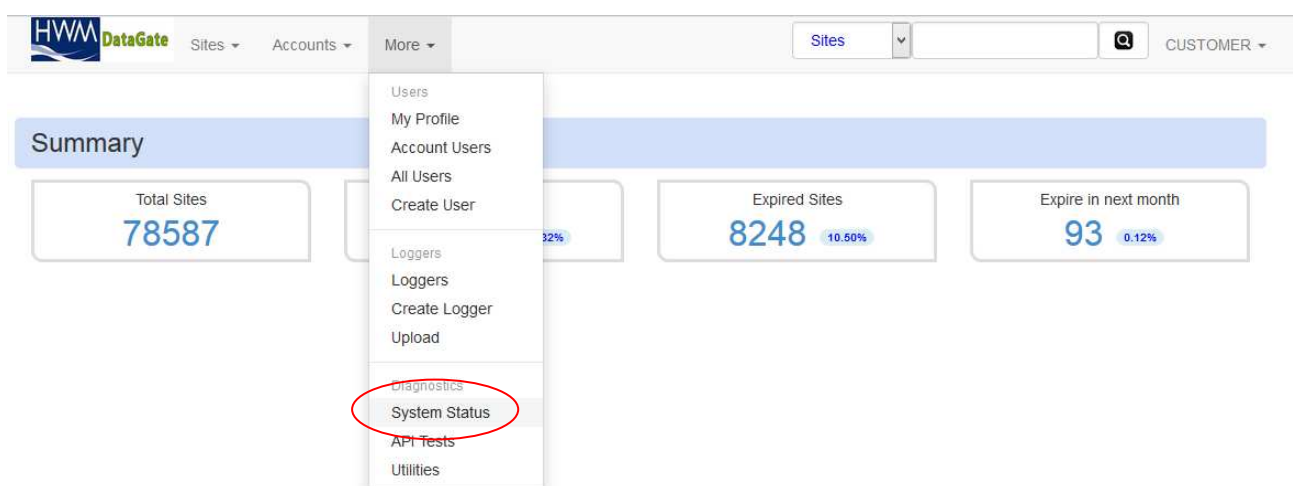
You only need to carry out this procedure once when you first set up Autocall to download logger data from Datagate.

To download data into your Radwin software from Datagate, firstly check the approximate Datagate message number that the data starts from.

Go to Datagate2 by entering <http://datagate.hwmonline.com/datagate/> into your browser
Enter you username and password to gain access to your Datagate account, -



At the opening page of your account select More and System Status from the drop down



Find the date from which you want your data to start and note the starting number for that day -



Ref: FAQ0351

Version: 1.0

Title-Radwin download from DataGate2

Made By: AB 04/12/15

(Issue 1)



Sites Accounts More

Sites



CUSTOMER

Server Status

Starting Message IDs

Date	ID
07-Jan-2016	526593278
06-Jan-2016	524985783
05-Jan-2016	523356392
04-Jan-2016	521746146
03-Jan-2016	520141437
02-Jan-2016	518547609
01-Jan-2016	516933681
31-Dec-2015	515287014
30-Dec-2015	513626214
29-Dec-2015	511943389
28-Dec-2015	510278881
27-Dec-2015	508644345
26-Dec-2015	507029933
25-Dec-2015	505402714
24-Dec-2015	503717329
23-Dec-2015	502024452
22-Dec-2015	500342434
21-Dec-2015	498664331
20-Dec-2015	497008949
19-Dec-2015	495332451
18-Dec-2015	493646896
17-Dec-2015	491985682
16-Dec-2015	490332818
15-Dec-2015	488665104
14-Dec-2015	487018146

Server Statistics

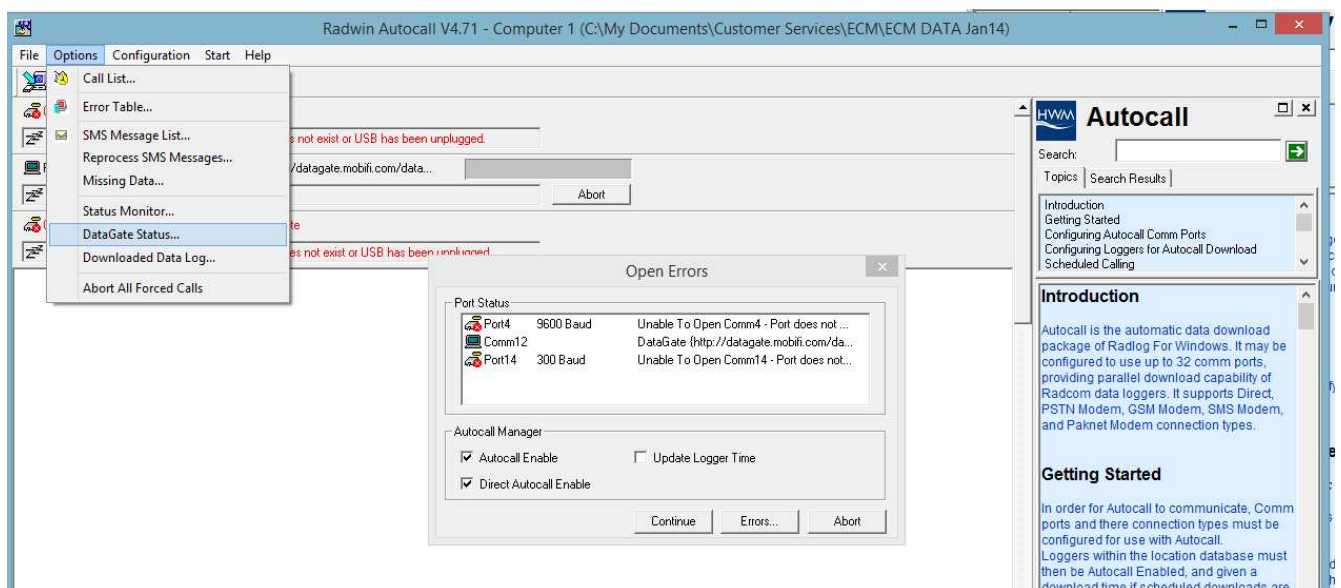
Last Message ID	527731089
Last Message Date	07-Jan-2016 16:43

© 2015 HWM Water Limited

DataGate2Admin V1.30.5768.14331 (17 October 2015 07:57)



Now open Radwin Autocall and select Options > Datagate Status -





Ref: FAQ0351

Version: 1.0

Title-Radwin download from DataGate2

Made By: AB 04/12/15

(Issue 1)

At the Datagate status screen insert your message number into the Reset > To message ID box then select Apply and OK -

DataGate Status

Data Download Status

Last Message ID: 1294272275

Reset

☐ To Start

☒ To Message ID: 503717329

Apply

Request Data Block

☒ Request date range on next download

Start Date: 01/01/2000

End Date: 29/11/1999

☐ Request Data Block Starting at Message ID:

Message ID: 1294272275

☐ Continue future downloads from End Date

OK Cancel

The next time autocall runs it will collect data from the Message ID number onwards. You may need to allow Autocall to run for an extended period to download all the data and get the database up to date.

Warning –

1. Do not put a message number of Zero in the 'to message ID' box – this will try to download all messages from when Datagate started and will stall the software.
2. Do not use the missing Data Block facility

Document History:

Edition	Date of Issue	Modification	Notes
1st	04/12/15	Release	