

Ref: FAQ0351

Version: 1.0

Title-Radwin download from DataGate2

Made By: AB 04/12/15

(Issue 1)

How to start downloading data from Datagate2 using Radwin

You only need to carry out this procedure once when you first set up Autocall to download logger data from Datagate.

To download data into your Radwin software from Datagate, firstly check the approximate Datagate message number that the data starts from.

Go to Datagate2 by entering <u>http://datagate.hwmonline.com/datagate/</u> into your browser Enter you username and password to gain access to your Datagate account, -

HV	DataGate
	Password
DataGate2Admir	Login n V1.30.5768.14331 (17 October 2015 07:57)

At the opening page of your account select More and System Status from the drop down



Find the date from which you want your data to start and note the starting number for that day -



HWM DataGate	Sites 👻	Accounts 👻	More *	Sites	~	

Server Status

Starting Message IDs

07- Jan-2016	D		
// Juli Lorio	526593278		
)6-Jan-2016	524985783		
)5-Jan-2016	523356392		
04-Jan-2016	521746146		
)3-Jan-2016	520141437		
)2-Jan-2016	518547609		
)1-Jan-2016	516933681		
81-Dec-2015	515287014		
80-Dec-2015	513626214		
9-Dec-2015	511943389		
28-Dec-2015	510278881		
27-Dec-2015	508644345	Server Statistic	55
26-Dec-2015	507029933		To a start of the
25-Dec-2015	505402714	Last Message ID	527731089
24-Dec-2015	503717329	Last Message Date	07-Jan-2016 16:43
23-Dec-2015	502024452		
22-Dec-2015	500342434		
21-Dec-2015	498664331		
20-Dec-2015	497008949		
19-Dec-2015	495332451		
18-Dec-2015	493646896		
17-Dec-2015	491985682		
6-Dec-2015	490332818		
15-Dec-2015	488665104		
14-Dec-2015	487018146		

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Now open Radwin Autocall and select Options > Datagate Status -

Ont	ions Configuration Start He	In	Vin 1 Computer 1 (caliny bocaments (customer bernees (cen	Lean DATA Junt 1	
3	Call List				
3	Error Table				
	SMS Message List	s not exist or USB has been u	nplugged.		Autocali
	Reprocess SMS Messages Missing Data	/datagate.mobifi.com/data			Search: Topics Search Results
	Status Monitor	_	Abort		Introduction
	DataGate Status	te			Configuring Autocall Comm Ports
	Downloaded Data Log	es not exist or USB has been	unkinned		Configuring Loggers for Autocall Download Scheduled Calling
	Abort All Forced Calls		Open Errors		
			Image: Construction of the sector o		Autocall is the automatic data download package of Radlog For Windows. It may configured to use up to 32 comm ports, providing parallel download capability of Radcom data loggers. It supports Direct PSTN Modern GSN Modern SNS Moder
			Autocall Manager Image: Image: Image: Image: Image: Image:		and Paknet Modern connection types.
			🔽 Direct Autocall Enable		Getting Started
			Continue Errors Abort	1	In order for Autocall to communicate, Cor ports and there connection types must b configured for use with Autocall. Loggers within the location database mu

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At the Datagate status screen insert your message number into the Reset > To message ID box then select Apply and OK $\,$ -

[DataGate Status	×					
Data Download Status							
Last Message ID: 1294272275							
Reset							
C To Start	502717220						
I • To Message ID:	503717329						
		Арріу					
Request Data Block							
🗖 Request date range on	next download						
Start Date;	01/01/2000 👻						
End Date;	29/11/1999 💌						
🗌 Request Data Block Sta	rting at Message ID:						
Message ID;	1294272275						
Continue future downloads from End Date							
	OK	Cancel					

The next time autocall runs it will collect data from the Message ID number onwards. You may need to allow Autocall to run for an extended period to download all the data and get the database up to date.

Warning –

- 1. Do not put a message number of Zero in the 'to message ID' box this will try to download all messsages from when Datagate started and will stall the software.
- 2. Do not use the missing Data Block facility

Document History:

Edition	Date of Issue	Modification	Notes
1st	04/12/15	Release	