

Made By: AB 15/09/15

Version: 1.0

Title – Digicall Windows 7 issue

(Issue 2)

On a Windows 7 PC the Digicall screen can appear to be the wrong size and the scroll bars are always present

Digicall Screen window issue with Microsoft Windows 7

The problem is as follows -

The DigiCall windows appear to be the wrong size and the Scroll Bars are present all time. All possible screen resolutions and screen adjustments can be tried but still the Scroll Bars remain. The DigiCall software works ok with Windows 7 except for the Scroll Bar issue.

| DigiCALL | | |
|--|---|-------------------------|
| File Edit View Options Settings D Image: Setting and the set of the s | Mode Advanced Features Help 월 특? 💥 🙇 7억 T에 🞧 📭 🗣 🥐 | |
| Correlation Result | | ^ |
| | | |
| Y | | * |
| | | E |
| | | |
| | | |
| Interface Unit Status | | Correlation Information |
| | Low High OPEN Hz OPEN Hz | Time Delay s |
| | Dina Matarial | SNR * |
| Ready | | |

The issue is not an HWM-Water Software issue, but can occur on any Windows 7 equipped PC that uses a high resolution monitor. It is a recognised Microsoft problem which should be corrected when the next Windows 7 service pack is released.

In the interim if you encounter this problem the solution is fairly simple - follow the instructions below -

First we run 'regedit' from the commandline: Then we are going to the following section in the registry -HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Fonts To do this follow the steps below -



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Type 'regedit' here to search Double click to open

| Programs | | |
|---|--|--|
| 🖉 regedit.exe | | |
| Files | Andrew Broadbent | |
| File description: Registry Editor | | |
| Company: Microsoft Corporation | Documents | |
| Date created: 21/01/2008 02:25 | | |
| SP Size: 131 KB | Pictures | |
| B Rhisolareg | | |
| B RM301.REG | Music | |
| M RM301.REG | Decent House | |
| BURM301.REG | Recent tiens | |
| Unregister ModemHandler.reg | Computer | |
| Unregister ModemHandler.reg | | |
| Unregister_ModemHandler.reg | Network | |
| Unregister ModemHandler.reg | | |
| Unregister ModemHandler.reg | Connect To | |
| Communications | | |
| 🚘 RE: Radwin Upgrade | Control Panel | |
| 🗎 RE: Radwin Upgrade | Default Deserves | |
| 🚘 Re: Radwin Upgrade | Default Programs | |
| 🚔 FW: Radwin Upgrade | Help and Support | |
| 🚘 FW: Radwin Upgrade | | |
| Installation problem on permahost 4.0 | Concernence of the Concernence o | |
| 🗎 Martin permalog PC software error | | |
| 🗎 FW: Martin permalog PC software error | | |
| 🗎 RE: TOPKAPI SCADA | | |
| | | |
| | | |
| | | |
| >> Search Everywhere | The second second | |
| Search the Internet | | |
| regedit × | | |
| | | |

This will reveal the registry below – Select HKEY_LOCAL_MACHINE

| 🖳 Computer 🔥 Nam | 1e | Туре | Data | |
|----------------------------|-----------------------------------|--------|-----------------|--|
| | Default) | REG_SZ | (value not set) | |
| A HKEY LOCAL MACUNIE | gency FB (TrueType) | REG_SZ | AGENCYR.TTF | |
| | gency FB Bold (TrueType) | REG_SZ | AGENCYB.TTF | |
| ab A | haroni Bold (TrueType) | REG_SZ | ahronbd.ttf | |
| | lgerian (TrueType) | REG_SZ | ALGER.TTF | |
| | mienne (TrueType) | REG_SZ | AMIENNETTF | |
| | mienne Bold (TrueType) | REG_SZ | AMIENNEB.TTF | |
| | ndalus (TrueType) | REG_SZ | andlso.ttf | |
| Access Application | ngsana New (TrueType) | REG_SZ | angsa.ttf | |
| Adobe | ngsana New Bold (TrueType) | REG_SZ | angsab.ttf | |
| 🛛 🚺 Alinco, Inc. 🛛 💐 A | ngsana New Bold Italic (TrueType) | REG_SZ | angsaz.ttf | |
| 🗼 🚡 Alps 📃 💐 A | ngsana New Italic (TrueType) | REG_SZ | angsai.ttf | |
| 🕨 🔒 ATEN 📃 赵 A | ngsanaUPC (TrueType) | REG_SZ | angsau.ttf | |
| 🗼 🌗 ATI Technologies 🛛 赵 🗚 | ngsanaUPC Bold (TrueType) | REG_SZ | angsaub.ttf | |
| | ngsanaUPC Bold Italic (TrueType) | REG_SZ | angsauz.ttf | |
| 🛛 🖓 - 🎍 Axalto 🛛 🔬 🔊 | ngsanaUPC Italic (TrueType) | REG_SZ | angsaui.ttf | |
| BioAPI | parajita (TrueType) | REG_SZ | aparaj.ttf | |
| Broadcom | parajita Bold (TrueType) | REG_SZ | aparajb.ttf | |
| Business Objects | parajita Bold Italic(TrueType) | REG_SZ | aparajbi.ttf | |
| D - BVRP Software, In ab A | parajita Italic (TrueType) | REG_SZ | aparaji.ttf | |
| CBSTEST | rabic Typesetting (TrueType) | REG_SZ | arabtype.ttf | |
| D → Classes → ab A | rial (TrueType) | REG SZ | arial.ttf | |

...and progress down the directory tree: HKEY_LOCAL_MACHINE\SOFTWARE



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(Issue 2)

| 📲 Computer 🔄 🔺 | Name | Туре | Data | |
|--------------------|-------------------|--------|--|--|
| HKEY_CLASSES_ROOT | ab (Default) | REG_SZ | (value not set) | |
| HKEY_CORRENT_USER | ab InstallDir | REG_SZ | c:\Program Files\Dell\Dell System Manager\ | |
| | ab ProductVersion | REG_SZ | 1.6.00000 | |
| ARDWARE | ab)test | REG_SZ | asdfas | |
| SOFTWARE | | | | |
| Access Application | | | | |
| Adobe | | | | |
| Alinco, Inc. | | | | |
| Alps | | | | |
| ATEN | | | | |
| Authentec | | | | |
| Avalto | | | | |
| BioAPI | | | | |
| Broadcom | | | | |
| Business Objects | | | | |
| BVRP Software, In | | | | |
| COCTFCT | | | | |

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft



HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT

| VBA 🖍 Name | Туре | Data | |
|------------------|--------|-----------------|--|
| Virtual Machin | REG SZ | (value not set) | |
| VisualStudio | | | |
| VSTA Runtime | | | |
| VSTO Runtime | | | |
| p 🍰 WAB | | | |
| D WBEM | | | |
| WIMMount | | | |
| Windows | | | |
| Windows CE S | | | |
| 🖂 🦾 Windows Defe | | | |
| Windows Desk | | | |
| Windows Live | | | |
| 🔉 🍶 Windows Live | | | |
| | | | |
| Windows Mail | | | |
| Windows Med | | | |
| Windows Med | | | |
| Windows Med | | | |
| D . Windows Mes: | | | |
| Windows NT | | | |
| CurrentVer | | | |
| De Accessi | | | |
| | | | |

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\ Current Version



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(Issue 2)



HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\Current Version\Fonts

| e Edit | View | Favorite | is Help | | | | |
|--------|------|----------|-----------|---------------------------------------|--------|-----------------|--|
| | | Þ 🌗 | AppCo 🔺 | Name | Туре | Data | |
| | | | ASR | ab (Default) | REG_SZ | (value not set) | |
| | | Þ - 🕌 | Audit | ab Agency FB (TrueType) | REG_SZ | AGENCYR.TTF | |
| | | | BootM | ab Agency FB Bold (TrueType) | REG_SZ | AGENCYB.TTF | |
| | | | Compa | ab Aharoni Bold (TrueType) | REG_SZ | ahronbd.ttf | |
| | | | Compa | ab Algerian (TrueType) | REG_SZ | ALGER.TTF | |
| | | 2 | Consol | ab Amienne (TrueType) | REG_SZ | AMIENNETTF | |
| | | | Default | ab Amienne Bold (TrueType) | REG_SZ | AMIENNEB.TTF | |
| | | | Devicel | ab Andalus (TrueType) | REG_SZ | andlso.ttf | |
| | | 5.0 | DiskDia | ab Angsana New (TrueType) | REG_SZ | angsa.ttf | |
| | | | Drivers | ab Angsana New Bold (TrueType) | REG_SZ | angsab.ttf | |
| | | | drivers. | ab Angsana New Bold Italic (TrueType) | REG_SZ | angsaz.ttf | |
| | | | Drivers: | ab Angsana New Italic (TrueType) | REG_SZ | angsai.ttf | |
| | | | EFS | ab AngsanaUPC (TrueType) | REG_SZ | angsau.ttf | |
| | | Þ - 🚺 | EMDM | ab AngsanaUPC Bold (TrueType) | REG_SZ | angsaub.ttf | |
| | | | Event V 🗉 | ab AngsanaUPC Bold Italic (TrueType) | REG_SZ | angsauz.ttf | |
| | | | Font Dr | ab AngsanaUPC Italic (TrueType) | REG_SZ | angsaui.ttf | |
| | | | Font M | ab Aparajita (TrueType) | REG_SZ | aparaj.ttf | |
| | | - 1 | FontDP | ab Aparajita Bold (TrueType) | REG_SZ | aparajb.ttf | |
| | | Þ | FontLin | ab Aparajita Bold Italic(TrueType) | REG_SZ | aparajbi.ttf | |
| | | C !! | FontMa | Aparajita Italic (TrueType) | REG_SZ | aparaji.ttf | |
| | | | Fonts | Arabic Typesetting (TrueType) | REG_SZ | arabtype.ttf | |
| | | 1 | - onesa | ab Arial (TrueType) | REG SZ | arial.ttf | |

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\Current Version\Fonts\MS Sans Serif 8,10,12,14,18,24

| e Edit | View | Favorite | es Help | | | | |
|----------|------|----------|-----------|---|--------|--|--|
| | | Þ ル | AppCo 🔺 | Name | Туре | Data | |
| | | | ASR | Minya Nouvelle (TrueType) | REG_SZ | MINYNTTF | |
| | | Þ - 🦊 | Audit | ab Minya Nouvelle Bold (TrueType) | REG_SZ | MINYNBTTF | |
| | | | BootM | Minya Nouvelle Italic (TrueType) | REG_SZ | MINYNITTF | |
| | | | Compa | 🐠 Miriam (TrueType) | REG_SZ | mriam.ttf | |
| | | | Compa | ab Miriam Fixed (TrueType) | REG_SZ | mriamc.ttf | |
| | | 2 | Consol | ab Mistral (TrueType) | REG_SZ | MISTRAL.TTF | |
| | | | Default | ab Modern (All res) | REG_SZ | modern.fon | |
| | | | Devicel | Ab Modern No. 20 (TrueType) | REG_SZ | MOD20.TTF | |
| | | | DiskDia | Ab Mongolian Baiti (TrueType) | REG_SZ | monbaiti.ttf | |
| | | | Drivers | ab Monotype Corsiva (TrueType) | REG_SZ | MTCORSVA.TTF | |
| | | | drivers. | (TrueType) | REG_SZ | moolbor.ttf | |
| | | | Drivers: | MS Gothic & MS PGothic & MS UI Gothic (Tr | REG_SZ | msgothic.ttc | |
| | | | EFS | MS Mincho & MS PMincho (TrueType) | REG_SZ | msmincho.ttc | |
| | | Þ - 🚺 | EMDM | ab MS Outleals (TrueType) | REG_SZ | OUTLOOK.TTF | |
| | | | Event V E | MS Reference Sans Serif (True Pape) | REG_SZ | REFSAN.TTF | |
| | | | Font Dr | MS Reference Specialty (TrueType) | REG_SZ | REFSPCL.TTF | |
| | | | Font M | ab MS Sans Serif 8,10,12,14,18,24 | REG_SZ | SSERIFE.FON | |
| | | | FontDP | ab MS Serif 8,10,12,14,18,24 | REG_SZ | SERIFE.FON | |
| | | P | FontLin | MT Extra (TrueType) | REG_SZ | C:\Program Files\Common Files\Microsoft Shared | |
| | | P - 📕 | FontMa | ab Mofferaw (TrueType) | REG_SZ | mufferaw.ttf | |
| | | | Fonts | Ab MV Boli (TrueType) | REG_SZ | mvboli.ttf | |
| <u> </u> | | | FontSu 🔻 | ab Narkisim (TrueType) | REG_SZ | nrkis.ttf | |

Doubleclick on the font...



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| (Issue 2) | (1 | ssue | 2) |
|-----------|----|------|----|
|-----------|----|------|----|

| Edit String | — |
|--------------------------------|-----------|
| Value name: | |
| MS Sans Serif 8,10,12,14,18,24 | |
| Value data: | |
| SSERIFE.FON | |
| | OK Cancel |

...and alter SSERIFF.FON to SSERIFE.FON. Do exactly the same for MS Serif 8,10,12,14,18,24:

| Edit String | × |
|---------------------------|-----------|
| Value name: | |
| MS Serif 8,10,12,14,18,24 | |
| Value data: | |
| SERIFE.FON | |
| | OK Cancel |
| | |

'OK' and finish (Exit) Restart the Software

Document History:

| Edition | Date of Issue | Modification | Notes |
|---------|---------------|---------------|-------|
| 1st | 24/05/12 | Release | |
| 2nd | 15/09/15 | Format update | |
| | | | |