

Ref: FAQ019

Version: 1.0

Title – Team Viewer for customers

Made By: AB\_17/01/14 (Issue 1)

## Question – How do I set up my PC for HWM to screen share with it.

When you click on the link in the email that your HWM Contact will send to you - <u>http://898.tv/hwm-customer</u> it will automatically open a Team Viewer Software Download -

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If you see this message select 'Run' and complete the download.

Once installed please give your ID and Password to your HWM contact and they will initiate the screen sharing session -

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