Question – How do I set up my PC for HWM to screen share with it.

When you click on the link in the email that your HWM Contact will send to you - http://898.tv/hwm-customer it will automatically open a Team Viewer Software Download -
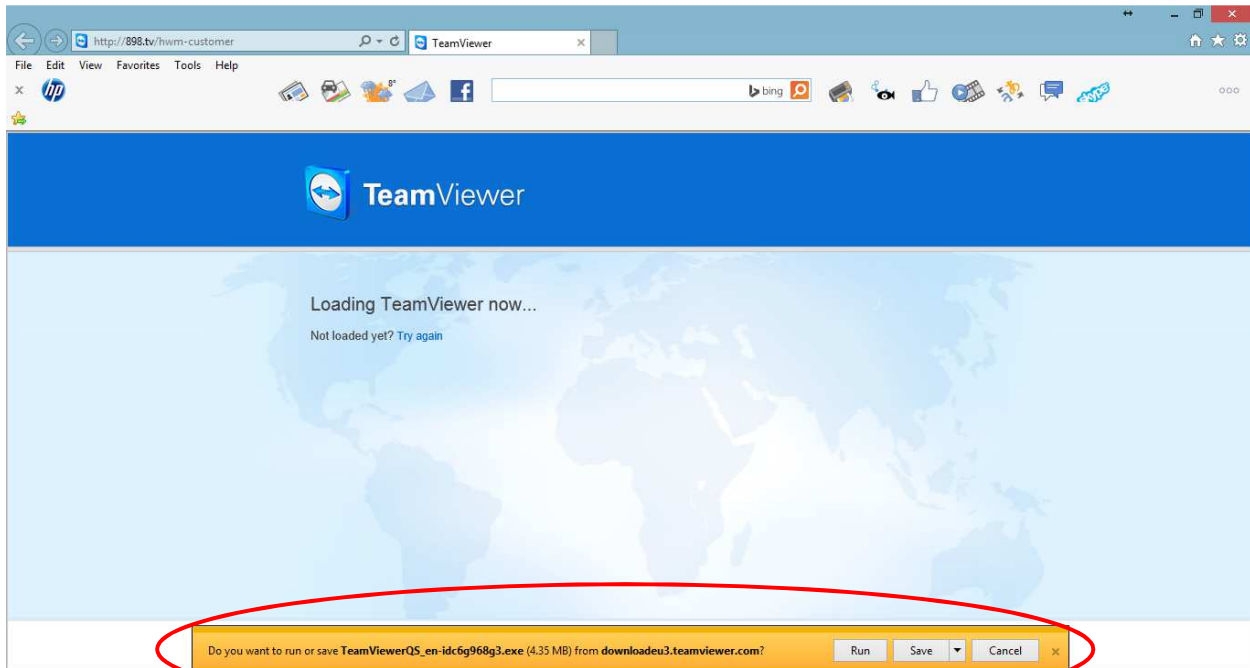
If you see this message select 'Run' and complete the download.
Once installed please give your ID and Password to your HWM contact and they will initiate the screen sharing session -