



Ref: FAQ-021

Version: 1.0

Title – Windows 7 Screen correction

Made By: AB_24/1/14 (Issue 2)

Question – How to solve Screen window issue with Microsoft Windows 7

The issue can occur on any Windows 7 equipped PC that uses a high resolution monitor. It is a recognised Microsoft problem which may be corrected when the next Windows 7 service pack is released.

In the interim if you encounter this problem the solution is fairly simple if you follow the instructions below.

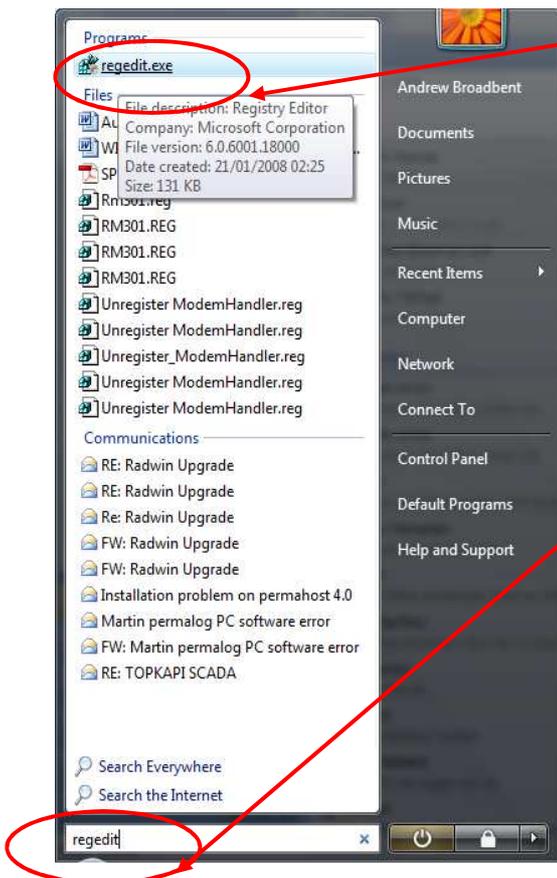
First run 'regedit' from the commandline:

Then go to the following section in the registry –

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Fonts

To do this follow the steps below -

Type 'regedit' here to search
Double click to open



This will reveal the registry below –



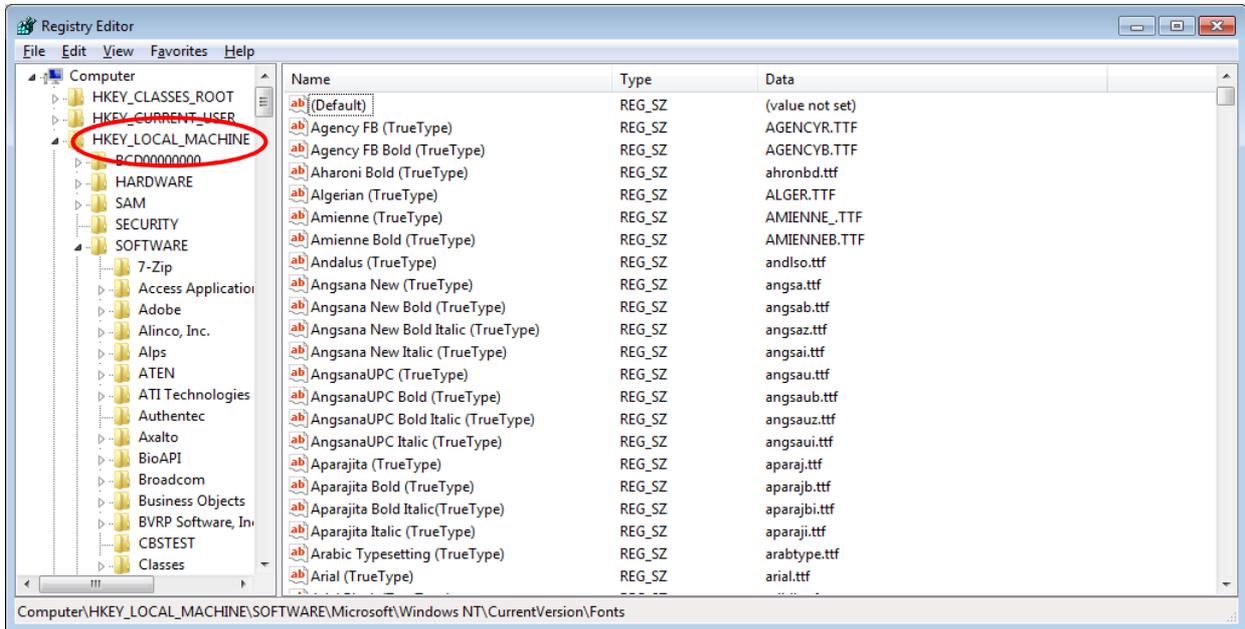
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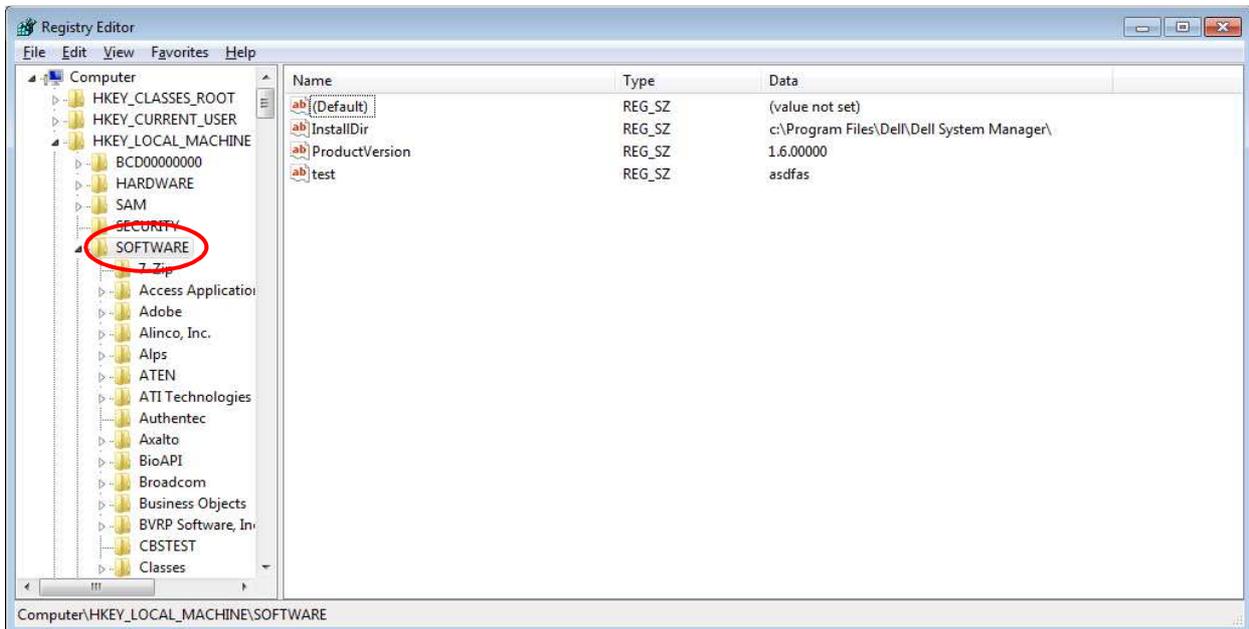
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Select HKEY_LOCAL_MACHINE



...and progress down the directory tree: HKEY_LOCAL_MACHINE\SOFTWARE



HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft

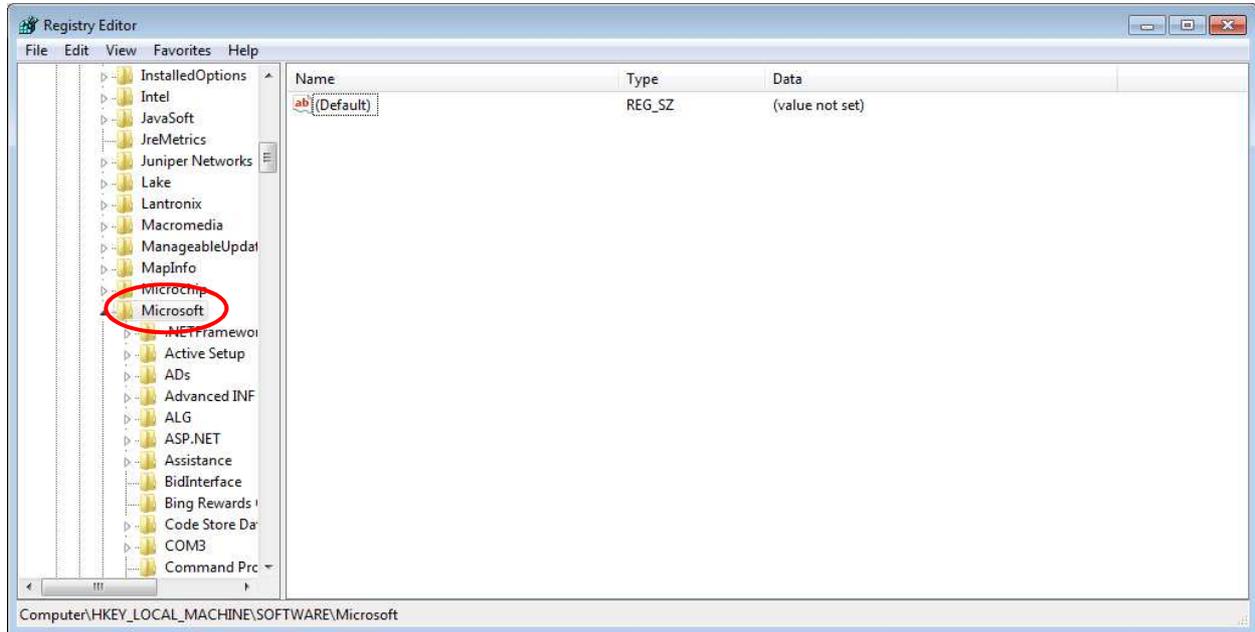


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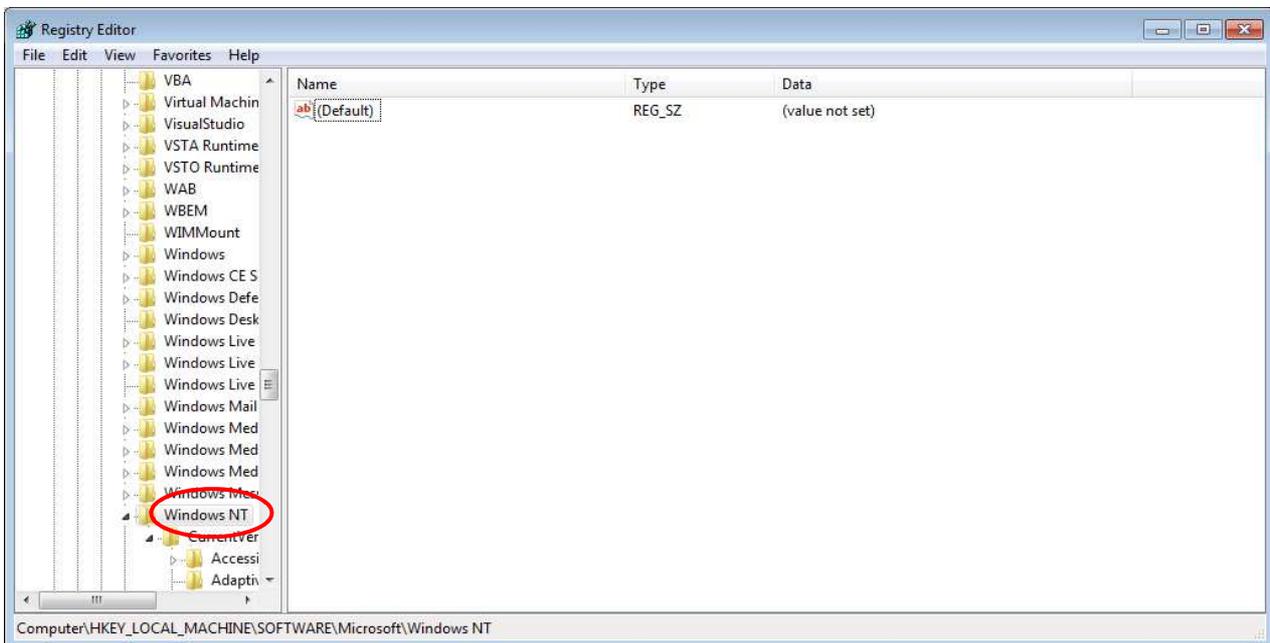
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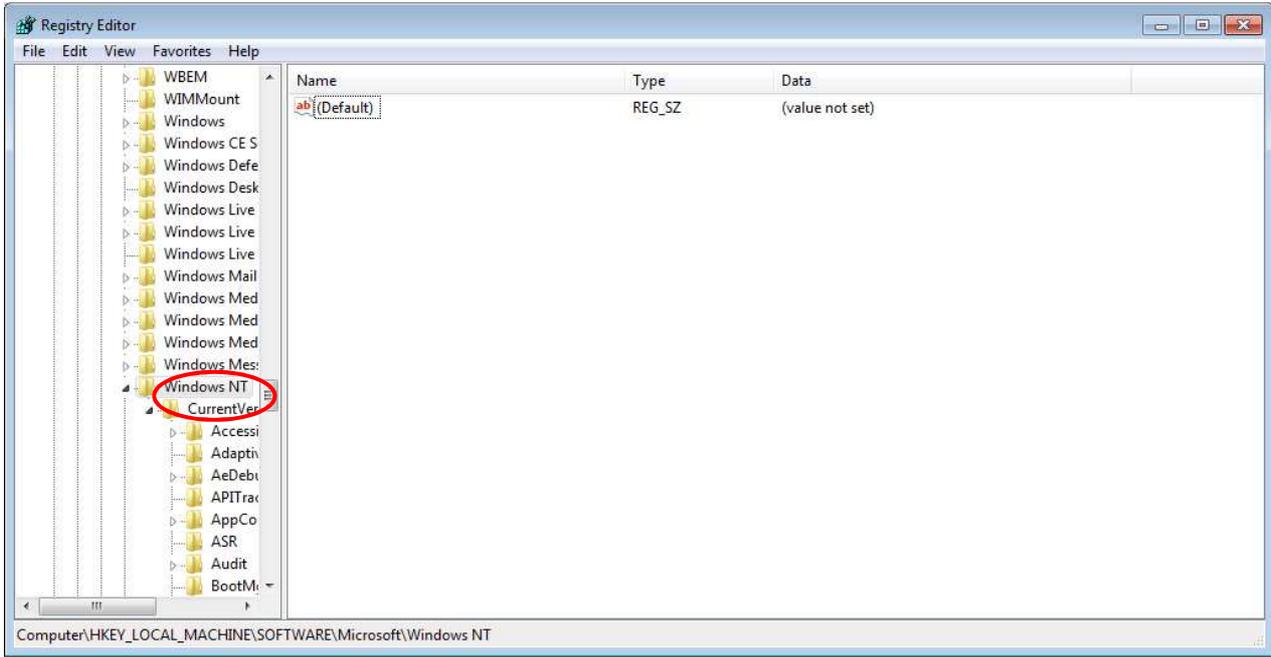
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT



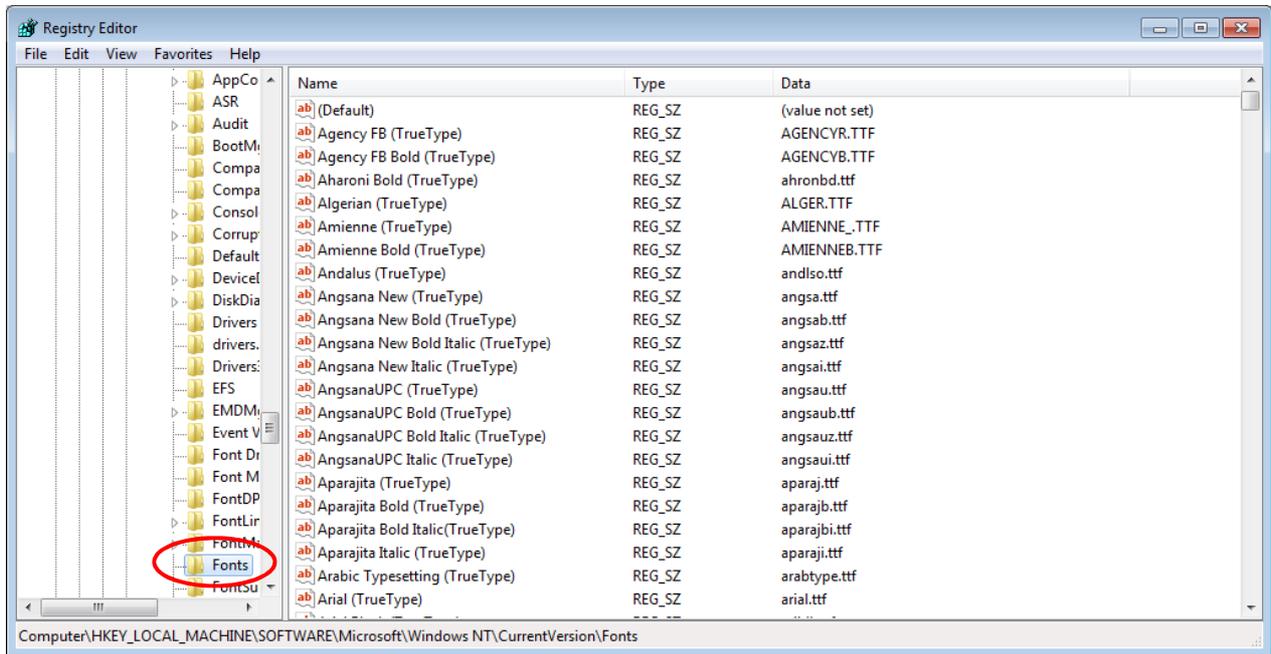
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\ Current Version



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HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\Current Version\Fonts



HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\Current Version\Fonts\MS Sans Serif 8,10,12,14,18,24

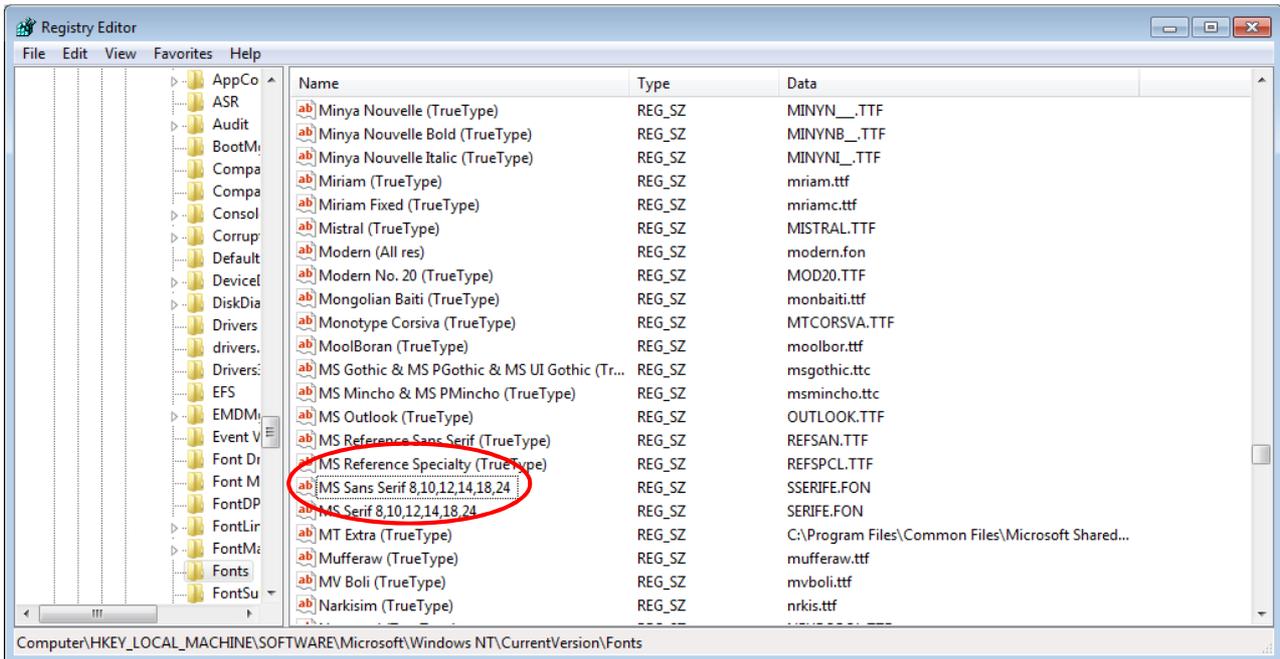


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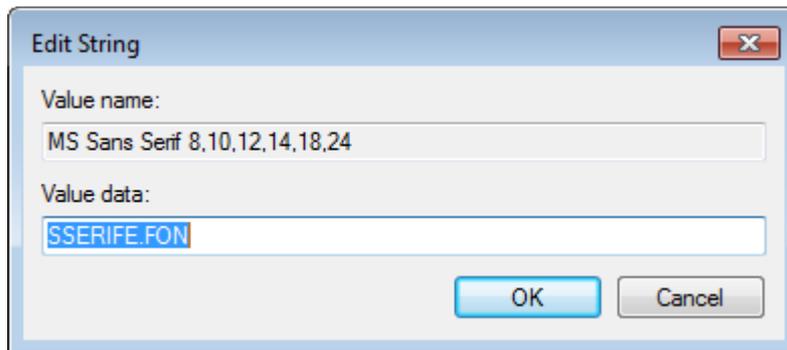
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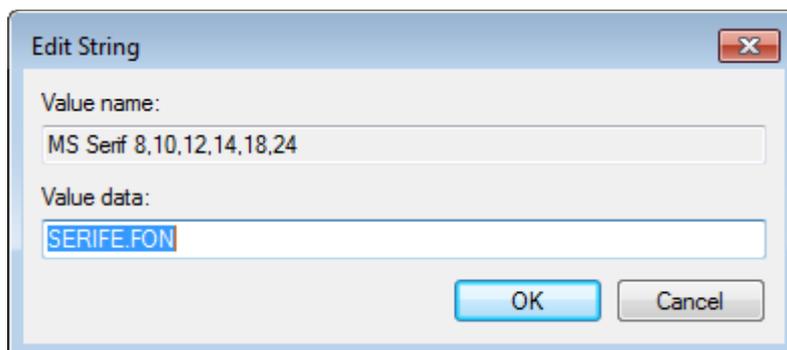


Doubleclick on the font...



...and alter SSERIF.FON to SSERIFE.FON.

Do exactly the same for MS Serif 8,10,12,14,18,24:





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‘OK’ and finish (Exit)

Restart the Software

Document History:

Edition	Date of Issue	Modification	Notes
1st	1/11/12	Release	
2 nd	24/01/14	Update to FAQ format	