



Ref: FAQ0173

Version: 1.0

Title – MicroCall+ language change

Made By: AB 17/09/15

(Issue 2)

## MicroCall + How to change the operating language

To enable Customers to upgrade Microcall+ units, the user needs to download 2 files from the HWM web site. One file is the “MCP/ACD File Transfer Utility” installer (PC software) and the other is the Microcall+ application software in the chosen language. These are highlighted below.



The “MCP/ACD File Transfer Utility” is the PC application used to upload software updates to Microcall+ units. It is also used to download results files from the unit.

When the “MCP/ACD File Transfer Utility” is installed and run, the user is shown an option to load the user guide. Finding this info isn’t obvious to the user and is something we’ve missed in our initial instructions. The opened guide explains the complete process required to upgrade units. This should be all the info they need to do this on their own.

### Document History:

Edition	Date of Issue	Modification	Notes
1st		Release	
2nd	17/09/15	Format update	



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