

**Ref: FAQ0181****Version: 1.0****Title – MicroCORR DX synchronise error****Made By: AB 17/09/15****(Issue 2)**

## **MicroCorr DX – synchronise failed error message**

The 'synchronise failed' error message is caused when the base station is not picking up one of the outstation radios. Usually this is caused by the outstation radio either being too close (being swamped – check if power setting is on high or low?) or too far away from the base station (again check if power setting is on high or low?).

Take the unit outside and place the radios a good distance from the base station and try again.

If it is not this, then it is likely to be a GCAT failure on the main PCB and the unit which will need to be returned to our Service department for investigation and repair using the RMA process. ([www.hwm-water.com/rma](http://www.hwm-water.com/rma))

### **Document History:**

<b>Edition</b>	<b>Date of Issue</b>	<b>Modification</b>	<b>Notes</b>
1st		Release	
2nd	17/09/15	Format update	