



Ref: FAQ0425

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Title – Permanet+ with Proxy server

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(Issue 1)

Configuring Permanet + software to work with a Proxy server

When using Permanet + software to connect to Datagate for downloading data you may get “HTTP Error 407” – this is a proxy server authentication error – In this instance you would need to enter the username and password for your companies’ proxy server in order to allow the software permission to communicate through your server to Datagate.

In Permanet+ software Go to ‘Connections’ and select ‘Datagate’ and apply the Datagate server URL , Account Name and Password for your Datagate account. Then select the ‘Proxy Configuration’ button -

This will open a new screen -

Select the ‘Custom proxy Settings and apply your companies’ Proxy server URL, Username and Password as required. Select ‘Ok’ to save these settings to Permanet + software

Document History:

Edition	Date of Issue	Modification	Notes
1st	17/04/16	Release	