

Version: 1.0

Title – New Pressure Transient logger



(Issue 1)

New 4-20mA Pressure Transient logger quick start guide

Check the parts supplied

- a) Pressure Transient logger
- b) Communications cable
- c) HWM IDTV Software

Installing the software

1. Insert the CD-ROM supplied into your CD drive. (If your PC does not have a CD drive, then either copy the files from the CD-ROM onto a memory stick, or download and run the installation file from the HWM website at www.hwm-water.com)

NOTE: If you use proprietary archiving software, such as WinZip or 7zip, please ensure that you extract the files to a temporary folder using the automatic extraction buttons that maintain the original folder structure.

- 2. Ensure you have system administration rights for your computer, ask your IT department if you are unsure.
- 3. Locate the two files "setup IDT.msi" (in the IDT folder), which installs the program and "setup driver.bat" (in the Driver folder) which installs the necessary USB drivers for the logger.
- 4. Double click the "setup IDT.msi" file and click <<Next>> when you see the screen below



- 5. Follow the on screen installation instructions to complete the install of the IDT.
- 6. To install the USB drivers double click the "setup driver.bat" file identified in step 3. If you see the unzipping message below, click "Extract all" to extract the files to a folder first, then try again.





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7. Follow the on screen instructions and the drivers will install automatically.

Should the automatic installation fail, please check with your system administrator that you have sufficient rights to install the driver or try installing the drivers manually.

You may be required to update Microsoft .Net; the install file is included with the IDT setup files for your convenience.

Installation and site hardware Diagnostics Tool (IDT)

Once you have installed the IDT, connect the USB cable first to the logger and then to your PC – Note there will be a short delay before the PC recognises the connection of the logger. This is normal, if your PC has sound enabled you will hear the "ping pong" sound as the logger connects.

The first time you connect your Logger to a new USB port, Windows will configure the driver, wait until this process is completed before proceeding.



Reading the logger

- 1. Run the "IDT" program.
- 2. The main window will appear of which the main items are:-

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RECONSTRUCTION FILE ACCOUNT OF THE Systems	Made By: AB 02/09/14	(Issue 1)
Toolbar	Software version r User Mode Configuration mo tabs	
Function Buttons	Main setup window	W

- 3. Now click the <<Read Logger>> button to load the current logger settings into the setup window.
- Important: As the logger is not powered from the PC directly, to preserve battery, the logger will automatically disconnect from the PC and shutdown if there has been no activity for **10mins**. If you try to communicate with the logger after this time, a message "Connect/Re-connect logger!" will appear. Simply unplug the USB plug from your computer, wait for 2 seconds and then reconnect. This will wake up the logger again.



4. The IDT will now download the current settings from the logger.

At this point the IDT will check to see if there is a more up-to-date version of the logger firmware available on your PC, if so, you will see the message "Update Available". Click <<Yes>> to update the logger, the process will take approximately 2 minutes, however the logger will be restarted so you may wish to transfer any logged data first, in which case click <<No>>.

The IDT checks the firmware version each time you read it.



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Current	FW-138-001 V1.56	
	FW-138-001 V1.61	
Update i	now?	

5. Once all the settings have been loaded you will see this message, Click <<OK>> to start configuring your logger.

		-235
ad Su	cess	
	ОК	
	ad Suo	ad Success



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Configuring the logger

1. You will now see the main setup menu (expanded for illustration purposes) The menu is structured in sections for easy setup (a detailed explanation follows in 2.):-





- 2. Now you can enter the configuration you require for each section :
 - Logger enter the site ID that you wish for the logger, e.g. Postal/ZIP code of up to 7 alpha-numeric characters and the telephone number associated with the SIM card.
 If you ordered a SIM with the logger, this will have been programmed already for you, otherwise enter the number from your service provider in international format (e.g. +44...)
 - ii. Logging Parameters Accept the default start time or enter your own. Default start time is in the past so the logger will begin recording immediately. You can delay this start time by selecting one from the calendar or enter the time directly from your number keypad. Set your log interval if required – 15 mins is default. Sample interval for pressure channels is 30 secs by default – you cannot set a pressure channel below this but it can be greater than this if required.



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iii.

Logging Channels – Here you can configure your connections and the data you wish to see.

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From the dropdown box select the Type of data to appear on Channel 1.

You can alter the channel allocations if you wish and click "-----" if you do not wish to use that channel.



Next choose what mode of collation you wish Avg = Average reading over the log interval (use this for Pressure transient logging) Min/Max = Min/Max values measured over the log interval Use Min or Max or both to identify Transient periods for pressure transient logging Spot = The value at the log interval above. (not required for Pressure transient logging)



State= State of the switch at the log interval (not required for Pressure Transient logging)

Example - for a pressure transient analysis you may want to set the primary channel to 'Avg' so that the channel 1 graph will show average pressure readings over the sample period; but you might then set Channel 2 to Max so that the graph for Channel 2 will show the maximum readings during the sample period. This will narrow down the data that needs to be examined for the transient situations. Other channels can be set to record other phenomenen





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iv. Transient settings -

Select the transient sample setting you require from the drop down

Select the Transient mode option you Require –

- Record data at specific times allows the transient event to be recorded for a selectable duration
- Recording triggered on alarm event allows the transient to be recorded for selectable durations before and after the event (you will need to set the alarm conditions- see section viii)

Sample Frequency	100 samples/second V			
Transient Mode				
Record data at specific times				
 Recording triggered on alarm event 				
Continuous recording to SD and triggered on alarm				
Amount of data stored before each recording				
	5 seconds ∨			
Duration of each recordi	30 seconds 🗸			
Erase previous rec	rdings			

 Continuous recording to SD and triggered on alarm – used if the logger is expected to be in use for a considerable time - average recordings will be made to the SD card and transient data triggered by the alarm will also be stored

Select the amount of data stored before each Transient and the duration of the transient recording as required.

v. **APN** – If you have ordered a data pack from HWM you can leave this setting alone (as below) as your logger will have been preconfigured by HWM.

If you have ordered your data service & SIM card, then you will need to separately configure your service. HWM recommends that you



allow the GPRS test utility to search for these settings automatically, however if you wish to enter them manually, click the button beside "Use the following settings"

You can now enter your data service provider's details into the appropriate boxes.		i test to choose APN settings llowing settings.
Alternatively select your network from the drop down list of presets	Presets Address User Password	mobile.o2.co.uk mobileweb password

vi. **Time(s) Data sent** – Here you specify the Call Out requirement for the logger. There are 2 modes available, SMS and UDP.



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SMS is a one way unacknowledged data transfer service using the common text messaging service. UDP is a true 2 way confirmed data transfer process via the internet over a GPRS connection. Both have advantages, however HWM recommends UDP wherever possible as this offers the most secure method of data transfer.

Switch on the Call out by selecting "On" in the Address selector, then choose 'UDP' or 'SMS' from the Type selector. See below for Mode settings

Address	Туре	Mode	Freq hh	:mm
On 🔻	UDP -	Freq -	00:15	*

23024

Address

Call Addresses - These will usually have been entered at the factory and vii. should not be adjusted, however if you have Data Destination

your own data server, then you can enter either the telephone number for your receiving modem, or the UDP address & port no for where the logger is to send its data.

The fall back times specified here instruct the le what to do in the event of the primary Call requirement not being met. This can be for 2 reasons:-

SMS No.	310000202	
ogger Out	06:00:00 🜲 16:00:00 🌩	Fall back 1 Fall back 2

inbound.hwmonline.com

- a. If a connected external battery goes flat, the logger will default from the normal call out requirement to a 2 times per day routine. The times of these calls are specified by both Fall back 1 & 2.
- b. If a GPRS data call cannot be completed due to non-availability of a GPRS service, then the logger will try to send an SMS message at the Fall back 1 time.

Now choose your Call out mode, this can be either "Freq" for a call made at a regular frequency throughout the day or "Time" to specify up to 8 individual times during the day.



Enter either the frequency (e.g.06:00 = every 6 hours) or the time for the call in the box.

viii. Alarms – The Logger has a comprehensive alarm system that you can configure to send out Alarm messages when certain defined conditions are breached and for the Transient logger you will need to use Alarms to define the transient levels from which you want the data to be recorded.



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When an alarm condition is triggered, a new call in frequency (i.e.faster) can be specified to allow the observer to gain more up-to- date data during an event.	Alams Call frequency while in alam	00:05	^
Minimum Night Flow – not applicable for Transient logger	MNF Window end hh:mm Flow level units	06:00 € Litres/sec ∨	
Choose your flow units – not applicable for Transient loader	Alarms sent via SMS		
If you want SMS alarm messages to be sent, tick this box and enter	Alarm SMS No	+12345678	
an Alarm SMS phone number	Disable alarm sending cor	ming out of alarm	
Select these alarm conditions if required by	Enable alarm reset at midr	night	
ticking the boxes	Disable alarm dual frequency mode		
There are 8 possible different alarm conditions that can be configured,	Cond 1 Cond 2 Cond 3 Co	nd 4 Cond 5 Cond 6	
select each one from the tabs – Note TAB 1 is for Transient alarms	 Transient alarm conditions 		
Set your persistence or trigger point, e.g. for transients you will want 1 out of 1 in order to pick up every transient – see note below on persistence	Persistence Persistence Lower Upper		
Choose your type of alarm from the list:- Lower or Upper Limit breach - Enter the alarm threshold – Recommended to use Upper for Transients Minimum Night Flow (MNF) - not applicable for Transients Rate Of Change (ROC) not applicable for Transients	MNF ROC Dif> Dif< Out Band In Band		*
Difference (Dif) between channels - not applicable for Transients			
Either In or Out of Band set by Upper & Lower levels			

Note on Hysteresis: When an alarm is triggered, if the value is set to zero then immediately the threshold is re-crossed then a clear message will be sent. If there is a period when the alarm threshold is borderline, this can result in numerous messages for the same event. By specifying a value in the Hysteresis box, you can provide a window that allows the threshold to be repeatedly crossed without sending repeated messages. e.g. with an Upper limit of 5 and a hysteresis of 1, the alarm will trigger at 5, but the clear message will not be sent until the value drops to below 4.

3. Final steps - By default the logger is set to UTC (Coordinated Universal Time, equivalent to GMT), however you can choose either an offset from this time, or for the logger to use your PC time.

<<Setup Logger>> button to program the logger.

UTC Time	
----------	--

4.	When you are happy with all the settings click the	Setup Logger
	<- Setup Logger>> button to program the logger	Setup Logger



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Data Communications Confirmation – GPRS Test

It is important to confirm that your logger is communicating with the data server before you leave site (or to be confident, your office), so you should undertake a GPRS test before you leave the logger in the field.

- 1. Connect an appropriate GPRS antenna to the FME socket on the logger. The location on the logger can vary depending on the configuration of logger ordered, but the picture below illustrates a typical connection.
- 2.



Note: If this is the final aerial connection, ensure that the connector is tightened with spanner or pliers to prevent water ingress to the antenna plug as this will reduce performance. Do not over tighten.

- 3. Run the IDT and read your logger as in steps 1 to 3 above.
- 4. Now click the <<GPRS Test>> function button.-



5. The GPRS Test program will now automatically execute a communications check with the data server, DataGate[™] and deposit a test message that can be checked later on.



The test will take a few minutes and will confirm that the communication is successful.



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Troubleshooting a GPRS test failure.

There are a number of reasons why a GPRS test may fail,



the following points should be checked before calling HWM support for assistance:-

Possible Problem	Solution
Network Busy due to	Retry the test after a few
excessive traffic. Commonly	minutes.
occurs around schools.	
GPRS signal not available at	The logger will call into the data
your location. Not all Cell	warehouse once per day using
masts carry GPRS traffic	an SMS message; relocate the
	logger if more frequent
	communications is required.
Network signal not strong	Relocate the antenna if possible
enough. You need a CSQ	or try alternative antenna
(reported by the GPRS test)	configurations. Ensure antennas
of at least 8 for reliable	are vertically orientated where
communications.	possible. See aerial placement
	notes section.
APN settings incorrect.	The GPRS tester knows about a
	large number of cellular networks
	and will try as many settings as
	possible and correct any error
	automatically.
	If there is still a failure, then you
	need to check with your network
	operator that you have the
	correct settings for your SIM.

If you continue to experience problems with communication, you may need to check the network coverage in your location.

Taking a reading from the logger and hardware tests

You are now ready to confirm that the logger is measuring real data from the sensors by taking an Instantaneous Value.

- 1. From the IDT menu bar, click the <<Hardware Test>> tab.
- 2. Click the <<Go>> button to start to check the operation of your installed system.



3. The IDT will now display its measurements for a period of 10 minutes to allow you to diagnose any issues with cabling

	HWM IDT (Installer mode) V1.00.32 🛛 – 🗖 📉 🗙
Ambient temperature Battery voltage	File Tools Options Help + Setup Data Collection Hardware Tests Calibration Pressure 1 • • 19.90 °C PCB Temperature
Instantaneous 4-20ma value	7.10 V PCB Voltage
Time until test stops & Manual Stop button	
Open 10m power window button	Stop in (600) Power Window
Modem Diagnostics	Modem Force Call
Force call now – will send in data if there is any available	Load Customer File Read Logger

When you are ready to stop the test just click the <<Stop>> button.

- 4. A "Power Window" allows you to keep the logger's modem turned on for a period of 10 minutes. This allows you to close the chamber lid and send a text message to it to confirm that communications is still OK. See final site checks on page **Error! Bookmark not defined.**
- 5. Pressing <<Force Call>> forces the logger to send its data in immediately. Useful for when you wish to shift a logger to a new site.
- 6. The <<Modem>> button allows some more advanced diagnostics to be performed on the modem.

🖳 Modem Diag on Com38	
Call total: 12433 Calls	99 Registered +CSQ: 23
CSQ	98 Registered +CSQ: 23 97 Registered +CSQ: 22 96 Registered +CSQ: 22 95 Registered +CSQ: 22
	94 Registered +CSQ: 22 93 Registered +CSQ: 22 92 Registered +CSQ: 22 91 Registered +CSQ: 21
Test Telephone no	
07540123746	
Send SMS	
	Call total: 12433 Calls CSQ Modern info Test Telephone no 07540123746



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7. lf you click the <<Data Collection>> tab you will now see a set of tools for downloading data your logger for later from uploading to the data server. It can also be of assistance for diagnosing problems.



- a. From the Download size selection, choose how much data you wish to retrieve, from everything the logger has stored to any un-sent data since the last time the logger called in.
- b. Click <<Download>> and choose "Archive" when prompted and the data will commence downloading. If you wish to stop the process, click <<Abort>> and the download will cease.
- c. A small chart will now be displayed showing the data downloaded. By using your mouse to draw boxes in the graph area you can zoom into areas of interest. Click the small circles at the end of the drag bars to zoom out. By hovering your mouse over the points on the graph, you will see the exact value recorded.



d. If your logger is in a location where

GPRS communication is not possible, you can now upload the data when you are next connected to the internet. Simply click <<Post files>> and all the data you have downloaded to your PC will be uploaded in one go. If you are downloading more than one logger in a route, all data is stored and transmitted together. If you decide that you do not wish to post the data you have downloaded, click the <<Empty postbox>> button to remove the downloaded data from your PC.

Note: Choose the other data types depending on what recordings you wish to retrieve / view.

Note: For Pressure transient logging you will only be able to view the summary graphs for the channels you have set configured. To view the pressure transient detail you would need to download the data into Radwin software



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Setting up the Channels in Datagate for a Pressure Transient Logger :-

In your Datagate account identify the correct logger, double click on it and then select the 'edit channels' button –



For each of the channels that you have configured in the logger enter the correct details for in the fields as follows -

datagate.mobifi.com/dgweb/editl st Visited Getting Started	oggerchannels.html?loggerld=2	3586	⊽ C' 8	* Google 🦻 👌 🗎	∔ 8 ≡
Loggers					
Summary All Loggers	Channel 1		Channel 2		
Quiet loggers	Number	1	Number	2	
My Loggers Lost loggers	Name	Pressure Avg	Name	Pressure Min	
Upload loggers Create a new logger	Offset	-3516.24	Offset	-3516.24	
Send to loggers Logger Types	Channel type	Pressure (4-20) (psi)	Channel type	Pressure (4-20) (psi) v	
Logger types New logger type	Calibration Multiplier	8.79062	Calibration Multiplier	8.79062	
Channel units	Meter read value		Meter read value		
Channel units New channel unit	Meter read date	3 ~ 9 2014 ~ 0 ~ 0	Meter read date	12 v 9 v 2014 v 0 v 0 v	
Accounts	Analogue low value		Analogue low value		
My Account My Account Change my password	Analogue high value		Analogue high value		
All accounts All accounts Create new account	Channel 3			Channel name	
Logs	Number	3			
Messaging logs	Name	Pressure Max		Offset value (value fr	rom IDT
Incoming SMS Incoming GPRS	Offset	-3516.24		``	
Incoming Alarms Outgoing messages	Channel type	Pressure (4-20) (psi)	\ S	oftware)	
Lost messages			$ \rightarrow $		
Lost messages summary Extended API Other logs FTP log API log	Calibration Multiplier	8.79062		Channel type - Press	$auro (A_2)$
	Meter read value			~ .	Suie (4-20
	Meter read date	12 v 9 v 2014 v 0 v 0 v	p	osi	
			15		

IDT software)





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Once the channels are configured in Datagate the graph view in HWMOnline will be at the correct scale and in the correct units.

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However, HWM Online does not have the ability to show the transient data in detail – its resolution will not allow visibility for data recorded at logging rates recorded at faster than 1 second. To see the detail at faster logging rates the data must be downloaded into Radwin Software.

Setting up Radwin software

Two things must be done -

1. Set up Radwin to receive data from Datagate

First set up Autocall as follows -

In Setup > System configuration > Autocall ports Select a free port (highlight it and then click Edit selected item)



In 'Edit Selected Item' Screen then select 'Datagate' from the connection Type drop down.





Click on Enable port (tick the box)

Enter your Datagate account details in Username and Password. (These should have been supplied to you)

Press 'OK' You then should see :

Configure: Advanced Radwin All Manual Call View	enable it ar	nd specify its function. If pr	to be used for Autocall Downloads. Select the required cessing of SMS Messages is required, but no SMS Mor Autocall Options Autocall OMS Alarm/Error Expor	dem is 🔽
- S Autocall Data Generator Export - Alarm Programm - Alarm Receiver - Remote Autocall - Remote Autocall	Enable Port:	Default Baud Rate: 9600 300 300 300 300 300 300 300 300 300	Connection Type: SMS Modem Process SMS Messages from FTP Site Modem Modem Modem Modem Modem Direct Logger (RS232) Edit Selected It	em (

Now, you need to set up the loggers in your Database if they are not already there.

In Set up > Options > Item configuration you should now see your logger database as below.





If your logger details are not here then you need to enter your logger details as follows.

You may need to add a new Zone (or you can add your logger to an existing Zone.) To enter a new zone –

Click on the 'Hammer & sicle' icon (see screen shot above)

Then select 'Create New Zone' to reveal this screen shot



Enter your Zone I/D and Name and then 'Save'.

You should now see the new Zone in the list as below.

Locations		
Zones/Locations		
Cones/Locations		· * -
C:Users\andrew_b\pocuments\pocuments\Customer Services\Accurate Detection\pec 10 C:Users\Locations C:Users		
ANDY TEST	ОК	Cancel

Highlight the new Zone and select the 'Hammer and Sicle' Icon again This time select 'Create New Location'

You should now see this screen (below)



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Configure:	Location - Specify the location identity and name. Enter names for each of the logger channels.
Radwin All Manual Call View Itada Data Generator Export Alarm Programm Alarm Receiver Remote Autocall	Location Logger Statistics Transducer Unit/Levels Meter Autocali Memo Auto Database E
	Location:
	Channel Name A 01 02 A 03 04
	Print Save Cancel

First enter your location description (numerical and alphanumeric descriptions)

Then select the logger 'Type' tab -

	Location Configuration _OS_22 : Radwin All
Configure: Basic Radwin All Manual Call View Autocall Data Generator CAR Export Alarm Programm Alarm Receiver Remote Autocall Remote Alarm Re	Logger - Select the logger type and baud rate. Select the connection type (how the computer will communicate with the logger), and enter telephone numbers if required. The logger manufacture Location Logger Statistics Transducer Unit/Levels Meter Autocall Memo Auto Database E Logger Type: Other Logger Date Manufactured: 11/01/1970 Last Battery Change: 11/01/1970 Last Known Logger Configuration
	Connection Connection Type: GSM Data Number: SMS Voice Number:
	Print Save Cancel

Fill in the logger details as accurately as possible.

Logger type from the drop down – Note : For pressure transient logger the type is 'Other Logger'

Baud rate is automatically set

Serial number is on the logger label



Connection type – select GPRS from the drop down

SMS Voice number – be sure to enter the correct logger phone number in international format (+44 drop the zero- or for international numbers ensure it is the same as the number in Datagate) DOUBLE CHECK THIS NUMBER IS CORRECT Then select 'Save'.

Repeat this process for each of your loggers.

Once complete then Start Autocall

This will process all the available data messages from Datagate relating to your loggers.

File Options Configu	II V4.54d - Computer 1 (C:\radwindb\datagatetest) aration Start Help		
۱			
Port4	Datagate {http://datagate.mobifi.com/datag		👩 Autocall
Datagate Proc	cessing SMS Message 1037 447787266263	Abort	Search:
			Topics Search Results
			Introduction Getting Started Configuring Autocall Comm Ports Configuring Loggers for Autocall Download Scheduled Calling
			Introduction Autocall is the automatic data download package of Radlog For Windows. It may be configured to use up to 32 comm ports, providing parallel download capability of Radcom data loggers. It supports Direct, PSTM Modern, OSM Modern, SMS Modern, and Paknet Modern connection types.
		RADCON	Getting Started In order for Autocall to communicate, Comm ports and there connection types must be configured for use with Autocall. Loggers within the location database must
opyright ©2009 Radco	m Technologies Ltd	Current Errors: 0 Logger Time:	23/01/2010 06:44:57 💭 💭 NUM

Then use Radwin View to select each of your loggers and view the data.

2. Configure 4-20mA settings into the logger channels in the Database location so that the Radwin Graphs are correctly scaled and calibrated

From Radwin View open the Data file, select the logger and right click on it then select location Database, Edit location –



Then select the transducer tab -

	Location Configuration _OS_23 : Radwin All
Configure: Basic Radwin All Manual Call View Autocall Data Generator Export Alarm Programm Alarm Receiver Remote Autocall Remote Alarm Ro	Transducer - Select the transducer type for each channel. Transducers Must be configured for each recording channel in order to calibrate the downloaded data. Select 'Configure' or double Location Logger Statistics Transducer Unit/Levels Meter Autocall Memo Auto Database E Channel: Action Data Factors Calibration: 1.000000 Offset: 400.000000 Apply Logger Calibration Configuration Transducer Type Pressure Transducer Name: Full Scale Deflection (20mA) Value: 1600.000000 Data Type: All Data Values
	Print Save Cancel

Select 4-20mA for the transducer type then select Configure -

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	RECEIVICIONER Fuid Conservation Systems	Made By: AB 02/09/14	(Issue 1)
	2	4-20mA Transducer	×
	Select the units Senso applied to the data. Se	or type. This defines the type of units that can be elect a stored transducer from the list, or select user	Ĵ
		Pressure	
	Select:	efined Transducer 💽 Remove	
	Enter/Edit Transducer		
	Name:		
	Full Scale Deflection (20m4	() Value:	
	20000.00	DOI PSI	- E
	Zero Scale Deflection (4m4	x) Value:	
	0.00000	D PSI	
	Data Type:	↓II Data Values 🔹	
	Add to Select Tr	ansducer List Bands	
	Export	OK Cano	

Select PSI and enter the 0 and 40mA values (as above)

Note when you select 'OK' to accept this the FSD 20mA value appears different in the below screen –it is OK – note the Cal and offset values are correct.

Remember now to repeat this process for the other channels you have set up.

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HVV	Palmer environmental RADIO-TECH	Title – New Pressure Transie	ent logger		
	RECEIVICIONER FILIA Conservation Systems	Made By: AB 02/09/14	(Issue 1)		
	Location Configura	ationOS_23 : Radwin All	×		
Configure: Transducer - Select the transducer type for each channel. Transducers Must be configured for each recording channel in order to calibrate the downloaded data. Select 'Configure' or double Radwin Al Image: Configure Confi					
		Print Save	Cancel		

Downloading to Radwin

Because of the size of the data to be downloaded from Datagate we would advise you to run Autocall all the time so that Radwin is constantly updating the data.



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First		Release	