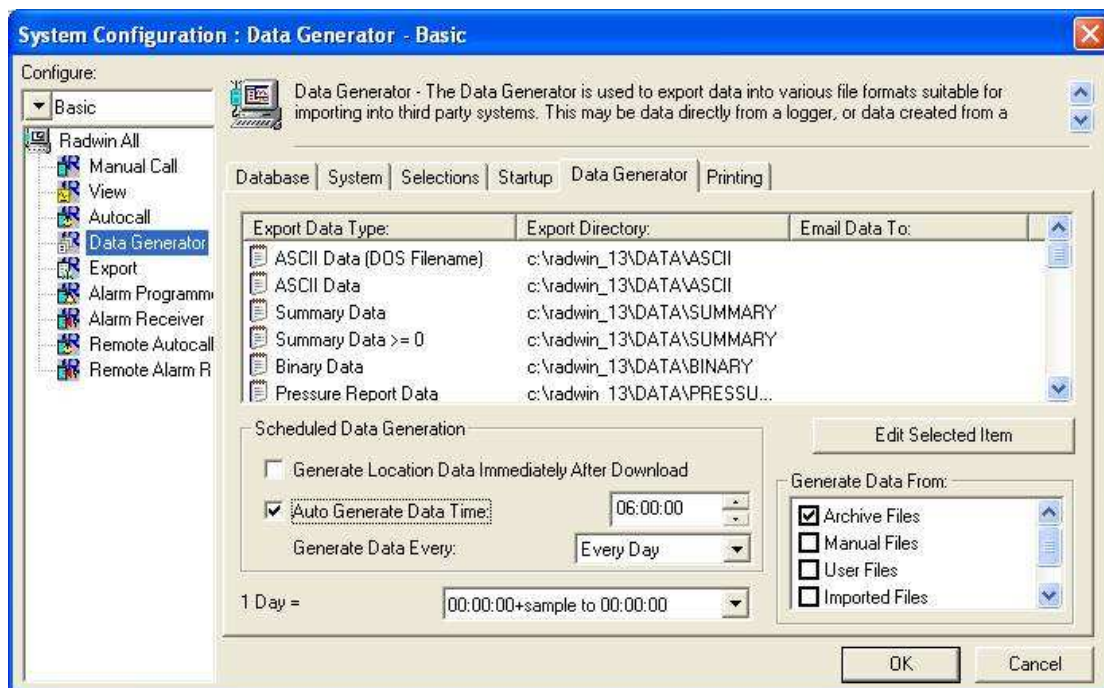| Ref: FAQ0230	Version: 1.0
Title – Radwin Data generator issues	
Made By: AB 18/09/15	(Issue 2)

Radwin Data Generator is not exporting data

Confirm that you have the Data Generator program <u>running</u> as well as Autocall.
Autocall receives and processes the data, while Data Generator exports it in the selected formats.
They must both be running in the background on your PC all the time.
Data Generator must be configured to generate data in the 'System Configuration' 'Data Generator' page. The time of generation must be configured to either 'Immediately after download' or at a set time of day. Also ensure the 'Generate Data From' is set to 'Archive Files'.

The above configuration will generate data at 6 in the morning every day using Archive Files (Archive files are files created by Autocall when data is received).

Document History:

Edition	Date of Issue	Modification	Notes
1st	02/01/13	Release	
2nd	17/09/15	Format update	