



Ref: FAQ0307

Version: 1.0

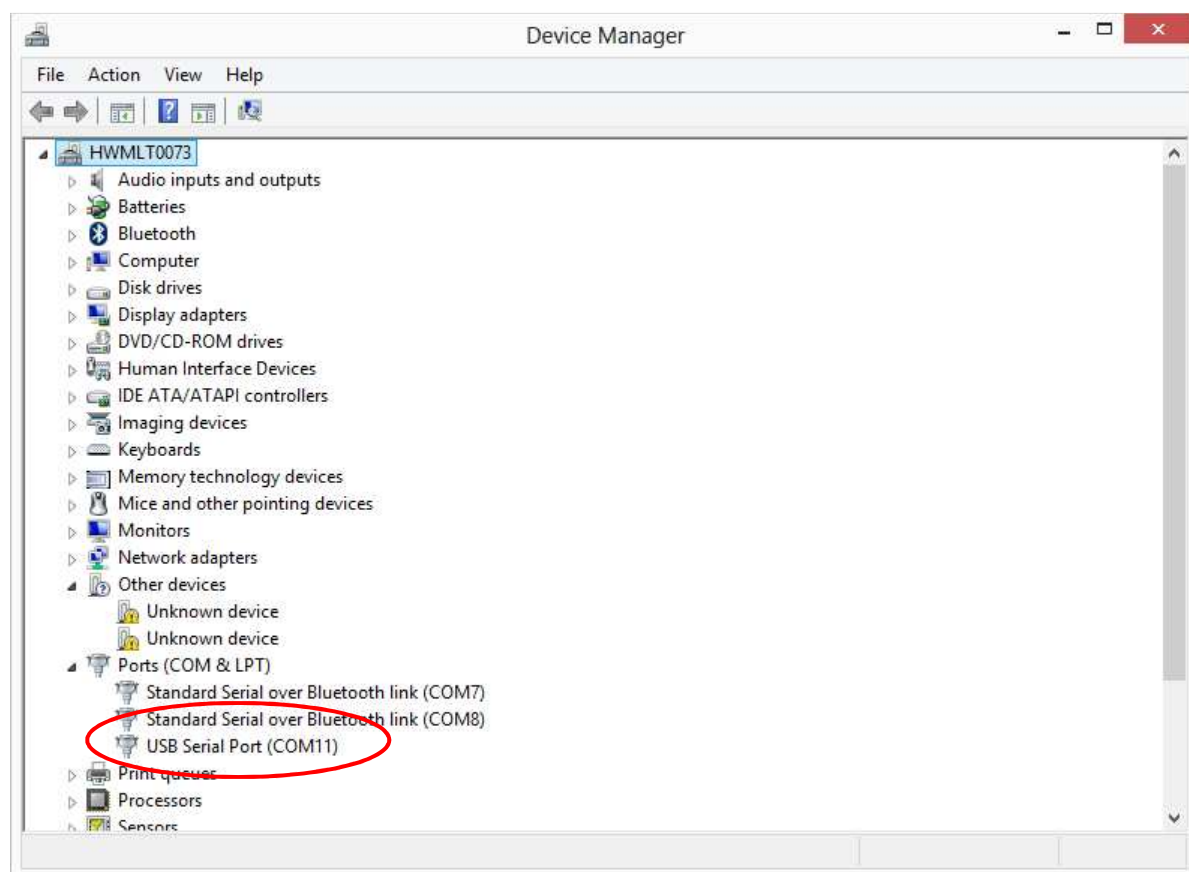
Title –Radwin software – comms port

Made By: AB 22/09/15

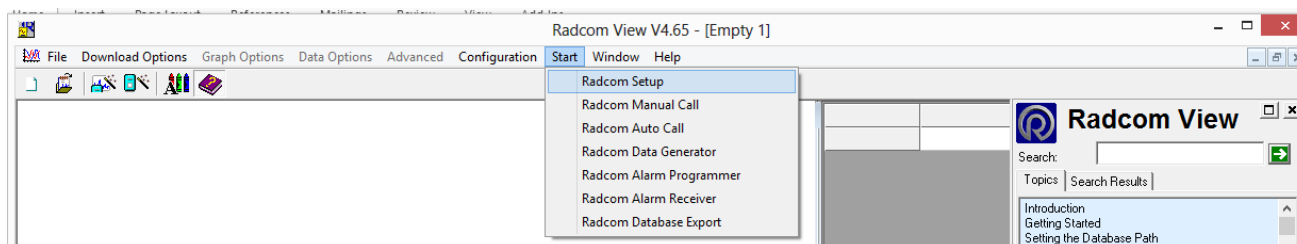
(Issue 2)

Radwin software – how to configure the comms port for communication with loggers

The problem with laptop computers is that every time you connect something to a USB port it generates another port number, so it is important to know which port number your logger is connected to. You can do this by going to your PC 'Control Panel' and finding 'Device Manager' – it depends on which version of Microsoft operating system you have as to exactly where this is. Once there if you put the logger communications lead into the USB port Device Manager should show you the number – in the example (below) my logger is connected by USB to Serial port COM 11. Once you have established this, exit device manager and open Radwin Software



Open Radwin View and from the Start button and Select 'Radcom Setup' from the drop down -





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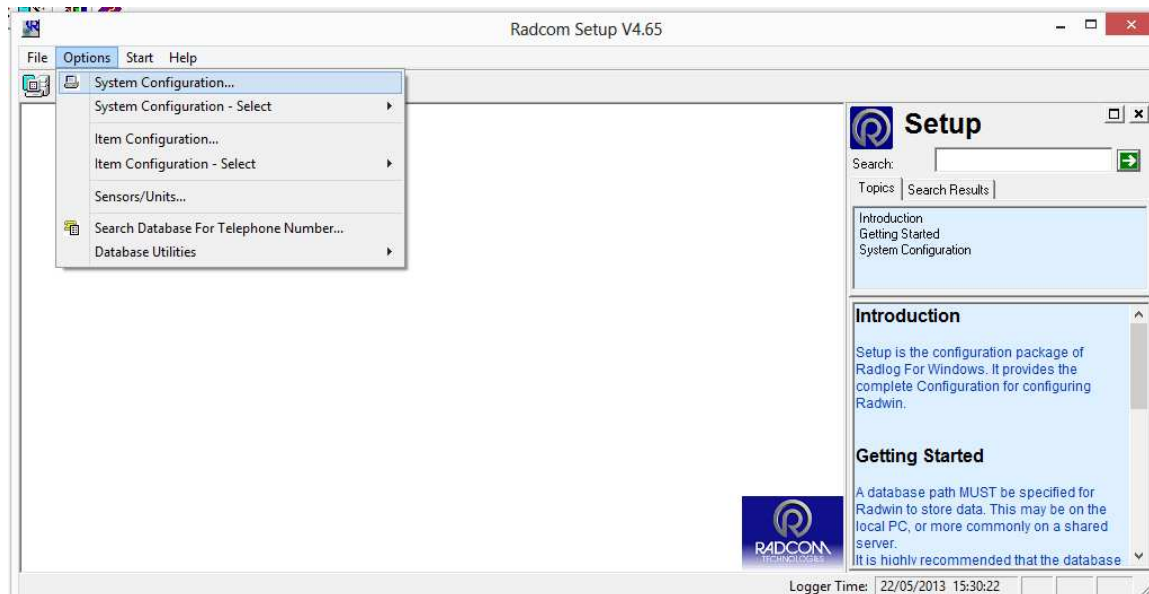
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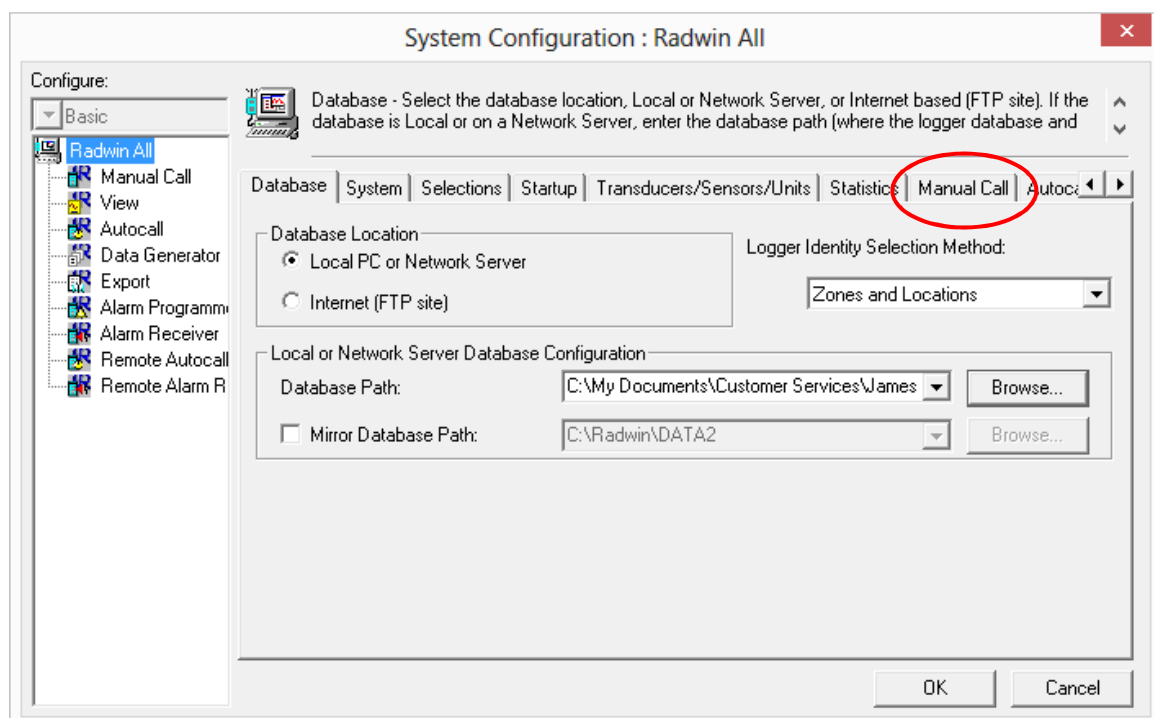
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(Issue 2)

At the Radcom Setup screen go to 'Options', 'System Configuration' –



From the System Configuration screen go to the Manual Call tab -





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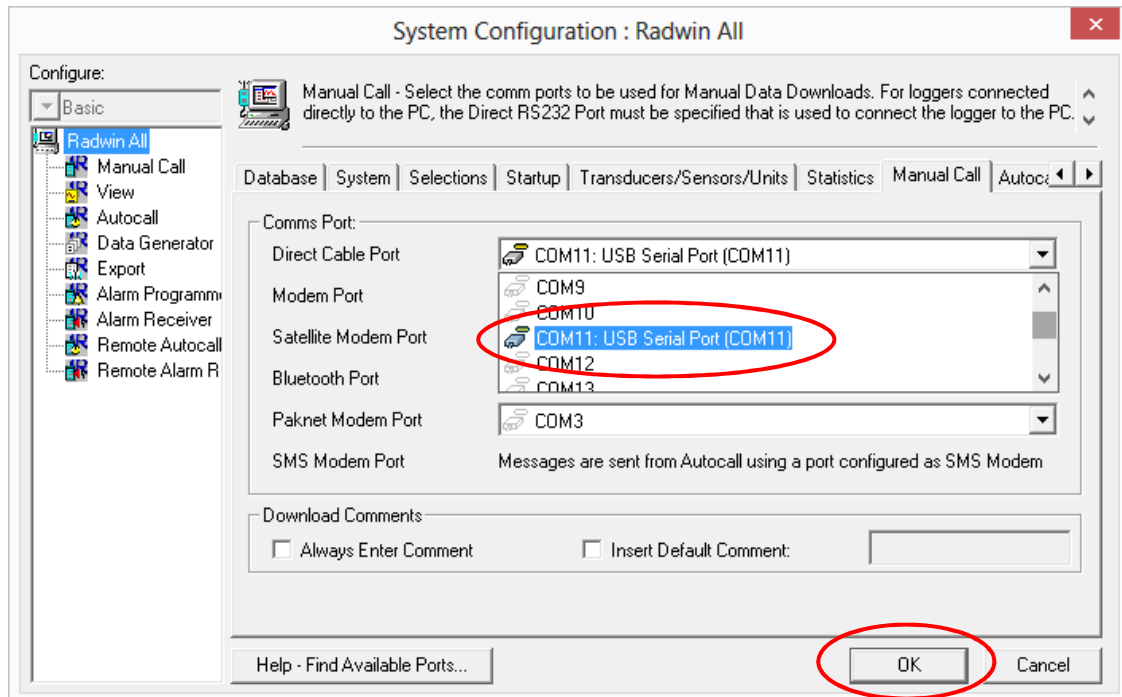
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(Issue 2)

At the Manual Call screen find the 'Direct Cable Port' and using the slider on the right find the COM port number you identified from Device Manager. Double click on it to select it and ensure that the icon to the right is coloured (grey and yellow)



Select 'OK'

Then shut down Set up and close Radwin software completely to save the setting.
Re-open the software and it should now communicate with the logger ok.

Document History:

Edition	Date of Issue	Modification	Notes
1st	22/05/13	Release	
2nd	22/09/15	Format update	