

Ref: FAQ0347

Made By: AB

Version: 1.0

Title – Radwin download from DataGate

15/05/15

(Issue 1)

## How to start downloading data from Datagate using Radwin Autocall

You only need to carry out this procedure once when you first set up Autocall to download logger data from Datagate.

To download data into your Radwin software from Datagate, firstly check the approximate Datagate message number that the data starts from.

Go to your Datagate account, select the logger and the data tab -



Find the message number corresponding to the the beginning of your data (an approximate estimation is adequate) and make a note of it.

Now open Radwin Auto	call and select	Options > Datage	ate Status -

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5 Co.	ere Table		
D CHI	for fable		– ₩ Autocall
SMS Message List	VIS Message List	s not exist or USB has been unplugged.	Crewk
Rej	eprocess SMS Messages lissing Data	/datagate.mobifi.com/data	Topics Search Results
		Abort	Introduction
Sta	atus Monitor		Getting Started
Dat	ataGate Status		Configuring Autocall Comm Ports
Do	ownloaded Data Log	Bs not exist or USB has been unnlinnen!	Scheduled Calling
Ab	bort All Forced Calls	Open Errors	
		Comm12 Comm12 Comm14 - Port does not Port 4 300 Baud Unable To Open Comm4 - Port does not Port 4 300 Baud Unable To Open Comm14 - Port does not	Autocall is the automatic data download package of Radlog For Windows. It may b configured to use up to 32 comm ports, providing parallel download capability of Radcom data loggers. It supports Direct, PSTN Modem. GSM Modem. SNS Moder
	Autocall Manager     ✓    Autocall Enable     ✓    Update Logger Time	and Paknet Modern connection types.	
	I Direct Autocall Enable	Getting Started	
		Continue Errors Abort	In order for Autocall to communicate, Com ports and there connection types must be configured for use with Autocall. Loggers within the location database must be Autocall Excelled and kines a

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At the Datagate status screen insert your message number into the Reset > To message ID box then select Apply and OK  $\,$  -

DataGate Status					
Data Download Status					
Last Message ID: 1276000000					
Reset					
To Start					
• To Message ID:	1363814369				
	Apply				
Request Data Block					
Request date range on	next download				
Start Date:	01/01/2000 👻				
End Date;	29/11/1999 🔻				
🗌 Request Data Block Star	ting at Message ID:				
Message ID:	1276000000				
Continue future downloa	ads from End Date				
	OK Cancel				

The next time autocall runs it will collect data from the Message ID number onwards. You may need to allow Autocall to run for an extended period to download all the data and get the database up to date.

Warning –

- 1. Do not put a message number of Zero in the 'to message ID' box this will try to download all messsages from when Datagate started and will stall the software.
- 2. Do not use the missing Data Block facility

## **Document History:**

Edition	Date of Issue	Modification	Notes
1st	15/05/15	Release	