

Made By: AB 17/09/15

Version: 1.0

Title – SoundSens software freezing

(Issue 2)

How to correct a SoundSens software freezing issue on lap top PC

Firstly, open the SoundSens i software on your PC and go to 'Tools' followed by 'Options' and select the 'Communications' tab

Turn the USB port monitoring off (un-check the box)

Options		? 🛛
General Communicat	tions - Select the comm port to use to connect the soundens suitcase to "Help - Find Available Ports' for more information on available ports."	OK Cancel
Sensor Type	Production Sensor III	
Port:	🖉 СОМЭ 💽	
Synchronisation C Prompt on del	Ports. Prompt when USB device connection changes Confirmation tailed setup ick setup	
Help - Find A	wailable Ports	

Then select 'OK.'

This should improve the speed of operation of the Software on a lap top PC dramatically.

If this doesn't resolve the problem then -

Secondly

It is possible the SoundSens Autodetect function may not be working with the host operating system (Vista etc)

Firstly – look for the Ports description - it is found by going to the PC Control Panel and searching for Device Manager > then look for Ports.

See Screen shot below-



	Device Manager	- 🗆 🗙			
File Action View Help					
▲ 📇 HWMLT0073					
Audio inputs and outputs					
b atteries					
Biometric					
Bluetooth					
Image:					
Disk drives					
Display adapters					
DVD/CD-ROM drives					
b 🕅 Human Interface Devices					
IDE ATA/ATAPI controllers					
Imaging devices					
Keyboards	> Seyboards				
[>]]] Memory technology devices					
> 🖄 Mice and other pointing devices					
> 🌉 Monitors					
> 🙅 Network adapters					
> 🌐 Print queues					
Processors					
> 🔤 Sensors					
> 🔟 Software devices					
4 Sound, video and game controllers					
Controllers					
> 💽 System devices					
Image:					

If you now connect the SoundSens suitcase you should see it appear in the list of ports – the description should be CP2103x USB to Uart bridge and it may have a port number in brackets after it e.g. (COM 4). You then need to make a note of the comm port number and enter this manually in the SoundSens software with auto detect disabled – in SoundSens software go to Options > Communications> manually select the COM port and

make sure the 'Monitor USB Ports. Prompt when USB device connection changes' box is still unchecked. Then press OK and try it.

10 単目の 会 単単 単 が も ち (D)	to Schubard Networks
View Die 19	SoundSens Di A
Canon	10 miles
Communications - Index The Am PC: Une Heat - Field Ave	In port to see 14 served the touridate to a
Denny Conversions Read	Delasti Postanos Contexes Contexes Subject Introduction
Servin Type Productor Pro Pro Cont Pro Pr	Town if Image: The second
	Getting Started
See Alw Tack Step	This heap bar rate de vice audé de auto de disponyo (a vi et autor ten audé de autor de la construit a ballen Kinney de recenter d'anné de autor de la construit de Data Visió en ente de la construit de Data Visió mente de participation de Data Visió mente de la construit de de Data Visió ente de la construit. En de Data visió ente de la construit. En de construiter de la construiter de construiter de construiter de la construiter de construiter de

Document History:

Edition	Date of Issue	Modification	Notes
1st	19/04/12	Release	
2nd	17/09/15	Format update	