



User Guide: IDT (PC / Windows version) - Logger User Interface.



Warning:



Please read, understand, and follow any instructions in the relevant manual for your logger or that were shipped with the equipment.

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1 **PART1: ----- INTRODUCTION -----**

1.1 **DOCUMENTATION AND SUPPORT**

IDT is available in two versions: IDT (PC version) and IDT (app for mobile devices). This user guide covers the PC version. Any subsequent reference to “IDT” within this manual will refer only to the PC version.

Note: The screen shots and menu descriptions used throughout this manual refer to specific functionality that is only installed in certain device types. Always refer to the on-screen menu to determine which features are available on your device.

The system periodically has new features and changes released, thus you may observe slight changes in pictures from those shown in this manual.

Updates of the IDT software are available from the HWM support webpage:
<https://www.hwmglobal.com/idt-support/>

HWM provides support for products by means of our customer support webpages:

<https://www.hwmglobal.com/help-and-downloads/>

Note: The user has to be registered by HWM and have a password to gain access to documents and software downloads.

Should you have any questions that are not covered by this manual or the system’s online help, please contact the HWM Technical Support team on +44 (0) 1633 489479, or email cservice@hwm-water.com

Most HWM logger devices (or devices with a built-in logger) that are supported by IDT will have some similarities in the setup process. For the purpose of providing an explanation to accompany a description of IDT settings, the document will refer to a non-specific, typical, generic logger device. Many HWM loggers will operate in a manner similar to the descriptions provided. Other HWM equipment will have been designed for a specific purpose and will have certain IDT settings that are only relevant for that purpose. Follow any additional guidance within the user-manual of your equipment.

1.2 **LOGGER DEVICES SUPPORTED BY THE IDT APP**

The IDT app can be used with the following logger families:

- COMLog2
- Intelligens
- Multilog2
- Multilog2WW
- Multilog LX2
- Pegasus Plus / Sentinel Plus
- Pegasus 2 / Sentinel 2
- PermaNET+
- Wi5D (*Note: Use of IDT with Wi5D is not covered by this User-Guide*).

1.3 SYSTEM OVERVIEW

The IDT (Installation Diagnostic Tool) is installed onto an IBM-compatible Personal Computer (commonly known as a "PC"), using the Microsoft Windows™ operating system. It uses a communications cable to communicate with compatible HWM logger devices. The software provides a graphical user interface for the purpose of Setup, Installation, Diagnostics, and Testing of a HWM logger.

HWM logger devices produce data. The logger is often deployed to a site with the intention of it interoperating with a central server for the purpose of storing data centrally; the server acts as a data receiver and a data warehouse.

HWM provides software for this purpose, for example the DataGate server software.

Other servers can be set up using HWM software as the front-end to act as the receiver and decoder of logger messages.

If logger data is stored on a central server it can be integrated with other server software that provides the ability to view the data. This provides the ability for the viewing platform to present the data to the user in a more meaningful way than just tables of raw data.

e.g., HWM provides the following web-based viewing platforms:

- DataGate (includes a General-purpose graphical data view)
- HWM Online (general-purpose graphical data view / meter readings)
- PermaNETWeb (monitoring for potential water pipe leaks)
- PressView (water Pressure Reducing Valve performance viewing website)
- SpillGuard (monitoring system for potential water spills / floods)

A server usually has to be prepared to receive data from the logger device and can make the received data available to other users who are authorised to use the system.

Alternatively, the user can view logger data locally using IDT, but features are limited in comparison to use of a logger device with a server. Where a logger has been unable to communicate with DataGate for some time, its data can be downloaded by IDT, stored, and then uploaded to DataGate later on (from the PC, when internet is available / user request).

Logger devices are normally partially pre-configured for use within the factory, with the installer occasionally having to make limited on-site adjustments. (Discuss any requirements with your HWM representative prior to ordering). IDT can provide access to many, but not all, device settings. Some settings are exclusively factory set.

The data-warehouse often operates on the principle of a logger being installed for a time period onto an installation site. i.e., It is site-based.

The administrative links that bind a logger to a site can be manually configured (by an administrator) or partially automated by the use of the HWM deployment app (used in conjunction with a mobile phone).

1.4 LOGGER – TYPICAL OPERATION

A typical logger device will behave as follows:

The logger's main task is to make periodic measurements and store the results. In addition, the logger will have daily tasks at set times, such as uploading its un-sent data over the internet. When sending data, the logger waits to receive confirmation from the server that the data was received without error; If confirmation is not received, it will re-send the data at the next call-in time.

The logger usually includes an interface (referred to as a modem) that provides access to the internet via the cellular mobile communications network. A SIM card is used to give access of the network. Setup of the logger for use with the cellular network and SIM card network provider is required, as is the availability of a suitable signal from the network.

Most loggers are powered by a non-rechargeable Lithium battery, which implies their service life is limited before the battery has to be replaced. The installer should bear this in mind when making any changes to settings; in order to give best battery life, keep tasks (e.g., sample rate and call-ins) to the minimum required.

Most logger devices are shipped from the factory in an inactive state to preserve the life of the battery and will require activation during installation. Once activated, the logger will go into the state of "Recording" and begin repetitive logging of the various sensors fitted to the unit, according to its configuration and settings.

A typical logger can operate using two periods, known as the "sample period" and also the "log period". It will periodically sample the sensors at the *sample rate* to create temporary measurement samples. After taking several measurement samples, some statistical functions can be optionally applied to produce a *datapoint* that is logged (saved) at the *log rate*; these form the recorded (logged) measurements. The log period is always a multiple of the sample period.

The datapoints are stored in the memory of the unit. At a set time, the unit calls into the cellular data network in order to contact the server; the data is then uploaded.

The logger makes measurements (as described above) which are saved into an area of memory which is referred to as the "primary recording". In addition, if the logger has the feature enabled, it can also be set to occasionally save data into a "secondary recording" memory area (e.g., data sampled at a higher frequency). This is additional data.

(Note: This is not available on all supplied units and must be arranged through your sales representative before placing an order; it also has implications concerning expected battery life of the unit).

The logger can be programmed to monitor data for certain patterns or conditions and can send a message to the server if it should detect a match. Commonly, this is used for setting a condition that can be an indication of an "alarm". Alarms can be sent to a limited set of users, but a better way of handling (and preserving battery power) is to send the message only to a server; the DataGate server has the facility to fork the message and send it to multiple users.

1.5 ACTIVATING THE COMMUNICATIONS LINK

The logger will require a HWM communications cable (several types exist) for communicating with the IDT software running on a PC. Refer to your logger user-guide for details of the required cable and how to connect it to the logger. Attaching the cable between the logger and the PC usually activates the communications link, but only for a limited time. It will return to "standby" if not recently used. Remove the USB side of the cable and then re-attach if required; this will re-activate the communications link.


Some loggers have an option to provide additional power by means of an external battery. The external battery may share the same logger connector as is required by the communications cable. Temporarily remove the external battery to gain access to the connector if required. However, ensure the battery is re-fitted before leaving site.

Certain loggers require a cable with an adaptor (optical interface) for communication. Refer to your logger user-guide for details of the required cable and how to connect it to the logger. For loggers with an optical communications interface, some user action (usually with a magnet) is required to activate the communications link. It will then operate for a limited time, returning to "standby" if not recently used. Repeat the action (with the magnet) to re-activate the communications link if required.

1.6 PREPARING A LAPTOP PC (OR SIMILAR PC DEVICE) FOR USE WITH IDT

The PC must have a free USB port for use with the Communications cable.

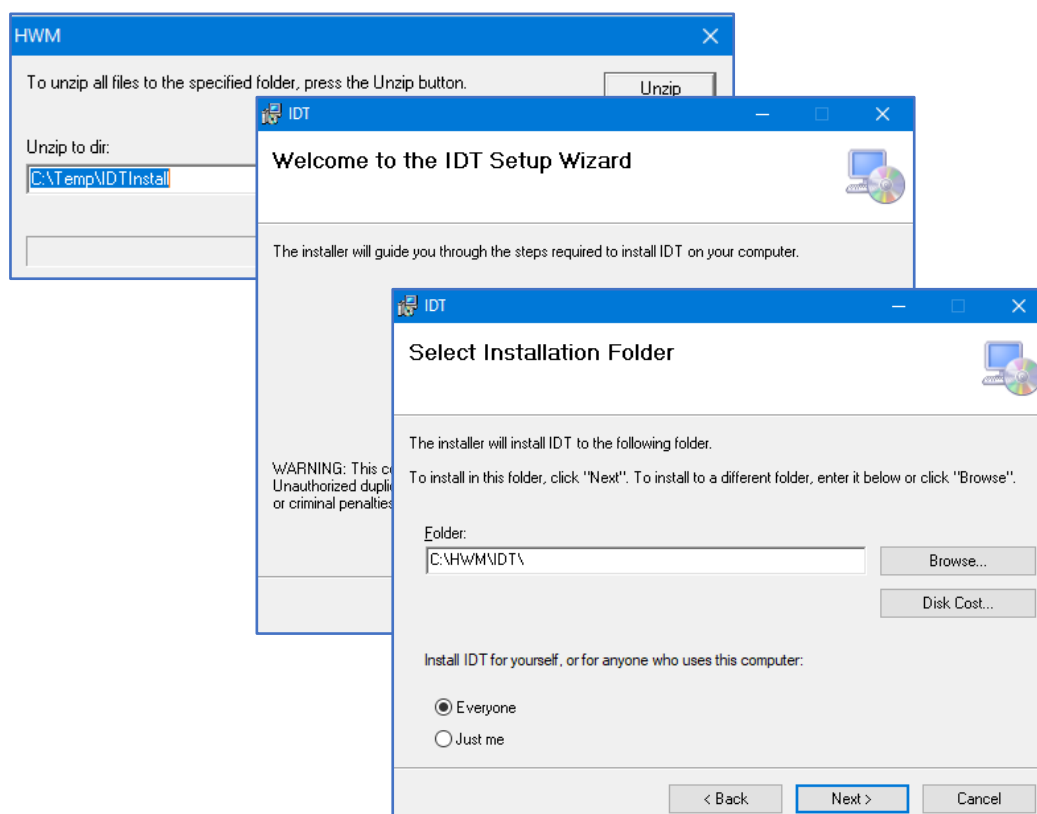
To install the IDT software, download and run the installation file from the HWM website at: <https://www.hwmglobal.com/idt-support/>

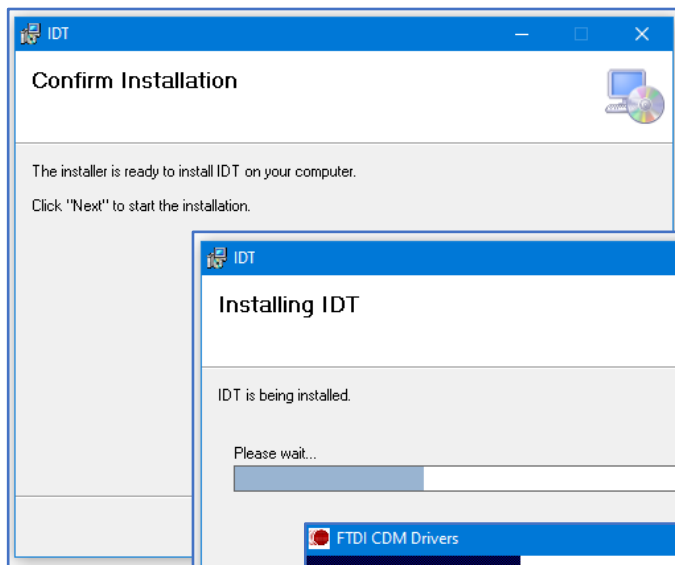
 IDT_Install_V3-16.exe

Follow the on-screen instructions to unzip the file to a temporary folder.

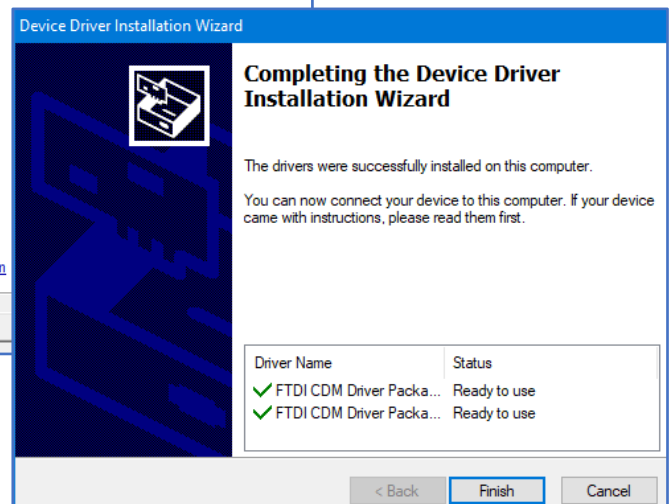
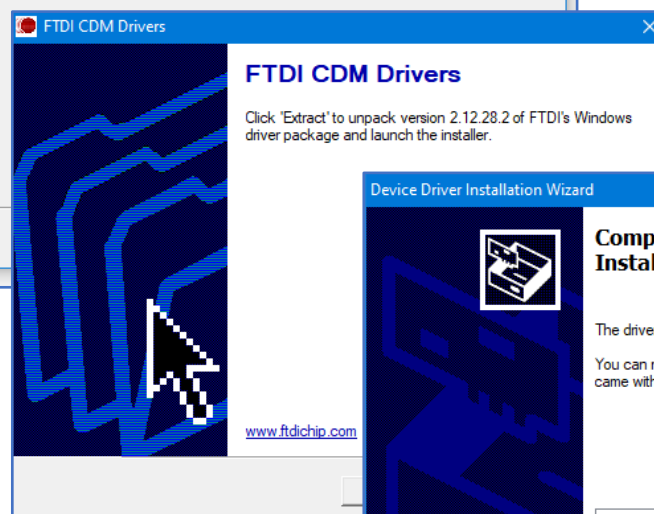
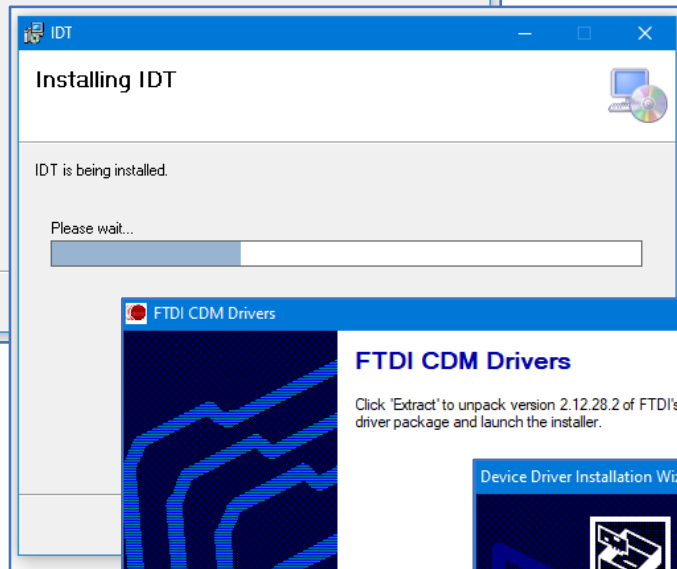
Then continue with the installation.

Choose a location or accept the default.



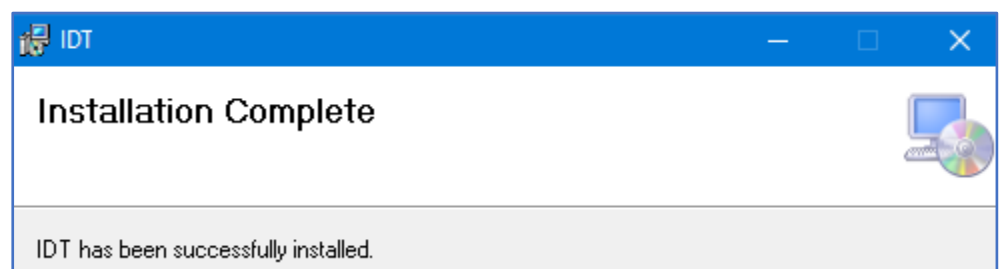


Continue to follow the on-screen instructions including the installation of any 3rd-party device drivers.



The drivers are required for communications with the logger device.

Confirm IDT has been successfully installed.



Once installed, an icon will be available on the PC desktop similar to that shown opposite:



1.7 LOGGER CHANNEL TYPES AND DATA INTERPRETATION

The IDT app has an *adaptive display*. Although it can be used with several types of HWM equipment, it will recognise the type that it is communicating with and will adapt the content of its display window to suit the specific equipment.

The user usually begins use of IDT by directing it to “Read Device”; this interrogates the connected device regarding what type of equipment it is (e.g. a specific logger family), what interfaces it has installed, and the current setup of the device (software settings).

IDT then generates its display contents to include only relevant details to the user.

IDT continually adapts the contents of its display based on current settings, and in some cases on sensors that have been attached.

A typical logger model family may have several sensor interface options available, but on any specific logger only certain options will be fitted and enabled (depending on the model supplied). The logger will have the appropriate electronic interfaces, and software options built into it during manufacture of the device.

Some of the logger’s electronic interfaces are multi-purpose in nature. The logger has to also use an appropriate software driver to make the interface work with a specific sensor.

The combination of both an electrical interface and a software driver, when put together, form a “channel type”. The user may have to make setup selections to determine the specific use of the interface.

When the logger makes readings from an interface, it obtains data. Data is simply a numeric value. Since the logger may have several interfaces producing data, IDT provides a means to identify each specific data stream; this is done by assigning a logical “channel number” to each data stream.

The installer (as part of channel setup) also has to guide the logger as to how to interpret the data into its real significance (i.e., what each measurement represents; the physical parameters being measured).

Steps for channel setup to measure from an interface and save data will include:
(IDT can be used to make or check the required settings).

- Assigning a channel number and channel type for an interface.
- Setup the logger to be able to interpret raw data from a channel into its real-world significance (including any calibration requirements).
- Determining how often to make the measurement, and if any mathematical operations should be applied to the raw measurement data (e.g. averaging several samples).

This will create “data-points” (the values saved as logged data).

Note: The logger will usually have settings pre-programmed by the factory prior to shipping. However, the installer has responsibility for confirming the settings are appropriate for use at the installed site.

If you have specific requirements this can be discussed with your HWM sales representative at the time of ordering the loggers.

2 LOGGER COMMUNICATION WITH IDT / MODES OF USE

2.1 COMMUNICATING WITH THE LOGGER DEVICE

Launch the IDT (“Installation and Diagnostic Tool”) program on the PC. (Refer to section 1.6).



The start-up window is shown opposite.

To communicate with the logger a communications cable is required. Refer to section 2.1.1 and the user-guide of the logger for further information.

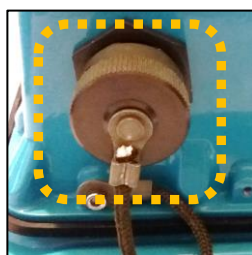


2.1.1 Connecting the Comms Cable

A typical communications cable is shown opposite. Refer to your logger user-guide for the correct cable to use for your logger.

Where the logger supports connection through a connector, temporarily remove the protective cover and attach the cable.

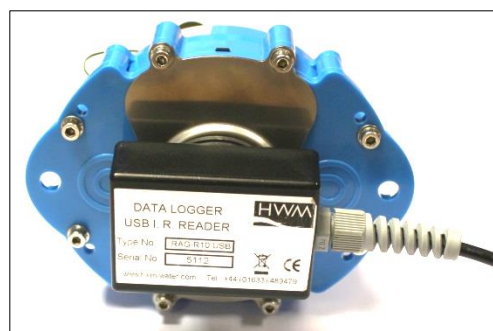
Typically, the logger will identify the port as “COMMS / EXT.BATTERY”.



Alternatively, some model families of logger require an optical coupler for communication.

This must be positioned over a window in the logger case for communications to occur.

Refer to your logger user-guide for more information.



Connect the USB connector to the PC.

Ensure any procedure to activate the logger communications channel has been followed (Refer to section 1.5 and also the logger manual).

It is now possible to communicate with the logger using IDT.

2.1.2 IDT – User-levels

IDT can be set to various user-level “views” including:

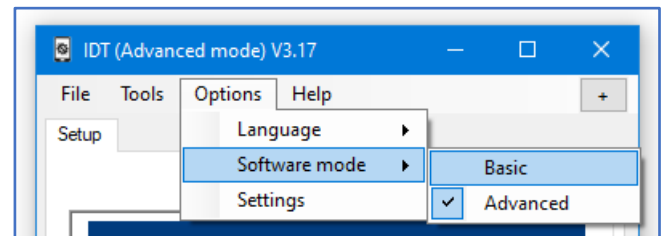
- “Basic” (no user-level is shown on the display).
... This gives basic details and is sufficient for most uses.
- “Advanced” (“User level: Advanced” appears on the display).
... Additional options are available for advanced users.



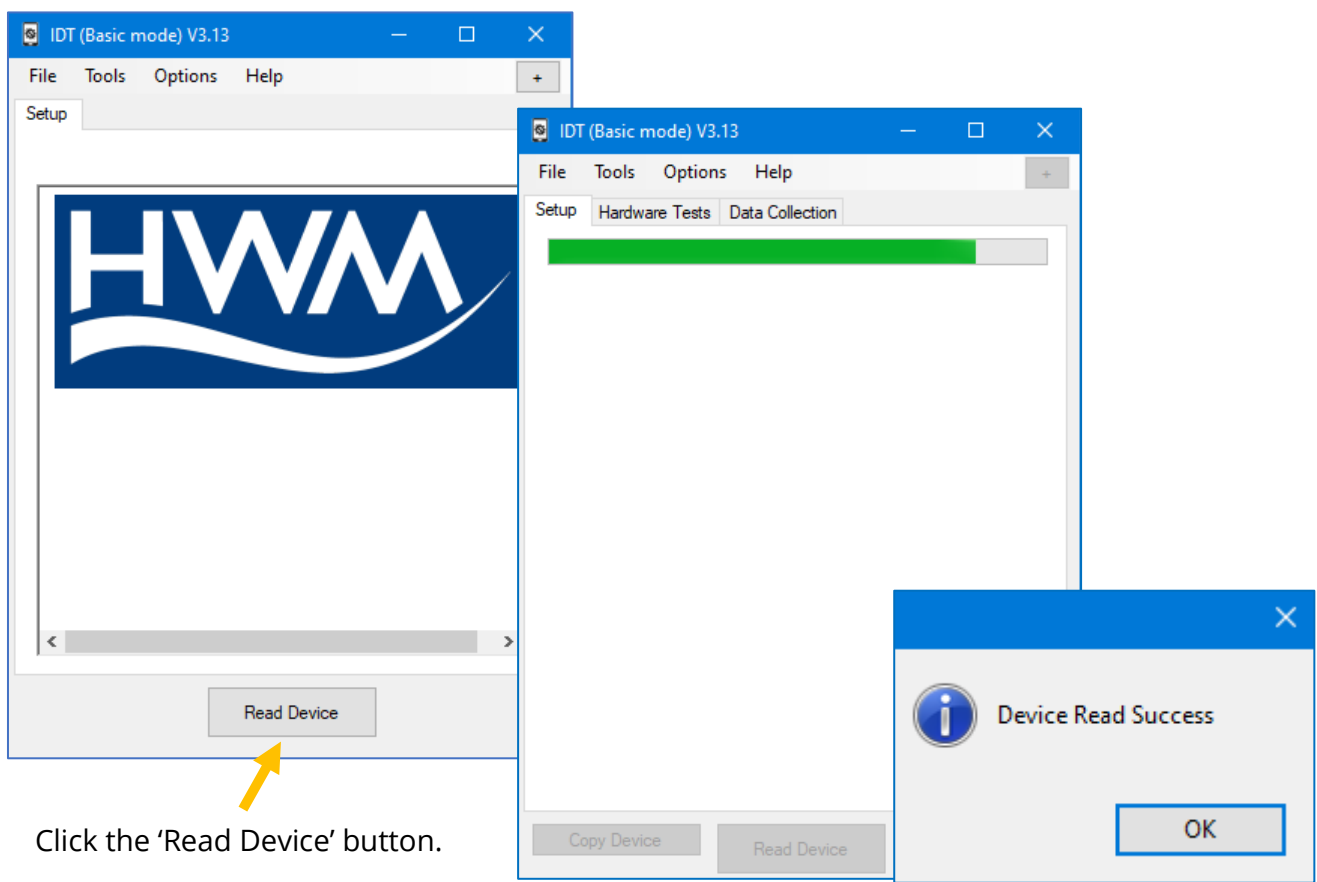
The user-level and IDT version number can be read within the title bar of the window.

Both user-levels are available and can be selected from the Options menu.

If the user-level is changed, IDT re-starts. Choose the desired mode before making any program changes, or before first reading the logger.



2.1.3 Loading Logger device settings into IDT (Reading the device)



Click the 'Read Device' button.

A progress bar will show across the top of the page. When completed, an information box will appear stating 'Device Read Success'. Click "OK" to clear the box.

The IDT-PC program has now read the unit's program (settings) into the "current program" memory area.

The device itself is not updated with any of the program changes unless the user later saves the settings stored in IDT back into the unit by clicking on the "Setup Device" button in IDT.

Setup Device

Some buttons in IDT will issue commands to the logger that can change its operation immediately; others are to control operations of the IDT program.

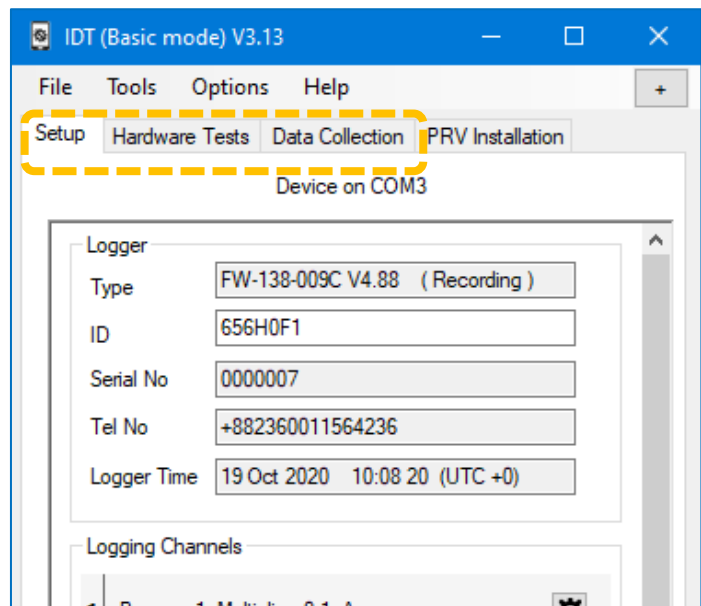
IDT will now display 3 basic tabs.
(More tabs may be visible depending on the model and also the IDT user-mode).
Within any tab, information is divided into various areas, or “panels”.

The “Setup” tab is used for displaying:

- Details of the logger unit.
- The current program settings of the unit.

The panel labelled “Logger” shows:

- The software version running on the unit (here it is shown as V4.88).
- Whether the logger built into the unit is:
 - (Stopped).
 - (Waiting).
 - (Recording).
- The control unit’s serial number.
- The telephone number of the device displays the SIM card number of the device, if factory fitted.
- The logger date and time ... this is the *local time* for wherever the logger is installed. The offset of local time from UTC is shown in brackets.



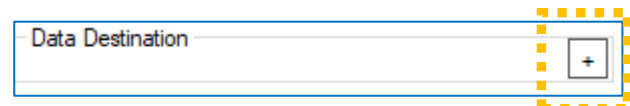
Any greyed-out fields indicates the user cannot adjust them, typically for factory-set parameters. Any non-greyed areas indicate the user can edit the field.

- The user can insert a “Site-ID” for the location, which is in the format of a 7-digit reference number. (e.g. UK format post-code, or any alternative scheme).

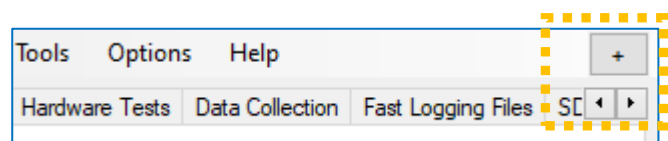
Other panels (not shown here) follow-on, with settings for various areas of the unit’s functionality.

The “Hardware Test” / “Data Collection” tabs shown in the above image provide access to information, settings, and control functions available in the unit and will be explained later in this manual.

Note: Sometimes the IDT display collapses panels to hide information.
Panels can be expanded by clicking on the “+” symbol.



Use the arrows to show hidden tabs.
Use the “+” to enlarge or reduce the display.



2.1.4 Saving settings from IDT into the device (Setup device)

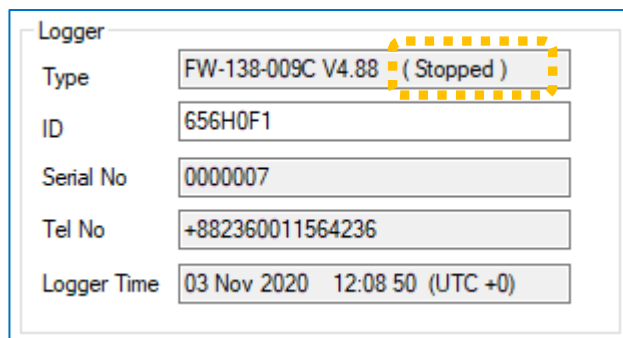
When the logger is shipped from the factory it is put into a “Shipping Mode”; most functions are deactivated, including the built-in logging functions, but the unit is able to communicate with the IDT tool.

After reading the current program settings into IDT, the user can modify them (as explained within this manual) and then update the logger device by writing back the settings into the unit. This action can also be used to **activate** the logger (or device with a built-in logger).

The *running status* of logger is shown on the top line of the Logger panel (within the setup tab), as shown.

Here, it is shown as “Stopped”.

The process of writing settings into a stopped logger will cause it to *schedule a re-start*.

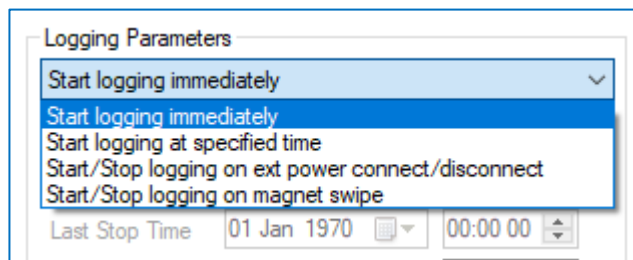


Logger

Type	FW-138-009C V4.88 (Stopped)
ID	656H0F1
Serial No	0000007
Tel No	+882360011564236
Logger Time	03 Nov 2020 12:08 50 (UTC +0)

The re-start timing is determined by a setting within the Setup tab.

Select “Start Logging immediately” (this is the most typical logger setting).



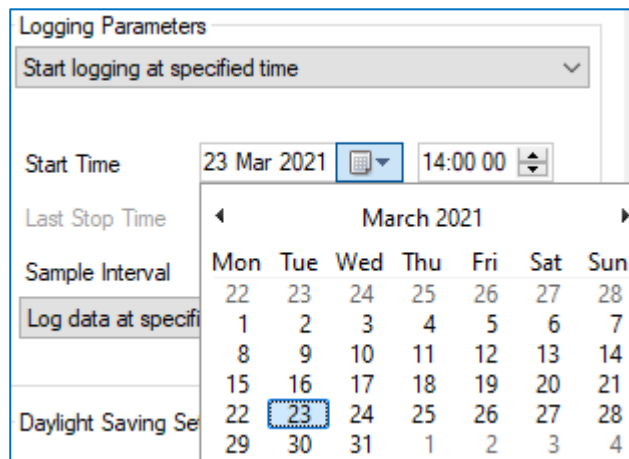
Logging Parameters

- Start logging immediately (selected)
- Start logging at specified time
- Start/Stop logging on ext power connect/disconnect
- Start/Stop logging on magnet swipe

Last Stop Time 01 Jan 1970 00:00 00

Note: Alternative settings for logger start-up can be specified, if required:

- The logger can be programmed for logging to start at a specified time.
(To use, select a date and time using the selection tool).



Logging Parameters

Start logging at specified time

Start Time 23 Mar 2021 14:00 00

Last Stop Time

Sample Interval

Mon	Tue	Wed	Thu	Fri	Sat	Sun
22	23	24	25	26	27	28
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Log data at specifi

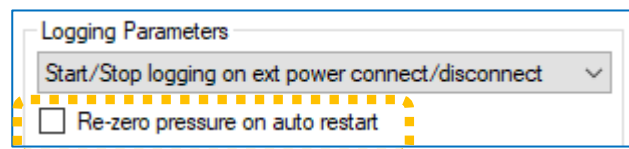
Daylight Saving Set

- The logger can be programmed for logging to start as soon as power from external battery is detected (only applicable for loggers that have an external power option).

This is used where the logger is required to be activated immediately it arrives deployed to a site; typically for gathering data reactively for an ongoing incident.

It can be used in conjunction with a logger that is able to detect and log its geographical location, so the incident can be located and logged with minimal on-site setup using IDT.

Some additional options may be available when magnet swipe or power connect options are used.

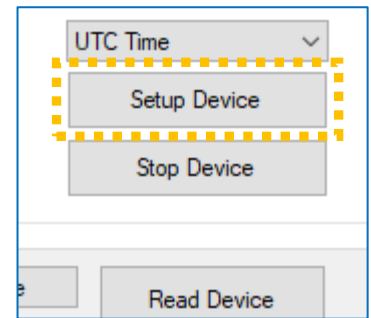


Logging Parameters

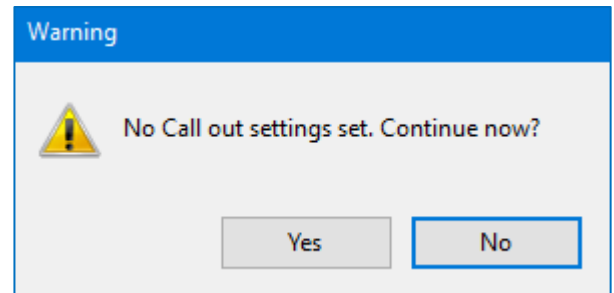
Start/Stop logging on ext power connect/disconnect

☐ Re-zero pressure on auto restart

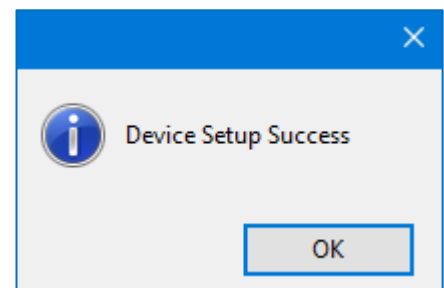
Scroll to the bottom of the Setup tab and click the “Setup Device” button.



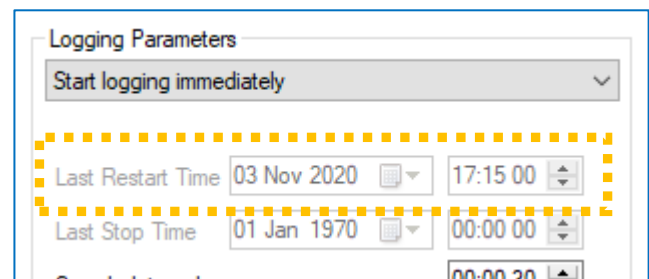
IDT may warn you that there may be some unintended errors in your settings (e.g. see opposite); Since we have not yet set these parameters but will do so later, click “Yes”.



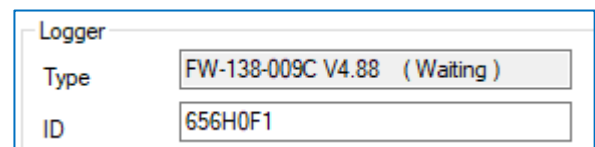
IDT reports that the unit has been given the new settings successfully.



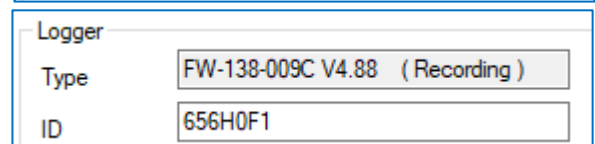
The logger functions have been set to start at a convenient time.



The logger is “Waiting” for the recording start time to arrive.



The logger will later begin “Recording”; this is its regular repetitive logging task.

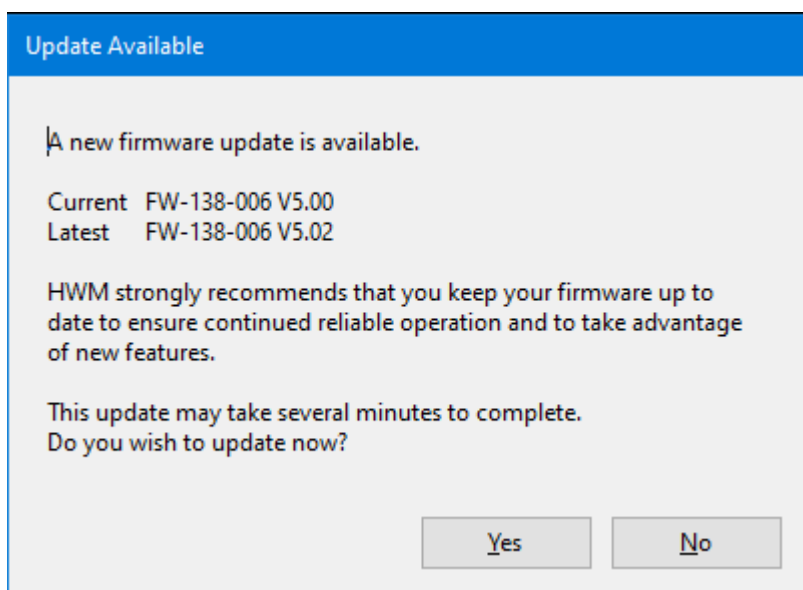


2.2 LOGGER FIRMWARE UPDATES (IF AVAILABLE)

New software releases (firmware) for loggers are occasionally released from HWM. They are bundled with updates to the release of IDT. (Whenever IDT is launched it can also check a server and download any new versions of logger firmware that are available).

When reading a device, IDT automatically checks the existing logger firmware version.

If a newer one is available, the user will be prompted with the option to update the logger using the file saved within the PC's IDT folder. This is recommended. However, the logger will be restarted so you may wish to transfer any logged data first, in which case click "No" (see note below).



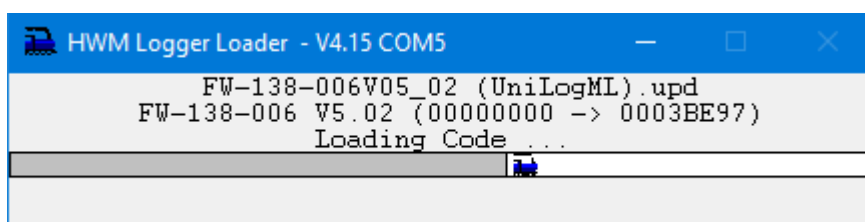
Note: A logger "restart" will occur on any significant changes to the logger, such as channel configuration changes or new firmware. The logger memory is wiped clean to store fresh channel data. It is therefore recommended to consider downloading any valid data from the logger prior to any restart.

Click on Yes when you are ready to start the upgrade, which takes a couple of minutes.

The "logger Loader" program is launched.

Progress is shown.

The logger is updated, and then automatically has the settings re-read.



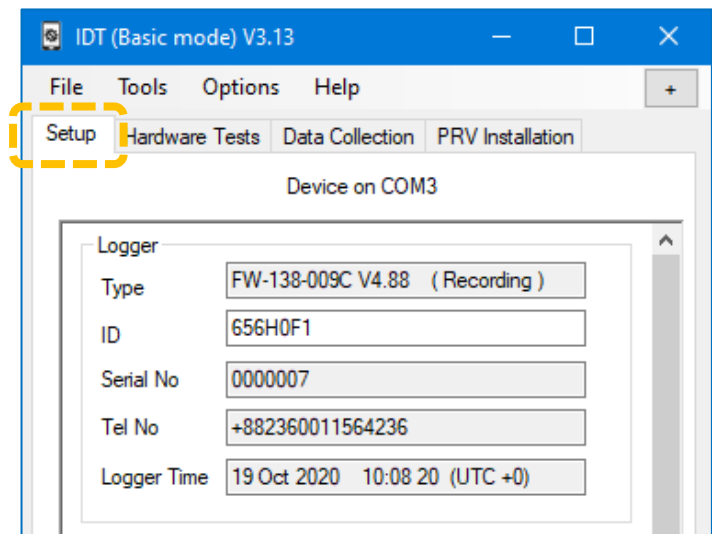
Note: New logger firmware releases are included in the IDT updates; keep IDT up to date to obtain the firmware update files.

3 IDT – SETUP TAB – (MAIN SETTINGS PAGE)

The main settings page is shown when the setup tab is selected.

It is divided into panels of related information and settings.

The first panel (“Logger”) provides details about the identity of the logger and its current operational status. (Refer to section 2.1.3 for a description of the logger operational details).



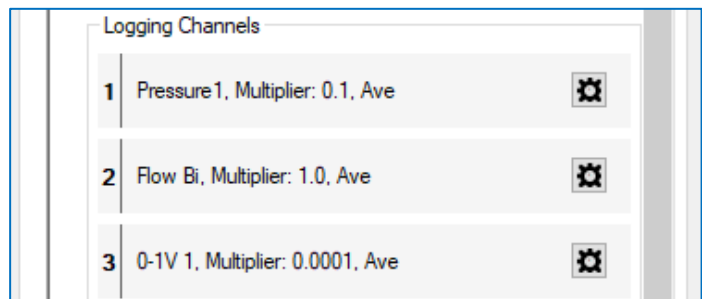
The “Logger” panel is mainly for information.

Subsequent panels follow-on, with settings for various areas of the unit’s functionality. The IDT display is adaptive according to what logger model it connects to (and the interfaces are installed), but there are some areas of the display that are common to many models.

The user can use IDT to check the device configuration (settings) or re-configure the device if an adjustment is required.

Your logger will usually have some means of identifying the installed interfaces (connectors). A common method is for a label to identify the interface. Alternatively the label may provide a key linking a connector a location and the type of interface fitted. Refer to your logger user-guide for more information.

Your logger may be pre-configured by the factory with some default settings. If so, the “Logging Channels” panel will show some information regarding current channel setup.



The content is largely dependent on the hardware configuration of the logger; the electrical interfaces have been built into the unit.

3.1 SETTING / CHECKING THE LOGGER TIME-ZONE (UTC OFFSET)

Prior to commencing any checks or setup of the logger, it is advisable to check or adjust the time-zone of the logger (this prevents any confusion to the user over time settings).

The logger communicates to DataGate using the global time reference, (called “UTC”; Coordinated Universal Time; it is similar to Greenwich Mean Time, GMT).

IDT allows the user to program loggers using local time. The logger needs to know the offset of the local time zone from UTC so it can communicate the correct timestamps for data to the server. This can be set by the use of the “UTC time” control.

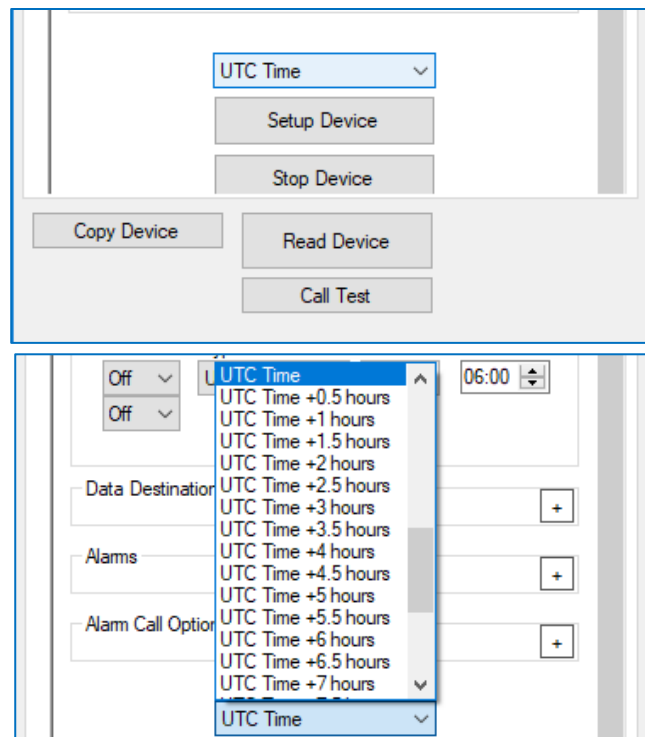
Towards the end of the contents of the Setup tab, locate the selector for “UTC time”.

Confirm or adjust the setting (as required).

e.g., If your local time is 4 hours behind UTC / GMT then set this field to “ - 04.00”.

When a user adjusts the UTC offset, the setting does not *immediately* change the “Logger Time”. The update only takes effect after the logger has the program settings written back into the unit.

... Therefore, adjust the UTC time offset as required and then click on the Setup Device button.

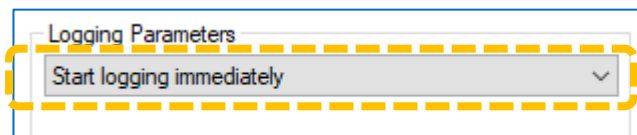


3.2 SETTING CONDITIONS TO INITIATE LOGGER START-UP

The “Logging Parameters” panel (within the settings tab) shows timing parameters for the logger.

There is a control that sets the conditions under which an inactive logger will start-up and begin recording data.

Refer to section 2.1.4 for a discussion of this control.

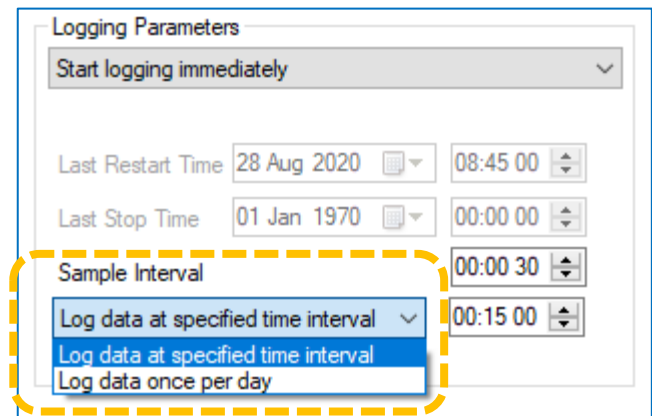


3.3 TIMING INTERVALS FOR MAKING MEASUREMENTS

The “Logging Parameters” panel (within the settings tab) shows timing parameters for the logger.

It shows details of when the logger was last activated or restarted. (For information only).

There is a control that determines whether the logger will make only one measurement per day (Log data once per day) or if it will make multiple measurements per day (Log data at specified time interval).



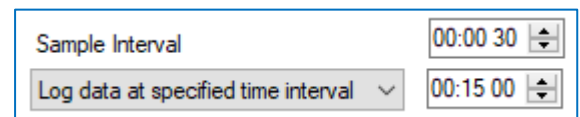
Most logger applications require the measurement interfaces to be logged frequently. For these, set to “Log data at specified time interval”.

The “Sample Interval” sets the time between making measurements on most of the interfaces.

It is used to produce a set of data for the purpose of applying optional statistical functions (e.g. Average).

The “Log ... interval” is used to save a datapoint once any statistical functions have been applied to the latest set of measurements. The Log interval must be a multiple of the sample interval.

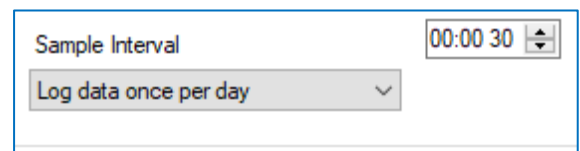
The settings shown above are typical for periodic logging. With the settings shown, 30 measurements can be taken for each data-point produced. (Any statistical functions will be applied to the set of 30 samples).



Other HWM loggers require just one measurement a day; this is shown opposite.

(e.g. Some scenarios exist where the logger is being used with specialised sensor to run a daily test and log the result).

The setting here should be read as the *time of day* at which the measurement is taken.



3.4 CREATING A LOGGER CHANNEL

Note: Loggers are usually shipped from the factory pre-configured to the requirements of a customer order. The steps described here therefore only need to be followed for setup of a new channel or modifying existing settings.

As discussed in section (1.7), a channel requires:

- A way to identify the channel and its data-stream.
(IDT gives the channel a “channel number” for this purpose).

- A “channel type” (electrical interface and software driver)
(IDT uses “input selector” and “sensor type” for this purpose).
- A means of interpreting data obtained from the sensor.
(IDT uses such things as “input multiplier” and “units” for this purpose).
- Settings to govern when and how datapoints are produced for storage.
(IDT uses the “log period” and “Logging mode” for this purpose).

The actual fields that are needed are *dependent on the type of sensor* and what a measurement from it represents. This user-guide will give an example of the considerations needed and steps taken to set up a *typical general-purpose* logger channel for a *simple sensor*. This is for introduction purposes only; many channels will follow a similar setup procedure. However, note that some loggers employ specialised sensors or specialised logger operation which may require further discussion. (Refer to section 5 and onwards for further details).

Note: A channel can contain one of the following:

- A stream of data measured *direct from the sensor interface*. or
- A stream of *indirect data* derived from the direct data stream.
e.g., Meter pulses (direct sensor data) can be used to indicate consumption.
Indirect data can be in the form of rate of flow (when the pulses are timed)
or a calculated current meter reading (if the initial meter reading is known).

The example is based on simple sensor that is able to detect if a switch is open or closed. These can be used for a variety of applications including detecting output pulses from a water meter.

3.4.1 Example 1: Water flow and automated meter readings

A water meter pulse represents a volume of water that has travelled through the meter. To interface with the meter pulses, the logger is required to use a *digital flow* input channel.

Note: This type of logger interface has many uses and could equally be set up to interface with other types of utility meters.

The wiring of the interface will not be shown here; refer to the logger user-guide. It is important to know the characteristics of the equipment that the logger is being connected to, since flow meters have several “flavours” of output pulse signals.

e.g.:

1. Uni-directional flow is represented by a single output from a meter.
2. Bi-directional flow is represented using two outputs from the meter, and therefore require two signals within the input to the logger.

The logger allows the installer to choose from several available options when setting up the logger channel; this selects the appropriate driver for the interface.

A typical water meter has uni-directional flow, with a single pulse output.

The rate of water flow is derived from the pulses by requiring the logger to count the number of pulses obtained during a fixed interval of time; this is to be repeatedly logged.

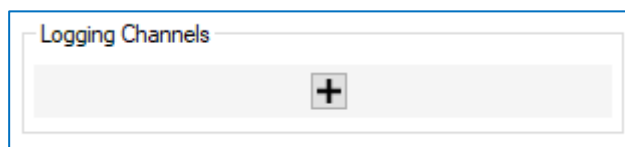
A meter reading could also be obtained (if we also record the initial meter reading) by accumulating the total number of meter pulses.

3.4.2 Setup of a new channel / checking existing settings.

In order for a logger to operate correctly, the input channels must be set up, along with any calibration data and also various other settings.

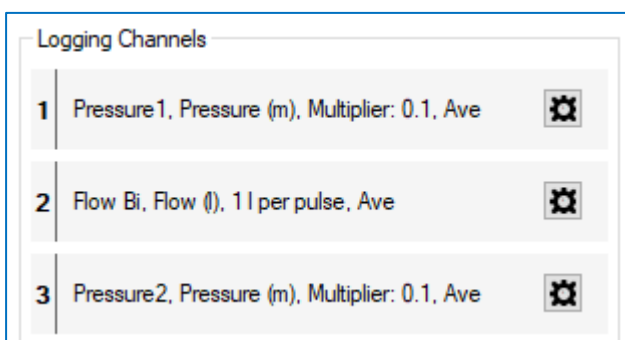
Select the Setup tab in IDT. Scroll to the “Logging Channels” panel.

This panel lists information regarding the type of interfaces fitted into the unit that have also been configured for use.
(Here, the list is empty).



Once configured, the panel represents the transducers as inputs to a data-recorder which has several channels of recording memory. i.e. it is arranged as a set of “logging channels”.

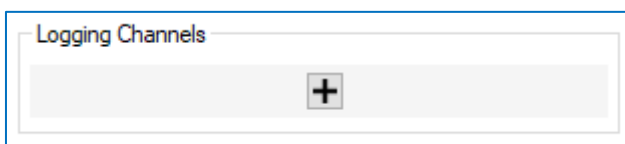
To modify an already existing channel, click on the relevant settings (cog) button.



Note: Logger channels may be pre-configured by the factory prior to shipment, but the installer is responsible for confirming they are correctly configured to suit the installation site.

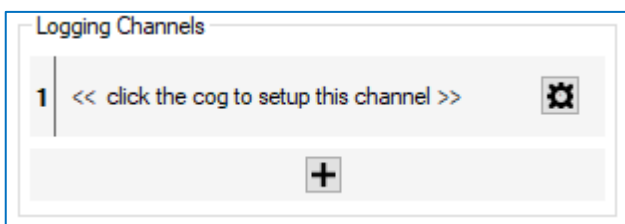
Electrical interfaces can sometimes be general-purpose in nature, so the unit has to be informed (by settings) of what type of transducers are attached. Also, it needs to be informed of how to interpret numeric readings into physical measurements.

To add a new channel, click on the “+” symbol.

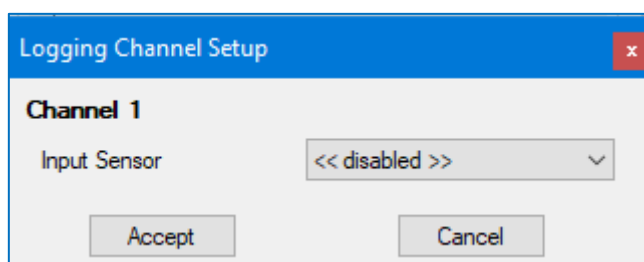


The new channel is enumerated; here it is logical channel “1”.

The channel has not yet been set up.
Click on the cog icon to start the process.



Initially the Channel is “<< disabled >>”; it has no selection for the input sensor.
(This setting can also be employed if you do not wish to use the channel).



Use the drop-down box to select the sensor for the interface you are going to use.
The drop-down box will list all installed sensor interface options.

Where a logger has several of the same type of interface fitted, they will be shown enumerated (e.g. Flow 1, Flow 2).

(Refer to your logger user-guide for their location on the logger connector / cables).

For this example, a uni-directional flow sensor is required. ... Select "Flow 1 Uni" from the list.

The selection commits the electrical interface for use by the logger.

(i.e., The relevant pins of the connector are now committed for a specific use, as is the software driver being used). In this example, the software driver will count meter pulses appearing on a single pin of the connector.

The software will count pulses, but the logger has no idea of whether it is measuring the flow of electricity, water, or something else. The next steps are used to identify what the pulse count represents.

The "Sensor Type" drop-down selection box starts the configuration of how data from this interface will be interpreted.

Click on the "Sensor Type" control.
A list of options is presented.

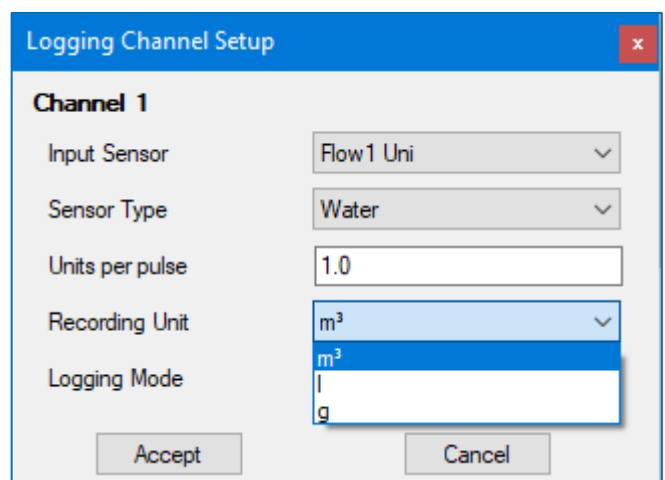
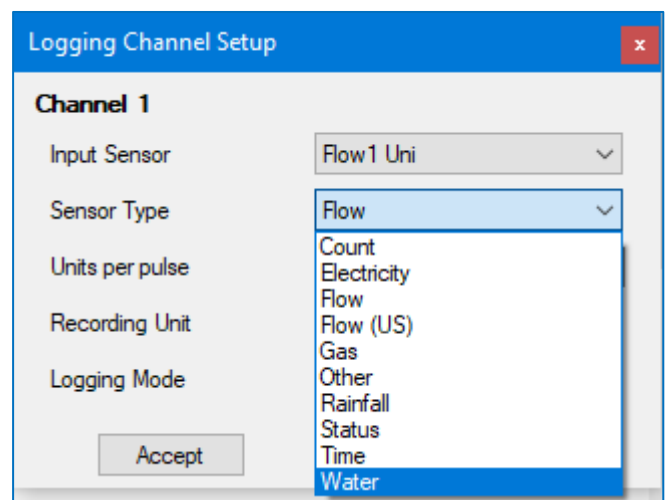
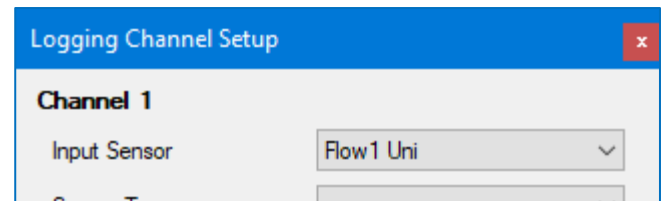
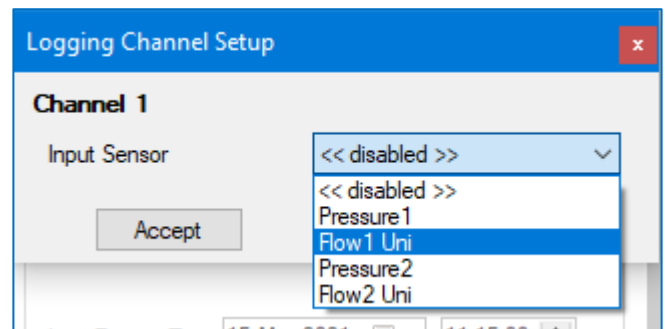
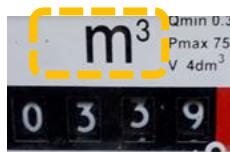
Select the type of measurement being made.
(In our example we are measuring water. ... Therefore, choose "Water")

Next click on "Recording Unit"

Select a unit of measurement from the list.
(Units of measurement listed will vary according to earlier-made selections).

(In our example this has to match the units used by the specific meter installed.

e.g., m³ for the example shown opposite).



A relevant calibration factor for a water-meter is units per meter pulse. (Other types of equipment may require a different type of calibration factor).

Edit the "Units/Pulse".

This selects the pulse significance of the meter. Select the correct setting based on the meter equipment you have attached the sensor to.

e.g. If the meter pulse represents 0.001 m³ of water,
the units/pulse should be set to 0.001.

Logging Channel Setup

Channel 1

Input Sensor: Flow1 Uni

Sensor Type: Water

Units per pulse: 0.001|

Recording Unit: m³

Logging Mode: Average

Accept Cancel

Next select the required logging mode.

(The available options may change as they depend on what is being measured).

For example, "Average" will produce a datapoint (logged data) that is an average of the measurement samples it has made since it last produced a datapoint.

(i.e. A new datapoint value is produced and saved to memory at the rate set by the Log period setting).

For a water flow reading, the channel should be set to "Spot".

The result will be the pulse count (i.e., total flow) since the last datapoint was produced.

By repeatedly counting the number of pulses from the meter over a fixed period of time (the log period), the logger is able to determine the flow rate through the meter.

Logging Channel Setup

Channel 1

Input Sensor: Flow1 Uni

Sensor Type: Water

Units per pulse: 0.001

Recording Unit: m³

Logging Mode: Average

Accept

Daylight Saving Settings

Fast Logging

State Event Logging

- Average
- Minimum
- Maximum
- Spot
- Time High
- Time Low
- Pulse Interval Time Ave
- Pulse Interval Time Min
- Pulse Interval Time Max
- Standard Deviation

Finally, click on the Accept button.

Logging Channel Setup

Channel 1

Input Sensor: Flow1 Uni

Sensor Type: Water

Units per pulse: 0.001

Recording Unit: m³

Logging Mode: Spot

Accept Cancel

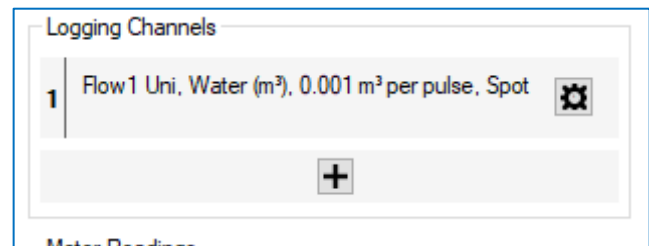
The completed settings are now shown within IDT but have not yet been saved to the logger.

The logical channel will now appear in the Logging Channels list.

("1" shown here represents channel 1).

Datapoints will appear as the "Channel 1" data stream sent to the server.

Where multiple channels have been set up, they will all be shown here along with a summary of their settings.



Further discussion of setup of a logger for automated water meter readings will not be discussed here, except to summarise:

- Because the context of the channel use is connection to a water meter, additional options become available in IDT for a logger to be used in AMR applications ...
 - The current meter reading can be taken and recorded in the logger as part of the setup of "meter readings" settings within IDT. It is linked to the water flow channel.
 - The logger may offer the ability to regenerate meter pulses on a digital output from the logger. This allows the meter pulses to be made available to other instruments that require this information. Enable this feature if required.

For further information refer to section 5.5.1.

3.5 SETTING CHANNEL TRIGGER CONDITIONS (CHANNEL ALARMS)

Once channels are set up, a steady stream of data is made by the logger at both the log rate and also (stored temporarily) at the sample rate. Trigger-conditions for the channels can now be created. IDT (PC version) refers to these as conditions for "Alarms".

Locate the "Alarms" panel within the settings tab.

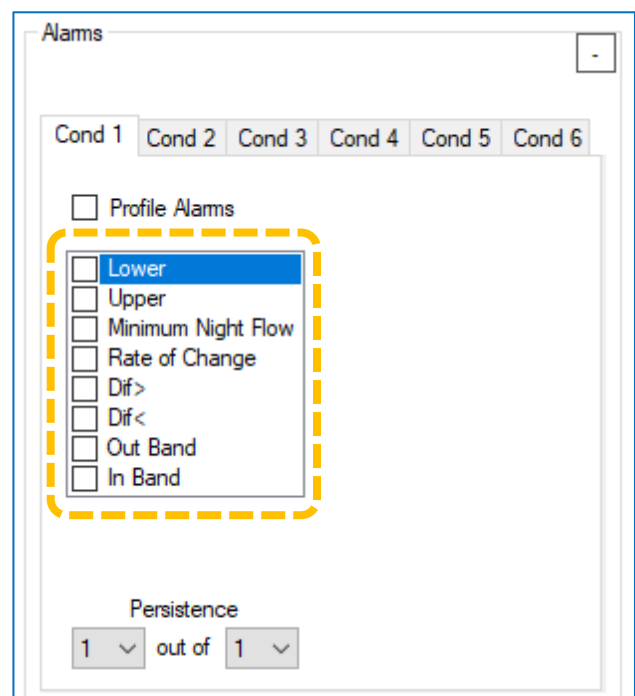
The panel includes a set of tabs

(labelled "Cond 1" though to "Cond 6").

Each tab represents an independent monitoring function within the logger.

Each can monitor for a single condition or combination of conditions to occur on the data produced by selected channels.

If any of the conditions are met, the logger can be set to act on the event. The actions available depends upon the logger family. For most loggers, the only available action is to inform the server of the event; this is referred to as being in an alarm condition.



The setup of the trigger conditions begin by selecting ticking) one or more of the options available.

The IDT display will update to show fields relevant to the type of alarm condition(s) have been ticked.

An alarm condition should be considered to be a test of the data-stream (logged data-points) to see if the alarm condition has been met. If met, the alarm is triggered and becomes activated.

Each of the tests can (if ticked) activate a distinct individual alarm. It is therefore possible to set multiple types of alarm within a tab; each will generate its own distinct alarm message upon activating and (optionally) on clearing.

The relevant channel(s) have to be selected within the tab. The channels must have previously been set up and also saved to the logger; if not, they are unavailable for selection.

Hovering the mouse over the selections will produce a guidance window to remind you of the available functions.

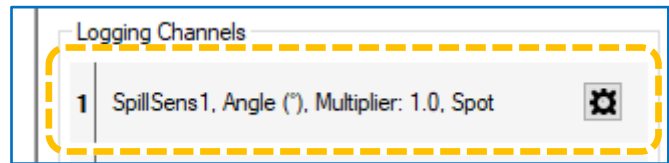
The settings have to be saved to the unit before they will take effect.

Note: There are other types of alarms available.

This section will use an example of setting alarm trigger and release conditions for a sensor...

3.5.1 Example 2: Introduction to setup of alarm activation & clearing conditions

A logger channel has already been set up, with datapoints being obtained as summarised in the diagram opposite.

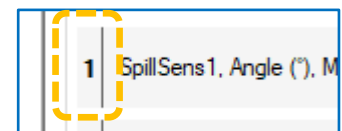


(This is for a HWM sensor called SpillSens, which is a digital float switch with an output data-stream of an angle in ° from vertical; vertical is defined as 0°).

The requirements for Example 2 are:

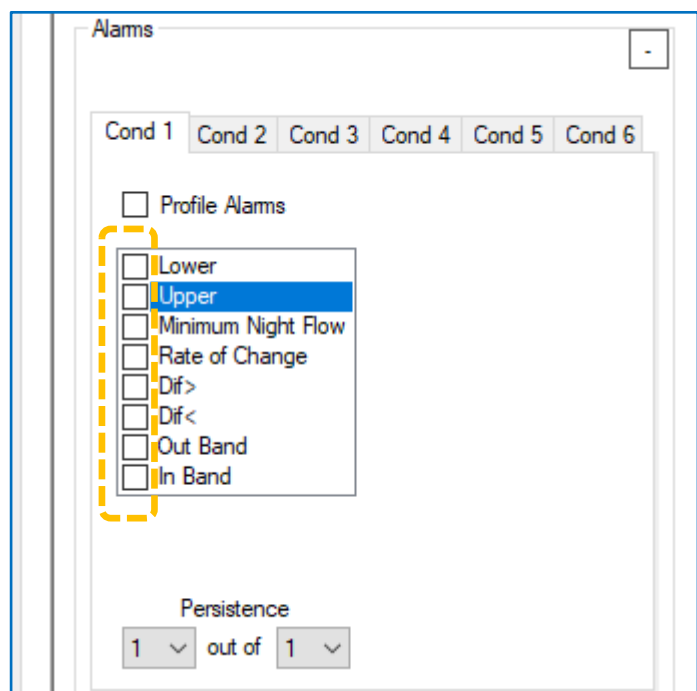
Setup a trigger to look at the data from this sensor. We require the trigger to be activated at a value of 50° or more. The server should be informed when the trigger condition is met (by sending an alarm message). Similarly, the server is to be informed when the trigger condition is no longer met (send an alarm clear message). The condition we require for removing the activated trigger is for the sensor data to be at a value of 40° or less. Both messages (alarm and alarm clear) are required be sent immediately.

Make a note of the channel number assigned as the Logging Channel for the SpillSens sensor.
e.g., Channel "1" is assigned in the diagram opposite.



Select the Setup tab and locate the "Alarms" panel.

Find the Conditions area within the Alarms panel and locate an unused tab, as shown opposite; no conditions are currently set (no options are ticked).

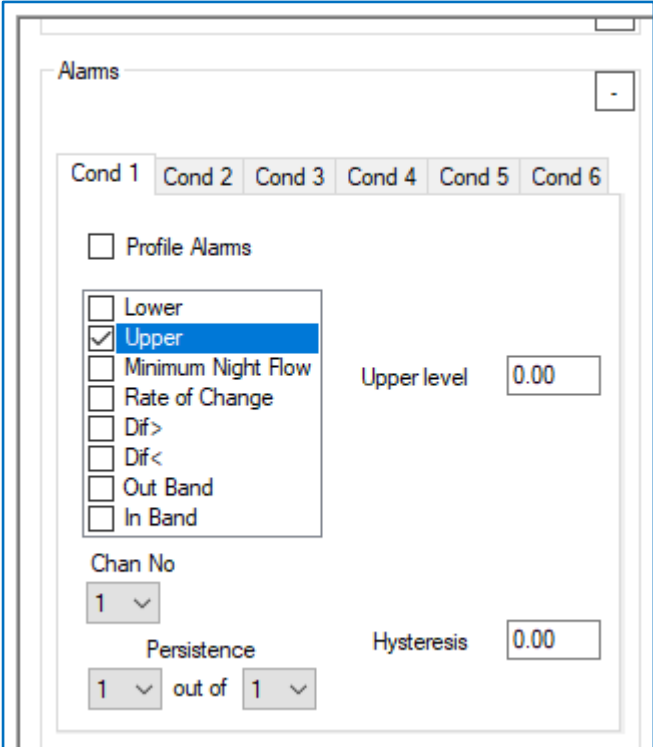


The alarm in this example needs to trigger when the angle is equal to or exceeds 50°.

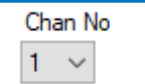
This can be selected by selecting the “Upper” checkbox.

After ticking the Upper selection option, some additional field become visible:

- Chan No.
(Channel number to monitor for this condition).
- Upper level.
(The threshold that causes an alarm condition to be met).
- Hysteresis.
(The margin from the threshold that must be exceeded before an existing alarm will be cancelled).



Set the Chan No to match the channel number for the sensor.
(e.g. The SpillSens is located at channel “1”, so set the Chan No to “1”).



Set the “Upper level” value to the required limit. In our example, this is “50”.

(When the measurement is greater than or equal to this value, the trigger condition is met and the alarm will be activated).



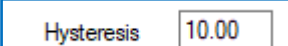
Set “Hysteresis” to the required value, explained below...

An activated alarm will be **held as active** whilst greater than or equal to the *Upper level* value minus the *hysteresis* value.

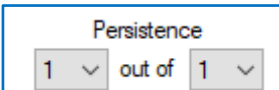
When lower, the alarm condition will be **released from being active**; it can be described as de-activated or “cleared”).

... In our example, this is “10”.

$50 - 10 = 40^\circ$; the threshold for cancelling the alarm condition.



For an immediate response, the setting for Persistence should be left as shown. (See also section 5.2.6).



The logger also has to be programmed as to how to handle an alarm condition being first activated, or an alarm being subsequently cleared (i.e. what actions to take).

In our example we require an action of and immediate call into the server to send an alarm message to it (and similarly an immediate alarm cleared message).

To set this up:

Locate the “Alarm Call Options” panel.

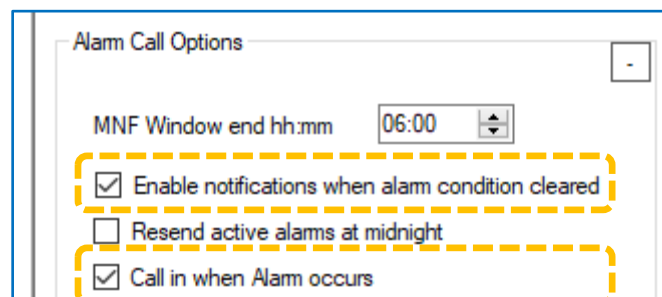
Tick “Enable notifications when alarm condition cleared”. This enables the generation of all “alarm cleared” messages for the server.

Tick “Call in when Alarm occurs”.

This will set the logger to make an immediate call for any alarm messages (or any alarm clear messages, if enabled).

(If not ticked, alarm condition changes will only be reported at the next scheduled call-in time).

Note: These settings are universal, and affect the actions that will be taken whenever **any** of the trigger conditions (Cond 1, etc) are activated, or become cleared.



3.6 LOGGER AND SENSOR TESTS

IDT provides access to be able to test some of the logger interfaces and the functioning of attached sensors.

Select the Hardware Tests tab.

The tab is home to a variety of information display areas and also control buttons.

The content of this tab will vary according to the interfaces that are available, configured or sensors that are fitted to your logger.

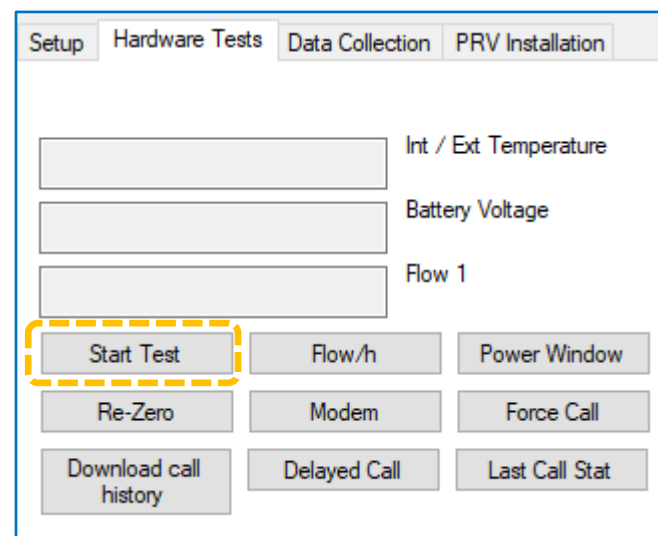
e.g.:

Button added to configure SonicSens sensor.

SS Config

Button added for SpillSens sensor.

SpillSens

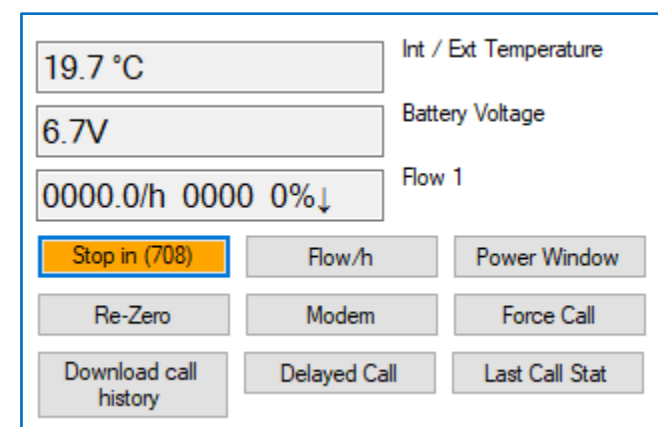


Click on the Start Test button to see live measurement data from the sensors.

The test will time out after a number of seconds (as counted down on the button).

Use the time to diagnose any issues with the sensors or cabling.

To end earlier, click on the Stop button.



Examples:

Ambient and external probe temperatures.

22.40°C 24.60°C	Int / Ext Temperature
-----------------	-----------------------

Primary battery and external supply voltages.

6.7V 11.60V	Battery Voltage
-------------	-----------------

Measured Pressure.

15.30	Pressure1 / 4-20mA
-------	--------------------

Flow Channel pulse information.
(Flow Rate, Count, % of Device range)

0006.7 2390 18%	Flow 1
-----------------	--------

Sonic Sens measurement.

1087.00 mm	Sonic Read
------------	------------

3.7 SETUP OF DATA DELIVERY

The logger can be setup to call into the HWM DataGate server (over the mobile phone network) at specific times. During a call-in it will send measurement data or receive “remote programming commands”.

The installer should setup the logger with the required schedule.

Note: If more than two call are required per day, an external battery pack will often be required. Without an external battery providing power, the logger may restrict itself to typically two calls per day, irrespective of its settings.

Unsent data will be stored in the unit and will be sent at next call-in.

3.7.1 Call-in times (schedule and protocol)

Within the Settings tab, locate the “Times Data is Sent” panel.

IDT displays a table for call-in settings.

A selector on the first line determines if the unit will call-in at regular intervals (select a mode of “Freq”) or at specific times (select a mode of “Time”).

Call in	Type	Mode	Time hh:mm
Off	UDP (HWM)	Time	06:00

When **Frequency** is selected, it is not possible to add any additional lines to the table; just one exists.

The frequency is set by entering the required time interval between call-ins.

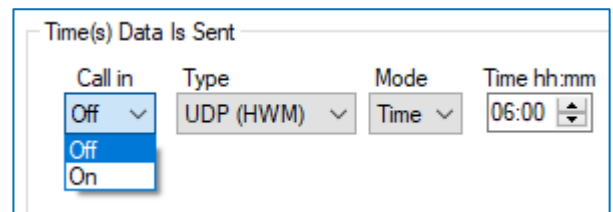
Call in	Type	Mode	Freq hh:mm
On	UDP (HWM)	Freq	06:00

When **Time** is selected, additional lines will automatically be added if a line is enabled (by selecting "On") using the call-in control.

Set the time of the call-in at the end of the line.

Times can be "deleted" by selecting a line to "Off".

Note: If no remote communication is required, set each 'Call in' drop box as 'Off'.



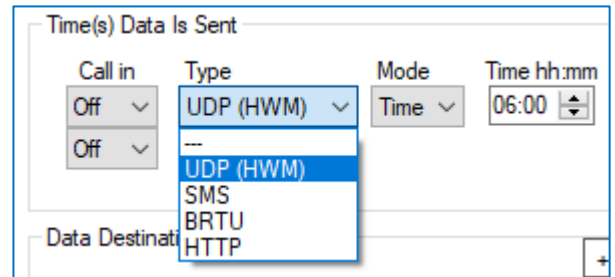
Time(s) Data Is Sent

Call in	Type	Mode	Time hh:mm
Off	UDP (HWM)	Time	06:00

The protocol for sending in the data should also be selected. This should be UDP for most logger uses as it offers the most secure method of data transfer.

SMS is a one way unacknowledged data transfer service using the common text messaging service.

UDP is a true 2 way confirmed data transfer process via the internet over a GPRS connection.



Time(s) Data Is Sent

Call in	Type	Mode	Time hh:mm
Off	UDP (HWM)	Time	06:00

Data Destination: +

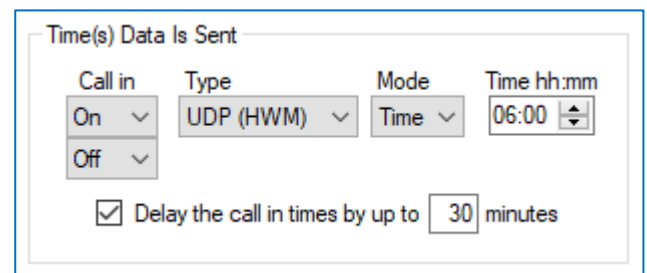
Note: The unit may be set to generate a message to the server, often called an alarm.

These may be set to make calls *in addition to* any schedule programmed here.

There is a feature in some loggers to add a random delay to the call-in time.

If too many loggers were to call-in at exactly the same time the server load will be considerable. Enabling the call delay can improve the server response times by spreading the load over more time.

(This option is available in Advanced mode view only).



Time(s) Data Is Sent

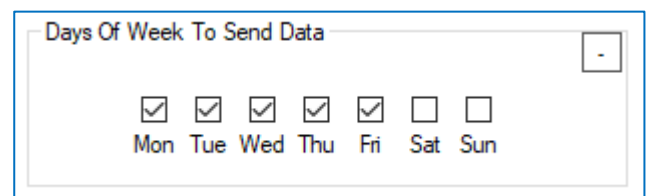
Call in	Type	Mode	Time hh:mm
On	UDP (HWM)	Time	06:00
Off			

☒ Delay the call in times by up to 30 minutes

Further settings are available in the "Days Of Week To Send Data" panel.

An example of the use of this setting is to save battery use in the logger when no-one is going to be viewing data on certain days. The logger still makes measurements but defers sending the data in until the next enabled day.

(This option is available in Advanced mode view only).



Days Of Week To Send Data

Mon	Tue	Wed	Thu	Fri	Sat	Sun
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3.7.2 Data Destination settings / call-in backup options

The unit requires details of the data destination so that it can send it to the correct server via the internet. It should be entered into the "Address" field

The format can be an internet address (IPv4 format) for the server. Alternatively, enter the sever URL.

In order to route the data to the server a UDP port-number is also required.

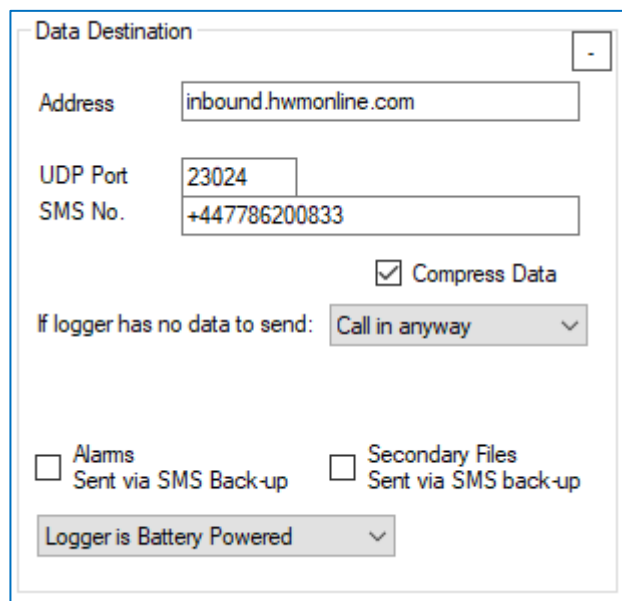
The server can also process messages sent via the SMS (text message) service.

The SMS number is the destination "mobile phone number" for SMS messages to be received and forwarded to the server.

Note: The address settings and SMS number required for your company's server will be provided by your **system administrator**.

For companies having their own data server, the UDP address & port no of the server are required.

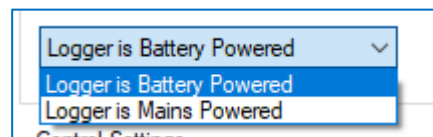
The telephone number is for your modem that will be receiving the SMS messages.



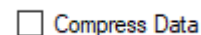
Some options in the "Data Destination" panel are related to power use by the logger:

Most loggers will be battery operated and therefore have limited power; the logger restricts power use wherever possible. (Select Battery powered).

Certain logger applications permit the use of an external power source, in which case the logger can be less restrictive in its power use. (Select Battery powered).

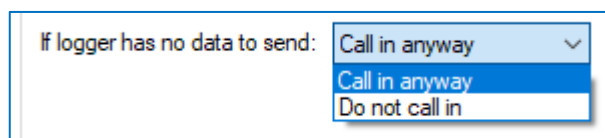


Data compression can be set to minimise length of messages and hence call times.



Some loggers may have multiple call times programmed just in case the network is sometimes busy; it can try again at a later time.

If the logger has no data to send (e.g., it measures once a day, and has sent in its data earlier), this setting can be used to stop unnecessary call-ins.



The logger has a built-in call limit of 2 calls per day, starting at midnight (irrespective of call schedule).

Tick "Call Restriction Disable" to disable this restriction and allow loggers to and to be able to call more than twice per day. (Caution: Consider the impact to the battery use). Most loggers should not have this feature enabled. (This option is available in Advanced mode view only).

☐ Call Restriction Disable ☐ Compress Data

Most loggers have the feature to set the logger to use SMS messaging as a fall-back contact method if the primary call method (usually set to UDP) proves to be problematic.

Examples of problems are:-

- If a connected external battery goes flat.
(The device will default from the normal call out requirement to a 2 times per day routine. The times of these calls are specified by both Fall back time 1 and 2).
- If a GPRS data call cannot be completed due to non-availability of a GPRS service for a 24-hour period.
(The device will try to send an SMS message at the Fall back time 1).

Fall-back times can be set within the Data Destination panel.

(Note: They only appear within IDT if the call-in pattern is set to "frequency" rather than "time").

If logger has no data to send:

Fall back dial time Time 1
 Time 2

For a logger with fixed call times, the fall-back functionality still exists, but the fall-back dial times will correspond to the first two call times shown in the regular "Time Data is Sent" panel.

Time(s) Data Is Sent

Call in	Type	Mode	Time hh:mm
On	UDP (HWM)	Time	06:00
On	UDP (HWM)	Time	03:15
Off			

Primary data channels (regular logging) will fall-back to being sent via SMS messages if the server cannot be reached by the mobile data network.

If secondary files (any supplementary logged data) or alarm information is required to be sent using the fall-back SMS process, tick as required.

☐ Alarms Sent via SMS Back-up ☐ Secondary Files Sent via SMS back-up

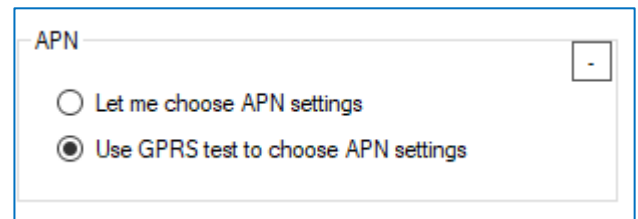
Note: The logger unit, SIM card, and network provider must all support SMS messaging for this feature to operate successfully.

3.7.3 SIM settings (Access Parameters for Network)

The unit needs to know how to connect to the internet using the mobile-phone data network. These details are set in the “APN settings” panel (located in the Setup tab).

Either select the option to “Use GPRS test to choose APN settings” to allow automatic set-up ... or “Let me choose APN settings” to configure them manually.

(If you have ordered a data pack / SIM from HWM you can usually leave this setting alone; your device will have been preconfigured by HWM).

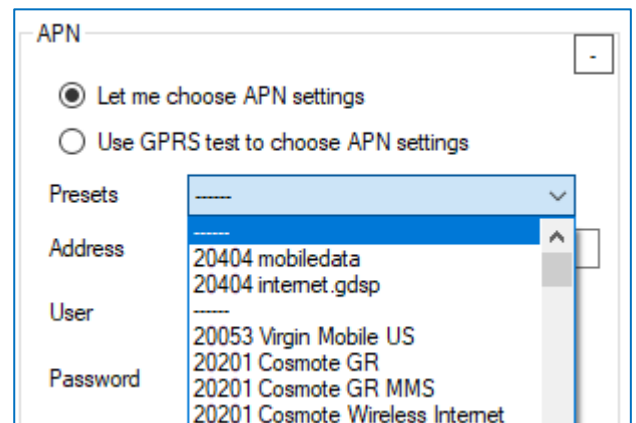


APN

☐ Let me choose APN settings

☒ Use GPRS test to choose APN settings

If the installer knows the type of SIM card fitted, the parameters may be selectable from one of the pre-sets known to IDT.



APN

☒ Let me choose APN settings

☐ Use GPRS test to choose APN settings

Presets: -----

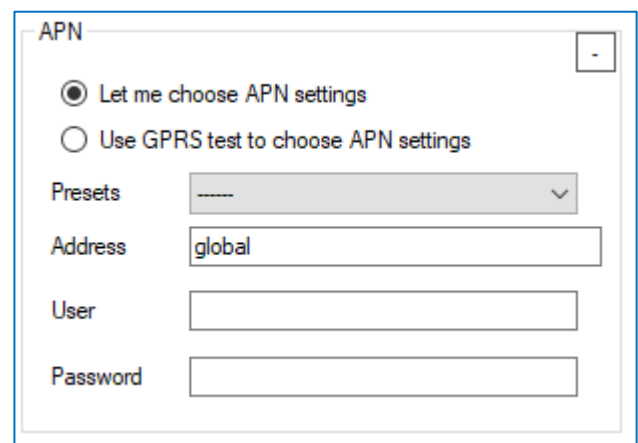
Address: 20404 mobiledata, 20404 internet.gdsp

User: 20053 Virgin Mobile US, 20201 Cosmote GR, 20201 Cosmote GR MMS, 20201 Cosmote Wireless Internet

Password: -----

Alternatively, the user can enter the parameters for their fitted SIM card.

If the connection requires authentication, enter the username and password for gaining access to the network connection.



APN

☒ Let me choose APN settings

☐ Use GPRS test to choose APN settings

Presets: -----

Address: global

User:

Password:

Note: The settings required will be provided by your **system administrator**.

3.8 CELLULAR NETWORK SETUP - PROTOCOLS AND TESTS / ANTENNA CHECKS

IDT can be used to check that the logger can connect to the cellular network and provide information to help the installer to choose the optimal position of the antenna.

- Inspect or modify modem settings (if required).
- Perform the “Signal Test” to confirm the logger connects to the mobile network and find the best location of the antenna.

Note: The process is different for 4G networks in comparison with the 2G and 3G networks.

- Perform a “Call Test” to confirm the logger can communicate with the DataGate server.

3.8.1 Modem Settings

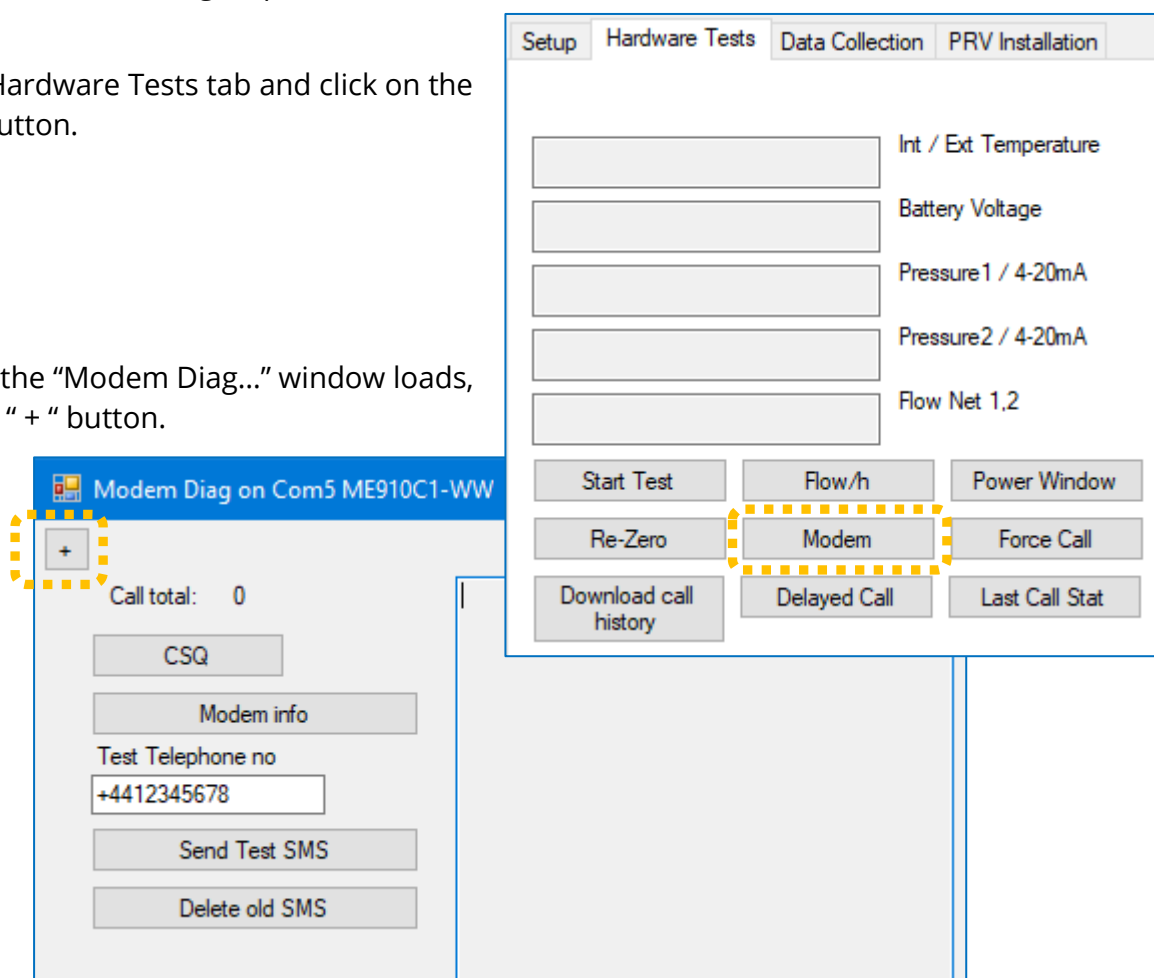
The loggers have a built-in modem circuit for connection to the cellular network. Depending on the part fitted, IDT can display different contents for modem setup and also signal quality tests (required for finding the optimal antenna location).

The differences are mainly based around the capability of the modem to access various mobile cellular networks (2G, 3G, or 4G).

To determine whether your device has a modem which is capable of accessing the 4G network, take the following steps:

Select the Hardware Tests tab and click on the “Modem” button.

Then, after the “Modem Diag...” window loads, click on the “+” button.



A unit with a 4G network capable modem will have an additional button, "Change Band / Technology" present.

If this button is not present, the unit's modem is only 2G or 3G capable.

A 4G capable modem can usually also be set up to operate in an area only covered by a 2G or 3G network.

Call total: 0

CSQ

Modem info

Test Telephone no
+4412345678

Send Test SMS

Delete old SMS

BinSMS

Scan Networks

Last Network (LOCI)

Load Modem Defaults

Change Band/Technology

Network Operator selection
0 Automatic

NB-IoT

Set Manual COPS

Telit
ME910C1-WW
MOB.800004
30.00.806-P0B.800102
AOB.800000
IMEI 353081091383011
IMSI 901288002217217
ICCID 89882390000053713643
CSCA "+316540967011",145
MSISDN Not Available

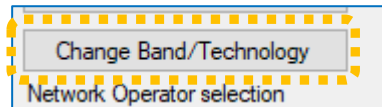
If you were to click on the "Change Band / Technology" button, further options would be available for you to configure the network that you wish to access, as described in section 3.8.2.

3.8.2 4G Network modem settings

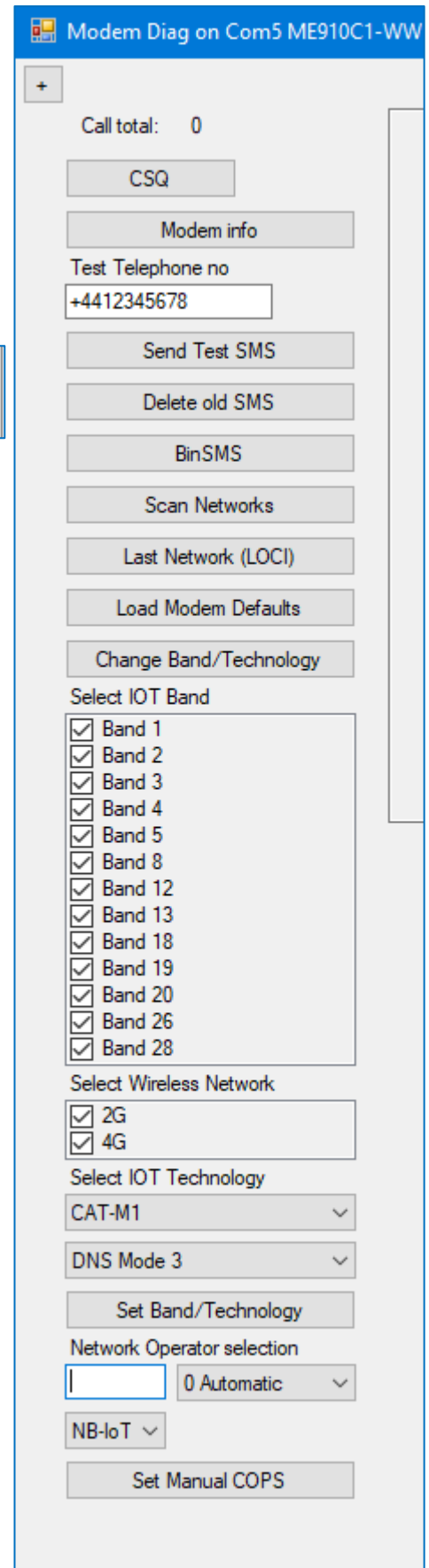
CAUTION: Most installers **should not modify** these settings.
(Skip to section 3.8.3 or 3.8.4);
The settings are for expert use only.

Additional settings are available on 4G-capable modems.

To access the settings in IDT, click on the button
“Change Band / Technology”
(refer to section 3.8.1).



The available settings are shown opposite.



The screenshot shows a window titled "Modem Diag on Com5 ME910C1-WW". It contains several sections of settings:

- Call total:** 0
- CSQ** (button)
- Modem info** (button)
- Test Telephone no:** +4412345678
- Send Test SMS** (button)
- Delete old SMS** (button)
- BinSMS** (button)
- Scan Networks** (button)
- Last Network (LOCI)** (button)
- Load Modem Defaults** (button)
- Change Band/Technology** (button)
- Select IOT Band:** A list of bands with checkboxes: Band 1, Band 2, Band 3, Band 4, Band 5, Band 8, Band 12, Band 13, Band 18, Band 19, Band 20, Band 26, Band 28. All are checked.
- Select Wireless Network:** Checkboxes for 2G and 4G. Both are checked.
- Select IOT Technology:** A dropdown menu showing "CAT-M1".
- DNS Mode 3:** A dropdown menu.
- Set Band/Technology** (button)
- Network Operator selection:** A text input field and a dropdown menu showing "0 Automatic".
- NB-IoT** (dropdown menu)
- Set Manual COPS** (button)

3.8.3 2G and 3G Networks: Signal Test (signal strength - CSQ) / Antenna check

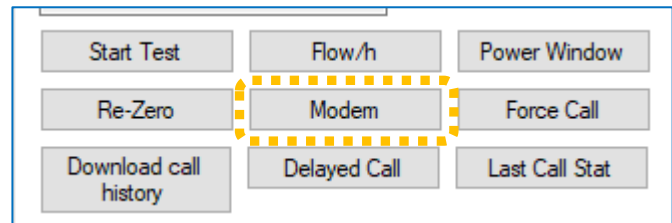
The best location for the antenna can be found by comparing the CSQ value at various alternative locations. (CSQ applies to 2G and 3G networks only).

Ensure the antenna is connected to the antenna port.

Select the "Hardware tests" tab.

Then click on the "Modem" button.

(The modem is the cellular communications module built into the logger).



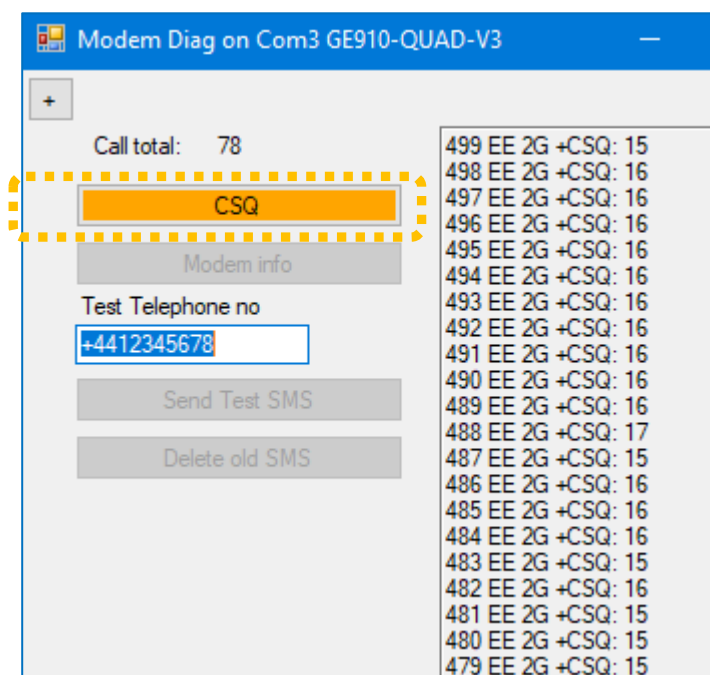
A new window will open with various types of modem tests.

Click on the "CSQ" button.

Once connected to the mobile network, the provider details and signal strength indicator (CSQ) are displayed; it is updated every few seconds.

CSQ values are in the range of 1 to 33; a higher number is better.

Move the antenna to various alternative locations to find the most suitable position. Stand well back from the antenna whilst the measurement is being made to ensure you are not blocking the signal.



Initially, this test should be done with an open chamber. This is to verify that the connection to the mobile network works, and to determine what the local signal strength is.

Then, with the test still running, close the chamber (or nearly close it ... due to the communications cable). The CSQ will drop due to the lid of the chamber reducing the strength of the received signal.

Re-position the antenna within the chamber to find the best signal strength (CSQ). The antenna should finally be installed in the best signal-strength position.

To stop the test, click the CSQ button once more.

The following guidelines are given for the cellular network signal strength (as measured by CSQ result, with the chamber closed):

0-7 Poor.

(The logger may be able to register with network but will not be able to send or receive data reliably).

8-14 Acceptable.

(Depending upon the ambient conditions data transmission may be possible. It is important to select the correct antenna and install it in the most suitable location).

15+ Good.

(Data transmission should be reliable).

Note: When using a modem with 4G Network protocols (NB-IoT and LTE-M), CSQ levels are replaced with different quality parameters.
(Refer to section 3.8.1 to determine what modem settings are in use for the logger. Refer to section 3.8.4 for 4G Network signal quality assessment).

3.8.4 4G Networks (NB-IoT, LTE-M): Signal Tests / Antenna check

Modems that use 4G networks have different signal quality parameters than those using 2G and 3G networks; CSQ is not available.

Proceed as per the tests described in section 3.8.3, but for loggers that have been configured to use (and are connected to) a 4G network, an additional option will be visible. ... Tick the "Details" control.

Additional information will be displayed when the logger updates the display with latest results.

The shown parameters are:

- Signal - Signal Strength (instantaneous and average)
- PWR - Signal Power
- RSRP - Signal RSRP (dBm)
(Reference Signal Received Power).
- RSRQ - Signal RSRQ (dBm)
(Reference Signal Received Quality).

These parameters may be used to assess the suitability of the logger communication with the cellular data network, as shown below.

Call total: 1361

CSQ ☒ Details

Modem info

Test Telephone no
+4412345678

Send Test SMS

Delete old SMS

499 vodafone UK NBloT Signal: 10 (Ave10)
498 vodafone UK NBloT Signal: 10 (Ave10)
497 vodafone UK NBloT Signal: 08 (Ave09)
PWR: 0 RSRQ: -16 RSRP: -130
496 vodafone UK NBloT Signal: 01 (Ave08)
PWR: 0 RSRQ: -20 RSRP: -136
495 vodafone UK NBloT Signal: 01 (Ave08)
PWR: 0 RSRQ: -20 RSRP: -135
494 vodafone UK NBloT Signal: 01 (Ave07)
PWR: 0 RSRQ: -20 RSRP: -135
493 vodafone UK NBloT Signal: 01 (Ave06)
PWR: -114 RSRQ: -20 RSRP: -137
492 vodafone UK NBloT Signal: 01 (Ave05)
PWR: -114 RSRQ: -20 RSRP: -136

RSRP value: The following guidelines are given for the cellular network signal, (as measured with the chamber closed):

- >= -80 Excellent.
(Data transmission should be reliable).
- 80 to -90 Good.
(Data transmission should be reasonably reliable).
It is important to select the correct antenna and install it in the most suitable location).
- 90 to -100 Fair to Poor.
(Reliable data speeds may be possible but drop-outs may occur. Performance drops considerably as the value approaches -100. The logger may be able to register with network but will not be able to send or receive data reliably).

Note: The above values are negative. The higher the value (less negative) the better.

RSRQ value: The following guidelines are given for the cellular network signal, (as measured with the chamber closed):

- >= -10 Excellent.
(Data transmission should be reliable).
- 10 to -15 Good.
(Data transmission should be reasonably reliable).
It is important to select the correct antenna and install it in the most suitable location).
- 15 to -20 Fair to Poor.
(Reliable data speeds may be possible but drop-outs may occur. Performance drops considerably as the value approaches -100. The logger may be able to register with network but will not be able to send or receive data reliably).

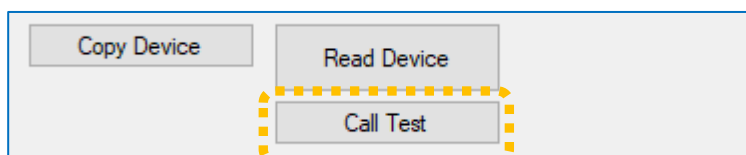
Note: The above values are negative. The higher the value (less negative) the better.

3.8.5 Making a test call (test internet data network)

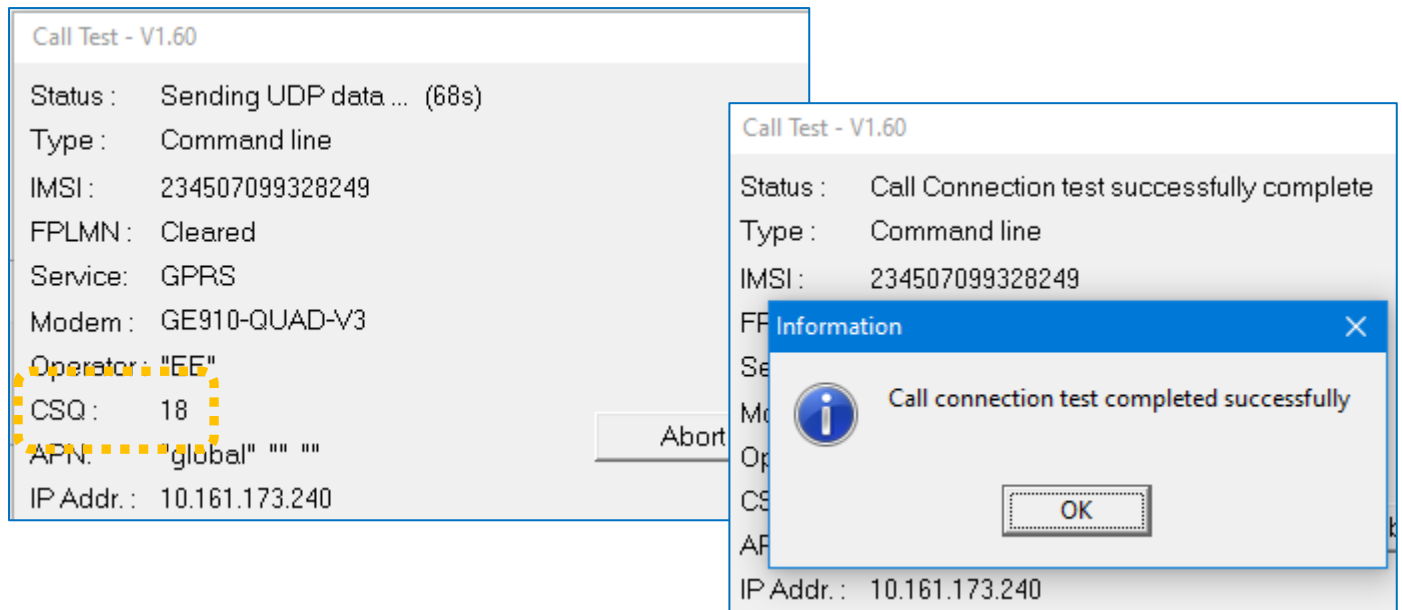
Communications can be confirmed by making a test call. This test confirms that the logger can **communicate with the DataGate server** over the cellular internet data network.

Confirm that your device is communicating with the server *before you leave site*.

Click on the “Call Test” button, located at the bottom of the IDT program window.



The call test will proceed.



Confirm that a "Call connection test successfully complete" information box appears.

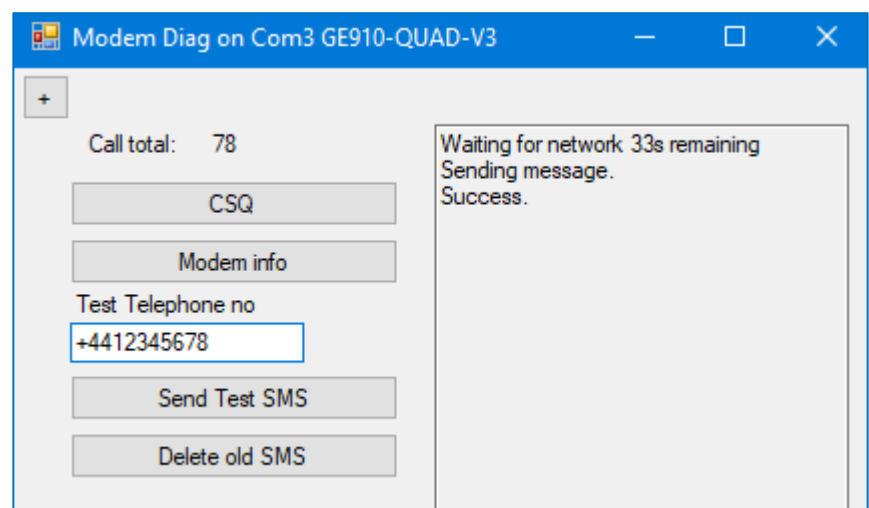
Note the parameter "CSQ"; this is an important indication of the signal strength with the antenna in the current position.

3.8.6 Making a test call (test SMS network)

This test confirms the logger can **communicate using outgoing SMS messages** over the cellular network.

To check the sim card and modem are working, enter your mobile phone number into the 'Test Telephone no' box in international format as shown opposite.

Click the "Send Test SMS" button.



This will send a text to your phone confirming the phone number of the SIM and that calls can be made from the modem. If you fail to receive a text message this could indicate a sim or modem fault.

3.8.7 Troubleshooting a Call Test failure

Possible Issues and Checks

There are a number of reasons why a Call test may fail.

The following points should be checked before calling HWM support for assistance: -

Possible Problem	Solution
Network Busy due to excessive traffic. Commonly occurs around schools and at peak travel times.	Retry the test after a few minutes.
Network signal not available at your location. Not all Cell masts carry data traffic.	Relocate the logger to an area that has a data service or change to a different network provider. The device may call into the data warehouse once per day using an SMS message; relocate the device if more frequent communications is required.
Network signal not strong enough. You need a CSQ (reported by the Call test) of at least 8 for reliable communications.	Relocate the antenna if possible or try alternative antenna configurations. Ensure antennas are vertically orientated where possible. Refer to the antenna installation guide.
APN settings incorrect.	Check with your network operator that you have the correct settings for your SIM. Select "Use GPRS test selection to choose APN" option. The tester knows about a large number of cellular networks and will try as many settings as possible and correct any error automatically.

If you continue to experience problems with communication, you may need to check the network coverage in your location.

4 DATA DOWNLOAD TO IDT / VIEW GRAPHICALLY

Measurements are saved by the Logger. To view data on any portal, the data must be delivered to that destination.

Data can be downloaded from the logger into IDT for viewing locally; you must be on-site to do this.

The logger is normally set to incrementally upload its data to a server (e.g., DataGate) so that it can be centrally stored, or (for some customers only) exported to another server.

The data for the installation site can then be viewed using a web browser as an on-line data viewing tool (e.g., to view pages from one of the data viewing websites provided by HWM).

4.1 DATA VIEWING PORTALS

Data from the logger can generally be viewed using various portals (websites) provided by HWM:

- DataGate can be used to view logger data, but only one site at a time.
- Other portals can be used to view data from a group of sites, typically showing at which sites a logger has detected an alarm condition.

The websites are application specific. Examples include:

- PermaNETWeb (detection of possible leaks in clean-water supply).
- PressView (monitoring and control of water network pressure)
- SpillGuard (monitoring of wastewater network for overflow conditions).

Your utility company may also employ its own data viewing tool.

4.2 MANUAL DOWNLOAD OF DATA INTO IDT / VIEW AS A GRAPH

Select the “Data Collection” tab.

This initially shows only a set of controls.

Setup Hardware Tests Data Collection PRV Installation

Download period Un-Sent

Download Post files Clear files

Download period Un-Sent

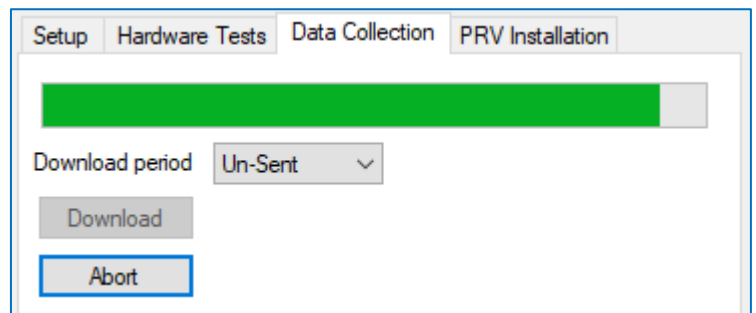
Download

All
Un-Sent
1 Week
2 Weeks
3 Weeks
1 Month
2 Months
3 Months
4 Months
5 Months
6 Months
1 Year

Choose a download period using the selector.

Then click on the “Download” button.

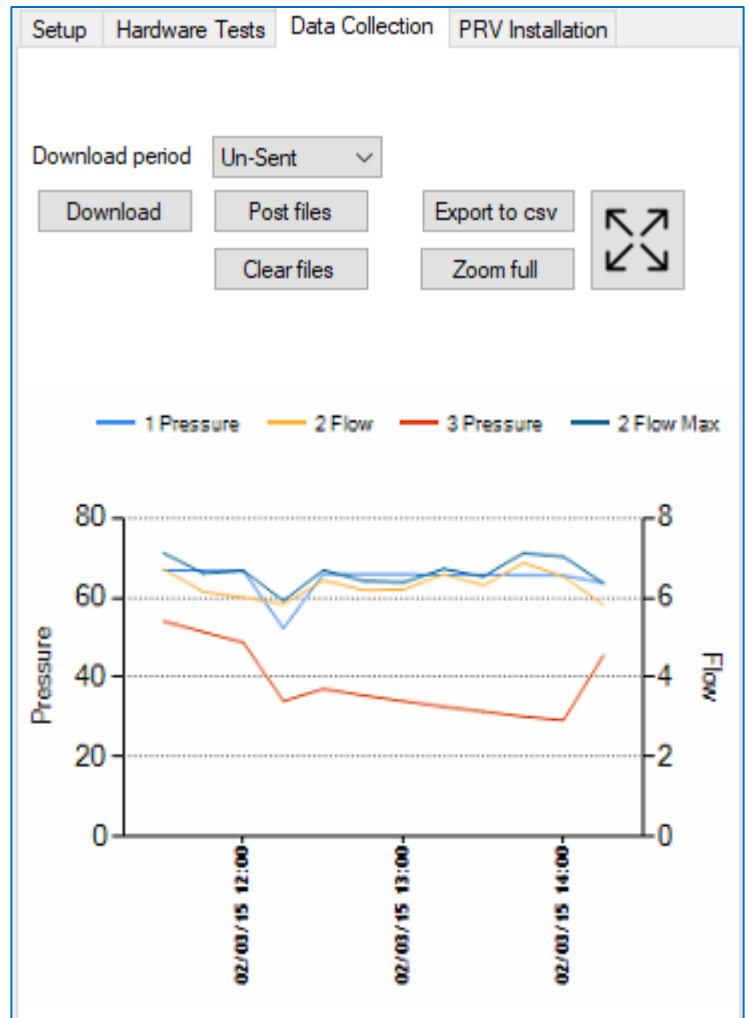
The data for the requested period will be downloaded into a file within the PC by the IDT program.



A graph will be displayed showing the data of the channels being logged.

To zoom to specific times/dates, click and drag over the part of the screen required. Click the "Zoom Full" button to show all data once more.

A larger display can be shown by clicking the button shown opposite.



Note: The graph contents will vary according to the sensors attached to the logger, the type of data produced, how long the logger has been running and other factors.

5 PART2: ----- INTERFACES AND TRIGGER-ACTIONS -----

Note: Certain sensors have their own User Guide regarding installation and configuration using IDT. Follow the additional guidance, where available.

5.1 SUPPORT OF MULTIPLE ALARM TRIGGERS

The logger device has a comprehensive alarm system. It can be configured to send out Alarm messages when certain defined conditions are breached.

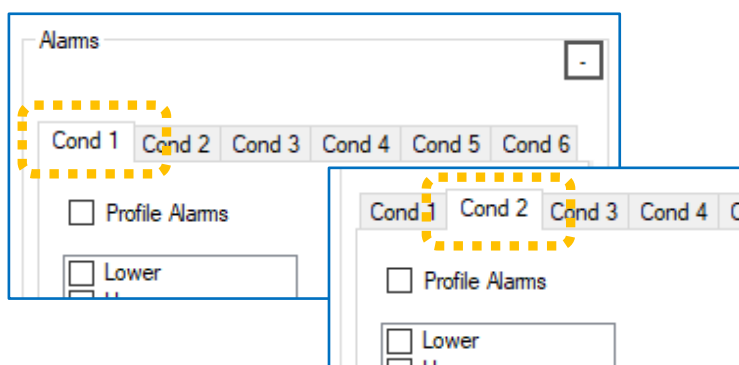
Up to 6 independent general-purpose alarm triggers are supported by most loggers and also IDT; each are evaluated independently.

Each of the general-purpose alarm triggers can be set-up by selecting one of the “Cond...” tabs (“Cond” is an abbreviation of “condition”).

5.1.1 From different sensors

To program an alarm triggering condition from different sensors, use a different tab for each sensor.

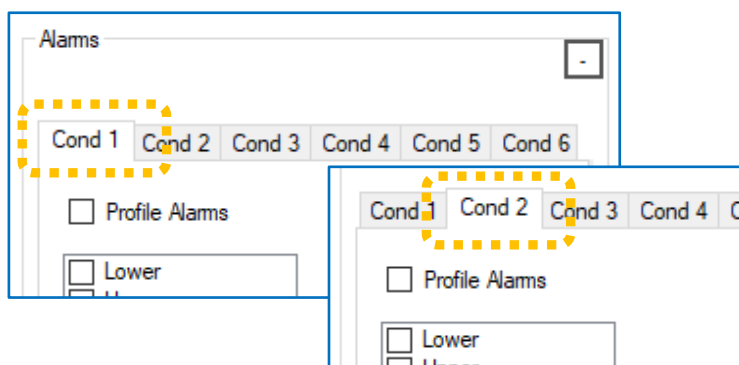
Then set the triggering condition for each of the sensors independently. (see section 5.2).



5.1.2 From the same sensor

To program multiple alarm triggering conditions from the same sensor, use a two or more tabs to set up each triggering condition for the sensor.

The alarms are independent from each other.



e.g. If a logger has a SpillSens sensor fitted, configured to produce data for Channel 1; the data represents an angle. It is required to send in messages (when the sensor has exceeded an angle) at two different angle thresholds (such as is required by the SpillGuard system):

- Use two different triggering condition tabs (e.g., Cond 1 and Cond 2).
- Set the trigger for the lower angle threshold using the first tab.
- Set the trigger for the higher angle threshold using the second tab.
- Both tabs are to be set to monitor the same channel number (Chan No 1, in our earlier example).

5.2 ALARM TRIGGER CONDITIONS

The general-purpose Alarm Condition tabs show a selection of available triggers. Each selection will generate its own type of alarm message to the server.

Normally only one is selected; IDT then adds fields to the display for any additional parameters that are required for the selected alarm type.

(There are exceptions to only one being selected; see section 5.2.7).

Cond 1 Cond 2 Cond 3 Cond 4 Cond 5 Cond 6

☐ Profile Alarms

☐ Lower

☐ Upper

☐ Minimum Night Flow

☐ Rate of Change

☐ Dif>

☐ Dif<

☐ Out Band

☐ In Band

Persistence
1 out of 1

5.2.1 “Lower” and “Upper” Limit types

An alarm set as shown opposite will become active when the value of datapoints from the selected channel (here, channel 1) are **below** the value shown in the “Lower level” limit.

Once activated, the alarm remains held in the active state until it is above a different limit, due to the Hysteresis field also having a value.

The release limit is: (Lower Level + Hysteresis).
(Here, it equals $20 + 10 = 30$).

☒ Lower

☐ Upper

☐ Minimum Night Flow

☐ Rate of Change

☐ Dif>

☐ Dif<

☐ Out Band

☐ In Band

Lower level 20.00

Chan No
1

Persistence
1 out of 1

Hysteresis 10.00

Similarly, an alarm set as shown opposite will become active when the value of datapoints from the selected channel (here, channel 1) are **above** the value shown in the “Upper level” limit.

Once activated, the alarm remains held in the active state until it is below a different limit, due to the Hysteresis field also having a value.

The release limit is: (Upper Level - Hysteresis).
(Here, it equals $80 - 10 = 70$).

☐ Lower

☒ Upper

☐ Minimum Night Flow

☐ Rate of Change

☐ Dif>

☐ Dif<

☐ Out Band

☐ In Band

Upper level 80.00

Chan No
1

Persistence
1 out of 1

Hysteresis 10.00

Refer to section 5.2.6 for a discussion of Persistence.

5.2.2 "Dif >" and "Dif <" types (Comparing two channels)

Channels that *measure similar parameters* and with an identical *unit of measure* in use can be compared. Or, more precisely, the datapoints from each channel can be compared.

The comparisons are called "Dif >" and "Dif <" within IDT; "Dif" is an abbreviation of "Difference".

It should be noted that this is not a true difference comparison; this would disregard any sign of the difference between the channels. Rather, the comparisons are more accurately described as "greater than" (">") and "less than" ("<").

An alarm set as shown opposite will compare the values of datapoints from the two selected channels (here, channel 1 and channel 2).

The alarm will become active if:

$(ch1 - ch2) > (DIF \text{ level})$. (greater than)

Once activated, the alarm remains held in the active state until the result of the above falls below a different difference limit, due to the Hysteresis field also having a value.

The release limit is: $(DIF \text{ level}) - (Hysteresis)$.

(Here, the difference release limit equals $20 - 10 = 10$).

The screenshot shows the IDT alarm configuration interface. On the left, a list of alarm types includes: Lower, Upper, Minimum Night Flow, Rate of Change, Dif > (checked), Dif <, Out Band, and In Band. Below this list, the 'Chan No' is set to 1 and 'Chan No diff' is set to 2. The 'DIF level' is set to 20.00 and 'Hysteresis' is set to 10.00. The 'Persistence' is set to 1 out of 1.

Similarly, an alarm set as shown opposite will compare the values of datapoints from the two selected channels (here, channel 1 and channel 2).

The alarm will become active if:

$(ch1 - ch2) < (DIF \text{ level})$. (less than)

Once activated, the alarm remains held in the active state until the result of the above equation falls above a different difference limit, due to the Hysteresis field also having a value.

The release limit is: $(DIF \text{ level}) + (Hysteresis)$.

(Here, the difference release limit equals $20 + 10 = 30$).

The screenshot shows the IDT alarm configuration interface. On the left, a list of alarm types includes: Lower, Upper, Minimum Night Flow, Rate of Change, Dif >, Dif < (checked), Out Band, and In Band. Below this list, the 'Chan No' is set to 1 and 'Chan No diff' is set to 2. The 'DIF level' is set to 20.00 and 'Hysteresis' is set to 10.00. The 'Persistence' is set to 1 out of 1.

Refer to section 5.2.6 for a discussion of Persistence.

5.2.3 “Rate of Change” type Alarm Trigger

It is possible for the logger to look at how quickly the datapoint values of a channel are changing, and if it exceeds a set limit to activate an alarm. This is known as a Rate of Change alarm trigger.

The “ROC level” field is the Rate of Change trigger threshold.

The logger looks at the current and previous data-point values to evaluate the rate of change. Therefore, the time period involved is the *log-period* of the logger channel.

If the values differ by more than the amount in the ROC level, the alarm will become active.

An alarm set as shown opposite will compare the values of the current datapoint and the previous datapoint from the selected channel (here, channel 1).

The alarm will become active if:

(current value) – (previous value) is greater than the ROC level.

Once activated, the alarm remains held in the active state until the result of the above calculation falls below a different limit, due to the Hysteresis field also having a value.

The release limit is: (ROC level) – (Hysteresis).

(Here, the release limit equals $2.00 - 0.50 = 1.50$).

The screenshot shows a configuration window for an alarm. On the left, a list of trigger types is shown with checkboxes: 'Lower', 'Upper', 'Minimum Night Flow', 'Rate of Change' (which is checked and highlighted in blue), 'Dif>', 'Dif<', 'Out Band', and 'In Band'. To the right of this list, there are two input fields: 'ROC level' with a value of '2.00' and 'Hysteresis' with a value of '0.50'. Below the trigger list, there is a 'Chan No' dropdown menu set to '1', and a 'Persistence' section with a dropdown set to '1' and the text 'out of 1'.

The Rate of Change trigger acts on datapoints which are increasing in value. (There is no equivalent trigger for datapoints that are decreasing in value).

Refer to section 5.2.6 for a discussion of Persistence.

5.2.4 “In Band” and “Out band” types of Alarm Trigger

It is possible to define a “band” (a range with upper and lower boundaries) of values for the logger to test against. The test applied can be whether the datapoint value is within that range (called “In-band”) or outside of that range (called “Out of band”).

An alarm set as shown opposite will become active when the value of datapoints from the selected channel (here, channel 1) are **between** the values shown in the “Lower level” limit and “Higher Level” limit.

Once activated, the alarm remains held in the active state until it is outside of different limits, due to the Hysteresis field also having a value.

The hysteresis is applied to both sides of the specified band.

The lower release limit is: (Lower Level - Hysteresis).
(Here, it equals $20 - 10 = 10$).

The upper release limit is: (Upper Level + Hysteresis).
(Here, it equals $80 + 10 = 90$).

The screenshot shows the 'In Band' alarm configuration interface. At the top, there are tabs for 'Cond 1' through 'Cond 6', with 'Cond 1' selected. Below the tabs, there is a section for 'Profile Alarms' with a checkbox that is unchecked. A list of alarm types is shown with checkboxes: 'Lower', 'Upper', 'Minimum Night Flow', 'Rate of Change', 'Dif>', 'Dif<', 'Out Band', and 'In Band'. The 'In Band' option is checked and highlighted in blue. To the right of the list, there are input fields for 'Lower level' (20.00) and 'Upper level' (80.00). Below the list, there is a 'Chan No' dropdown menu set to '1'. To the right of the dropdown, there is a 'Persistence' dropdown menu set to '1' and an 'out of' dropdown menu set to '1'. To the right of the 'Persistence' dropdown, there is a 'Hysteresis' input field set to '10.00'.

An alarm set as shown opposite will become active when the value of datapoints from the selected channel (here, channel 1) are **outside of** the values shown in the “Lower level” limit and “Higher Level” limit.

Once activated, the alarm remains held in the active state until it is outside of different limits, due to the Hysteresis field also having a value.

The hysteresis is applied to both sides of the specified band.

The lower release limit is: (Lower Level - Hysteresis).
(Here, it equals $20 + 10 = 30$).

The upper release limit is: (Upper Level + Hysteresis).
(Here, it equals $80 - 10 = 70$).

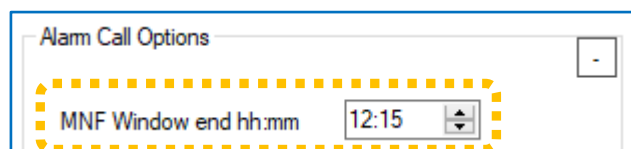
The screenshot shows the 'Out Band' alarm configuration interface. At the top, there are tabs for 'Cond 1' through 'Cond 6', with 'Cond 1' selected. Below the tabs, there is a section for 'Profile Alarms' with a checkbox that is unchecked. A list of alarm types is shown with checkboxes: 'Lower', 'Upper', 'Minimum Night Flow', 'Rate of Change', 'Dif>', 'Dif<', 'Out Band', and 'In Band'. The 'Out Band' option is checked and highlighted in blue. To the right of the list, there are input fields for 'Lower level' (20.00) and 'Upper level' (80.00). Below the list, there is a 'Chan No' dropdown menu set to '1'. To the right of the dropdown, there is a 'Persistence' dropdown menu set to '1' and an 'out of' dropdown menu set to '1'. To the right of the 'Persistence' dropdown, there is a 'Hysteresis' input field set to '10.00'.

Refer to section 5.2.6 for a discussion of Persistence.

5.2.5 “Minimum Night Flow” type Alarm Trigger

The “Minimum Night Flow” alarm trigger is designed for a specific application (looking at data from a channel collecting pulses from a water meter), however it can be applied to any channel producing datapoints.

The test looks at the datapoints the channel has produced **between midnight (0:00) and a specified time**. The time is adjustable. It is specified within the setup tab and is found under the “Alarm Call Options” panel.



The screenshot shows a panel titled "Alarm Call Options". Inside, there is a label "MNF Window end hh:mm" followed by a time input field showing "12:15" and a small up/down arrow icon. The entire panel is outlined with a blue border.

This test can be considered to be made at the time specified above, rather than a continuous test. However, it looks at many data-points (midnight until the specified time).

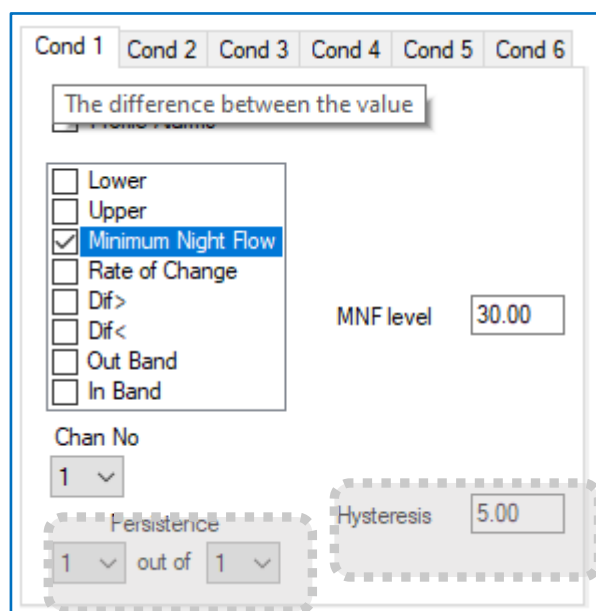
Specify the channel from which the datapoint values are to be taken (typically, this is from a flow channel).

At the specified time, the logger will check all data-points to verify that one or more samples were **at or below** the value set as **the MNF level**.

If it finds suitably low values, raising an MNF alarm is evaded.

If it does not find any suitably low values, the Minimum Night Flow alarm is activated.

The alarm remains activated until the following day, whereupon a new judgement is made. If the values are now suitably low, the alarm is cleared.



The screenshot shows a configuration panel for "Cond 1". At the top, there are tabs for "Cond 1", "Cond 2", "Cond 3", "Cond 4", "Cond 5", and "Cond 6". Below the tabs, there is a label "The difference between the value" followed by a dropdown menu. A list of options is shown: "Lower", "Upper", "Minimum Night Flow" (which is checked), "Rate of Change", "Dif>", "Dif<", "Out Band", and "In Band". To the right of this list is a label "MNF level" followed by a text input field containing "30.00". Below the list, there is a label "Chan No" followed by a dropdown menu showing "1". At the bottom, there is a "Persistence" section with a dropdown showing "1" and the text "out of 1", and a "Hysteresis" section with a text input field containing "5.00". The entire panel is outlined with a blue border.

Note: Hysteresis settings have no bearing on the function of this trigger.

Persistence settings have no bearing on the function of this trigger.

Use Example:

The alarm is designed for use as a means of detecting potential water leaks, using a water-meter. The logger will be set up to monitor the flowrate through the meter.

Typically, water use falls to a minimum level during the night.

A suitable MNF level is chosen (*just above the expected minimum water flow*).

The data from a flow channel should always *at some point* fall below the chosen level when a leak (down-stream from the meter) is absent.

However, if a new leak is present, there will be an increased water flow through the meter and *no datapoints will be below the chosen level*.

(The alarm trigger may have other applications).

5.2.6 Persistence and Hysteresis - Explanation

Hysteresis

Hysteresis can sometimes be used as a means to avoid excessive messages being sent to the server, which could drain the logger battery prematurely.

When an alarm is triggered, and the hysteresis value is set to zero then:

- Immediately after the threshold is re-crossed, another message (alarm clear) will be sent.
- If there is a period when the channel data is borderline with the alarm threshold, this can result in numerous messages being generated for what is effectively the same event.
- By specifying a value in the Hysteresis box, you can provide a window that allows the threshold to be repeatedly crossed without sending excessive messages.
e.g. With an Upper limit of 80 and a hysteresis of 10, the alarm will trigger at 80, but the alarm will not clear (and no clear message will be sent) until the value drops to below 70.

The screenshot shows a configuration window for an alarm. On the left, a list of options includes 'Lower', 'Upper' (checked), 'Minimum Night Flow', 'Rate of Change', 'Dif>', 'Dif<', 'Out Band', and 'In Band'. To the right, the 'Upper level' is set to 80.00. Below the list, 'Chan No' is set to 1. The 'Persistence' is set to 1 out of 1. The 'Hysteresis' value is set to 10.00 and is highlighted with a dashed yellow border.

Persistence

If an immediate response is required when the channel datapoint meets the threshold to trigger an alarm, the persistence settings should be set to "1 out of 1".

This screenshot is identical to the one above, but the 'Persistence' setting, which is '1 out of 1', is highlighted with a dashed yellow border instead of the hysteresis value.

However, if the data from the channel has any possibility of "blips" (spikes or other noise characteristics) the use of the **persistence** settings can be employed to ensure (add greater certainty) that the trigger threshold has been crossed. This is, however, at the expense of delaying the alarm message; it is the nature of the assessment process.

e.g.,

With an alarm set as opposite, the persistence settings require a minimum or 3 or maximum of 4 samples to evaluate the result. The samples used here are the datapoints.

Since data-points are produced at rate set by the log period, 2 or 3 log periods needs to elapse before the logger has sufficient data to judge the alarm condition.

It requires a minimum of 3 out of the last 4 samples to activate the alarm. If it finds 3 samples in a row meet the threshold, it will activate the alarm. If there were not 3 in a row, it waits for the 4th sample to judge if the alarm should be activated.

The screenshot shows a configuration window for an alarm. On the left, a list of trigger types includes 'Lower', 'Upper' (checked), 'Minimum Night Flow', 'Rate of Change', 'Dif >', 'Dif <', 'Out Band', and 'In Band'. To the right, 'Upper level' is set to 80.00. Below the trigger list, 'Chan No' is set to 1. The 'Persistence' section shows '3' out of '4' samples. The 'Hysteresis' is set to 10.00.

5.2.7 Combining trigger types

Trigger types can be combined within a single Condition tab, provided any common fields *hold a common value*.

e.g.1: Upper limit and lower limit types can be combined, provided the use situation allows a common Hysteresis and Persistence settings.

If the common values are not acceptable, use separate condition tabs acting on the same channel datapoints.

This screenshot shows the same configuration window but with both 'Lower' and 'Upper' trigger types selected. The 'Lower level' is set to 20.00 and the 'Upper level' remains at 80.00. The 'Chan No' is still 1. The 'Persistence' is now set to '1' out of '1' sample. The 'Hysteresis' remains at 10.00.

The installer should however confirm that the selected combinations make sense.

e.g.:

- Combining "Dif >" and "Dif <" triggers will result in an almost constant alarm being active.
- Combining "In Band" and "Out of band" triggers will result in an almost constant alarm being active.

5.2.8 Time-dependent trigger thresholds (Profile: “Lower” and “Upper” Limits)

The Lower and Upper alarm types were described earlier, in section 5.2.1.

These generally have fixed limits for the alarm threshold. However, it is possible to set up time-dependent limits using the “Profile Alarms” option.

Tick the Profile Alarms selection box.

This will disable other options in the regular alarm type selection box, and unconditionally enable the Upper and Lower alarm type selections.

Next tick the “Edit Profile” button.

A new box will appear to allow the profile details to be displayed and also edited.

The graph is for display / confirmation purposes only. It shows 1 week of the profile; profiles repeat every week.

The graph shows a red line as the upper-level limit and a green line as the lower-level limit. There is a light-blue area between the limits.

The profile is edited by means of a set of tables, one for each day; the day is selected via a selector tool, shown.

To use the profile, it must be saved when editing is completed, using the Save button, shown.

Alarms

Cond 1 Cond 2 Cond 3 Cond 4 Cond 5 Cond 6

☐ Profile Alarms

☐ Lower

☐ Upper

☒ Profile Alarms

☒ Lower

☒ Upper

☐ Minimum Night Flow

☐ Rate of Change

☐ Dif>

Edit Profile

Profiles

12

10

8

6

4

2

0

Sun 00 Mon 00 Tue 00 Wed 00 Thu 00 Fri 00 Sat 00 Sun 00 Mon 00

Load Profile

Edit Monday

Time	Low	High
00:00:00	0.000	10.000
00:00:00	0.000	10.000
00:00:00	0.000	10.000
00:00:00	0.000	10.000

Copy to Monday

Copy to Tuesday

Copy to Wednesday

Copy to Thursday

Copy to Friday

Copy to Saturday

Copy to Sunday

Copy to Everyday

Insert Row

Delete Row

Disable/Enable Row

Save

Cancel

A triangular cursor can be positioned on a specific line by clicking on the relevant cell.

	Time	Low	High
▶	00:00:00	0.000	10.000
	00:00:00	0.000	10.000
	00:00:00	0.000	10.000
	00:00:00	0.000	10.000

The line of the table can be deleted, or a new row added by using the Delete Row or Insert Row buttons, respectively.

Select the day you wish to edit. The table for that day will be shown.

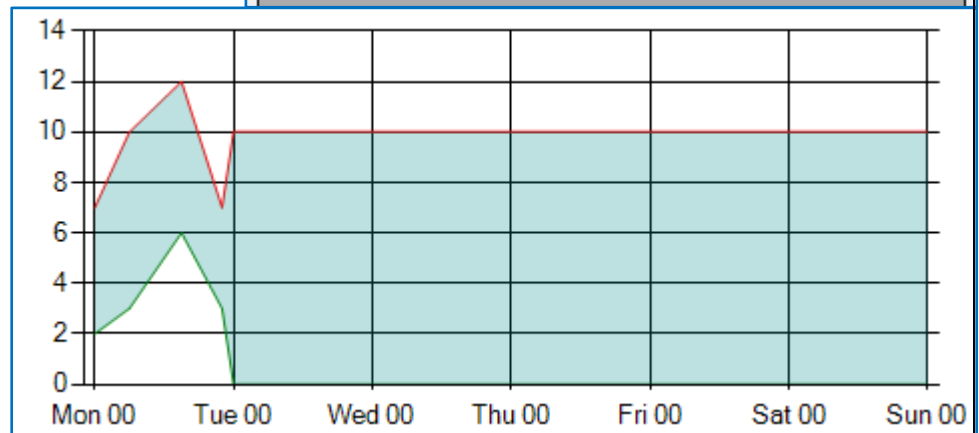
Edit the table to add relevant times to the profile where you wish the trigger levels to change.

Edit the Low and High values for each time.

	Time	Low	High
	00:00:00	2	7.000
	06:00:00	3	10.000
	15:00:00	6	12.000
▶	22:00:00	3	7

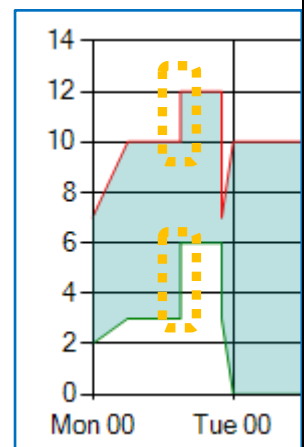
The profile will be represented graphically.

As can be seen in the graph, the logger will apply a linear interpolation between the points, to smooth out the transitions.

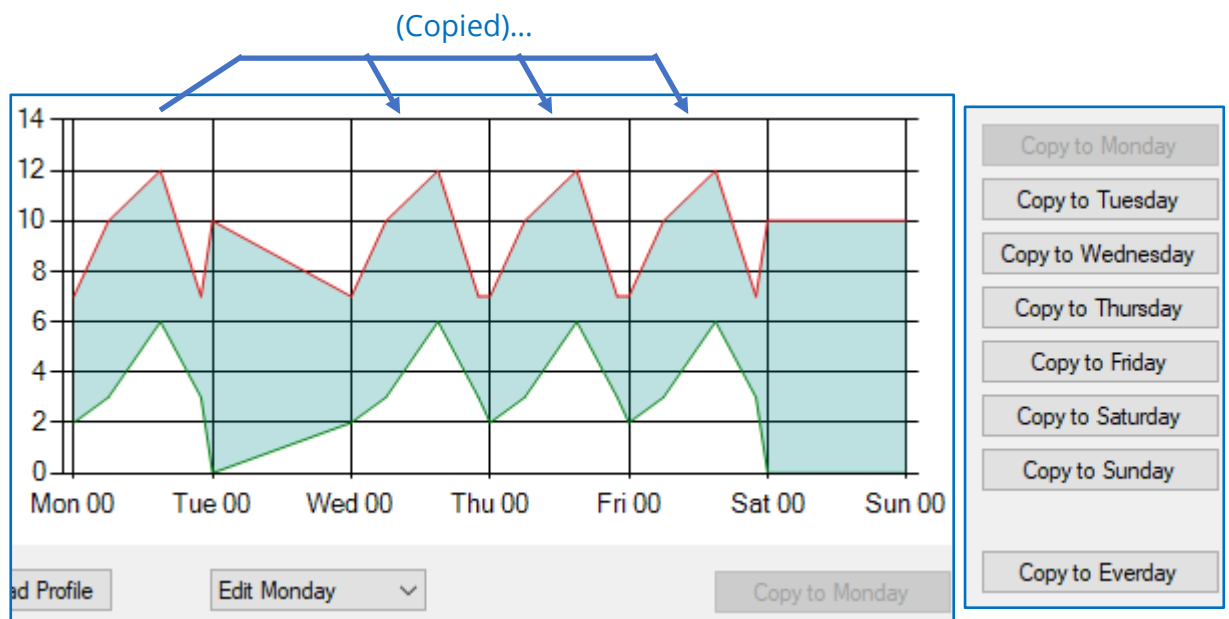


If a step change is needed, create additional lines within the table to ramp up or down to the new value in a short time, maybe a few seconds after the change is required.

	Time	Low	High
	00:00:00	2	7.000
	06:00:00	3	10.000
	15:00:00	3	10.000
	15:00:02	6.000	12.000
	22:00:00	6	12
▶	22:00:02	3.000	7.000



The buttons to the far right can be used to copy the currently shown table onto other days, if required.



After saving the profile, the button turns green.

The logger now behaves as if both lower and upper types of alarm trigger thresholds are in use, but the thresholds are time dependent.

Alarms

Cond 1 Cond 2 Cond 3 Cond 4 Cond 5 Cond 6

☒ Profile Alarms

☒ Lower
☒ Upper
☐ Minimum Night Flow
☐ Rate of Change
☐ Dif>
☐ Dif<
☐ Out Band
☐ In Band

Chan No
1

Persistence
1 out of 1

Hysteresis 2.00

Edit Profile

5.2.9 Alarms based on the state of a Digital Input

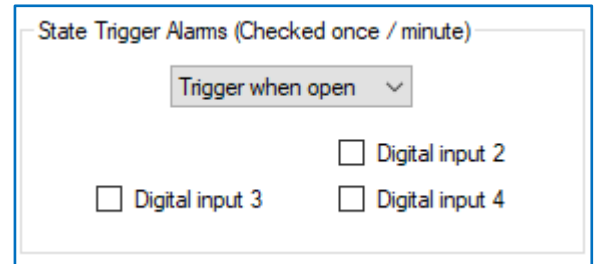
If the logger has digital status inputs, it is possible to trigger an alarm based on the state of an input.

“Digital inputs” include:

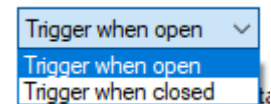
- Digital status inputs.
- Digital flow channel inputs that are unused. (These are usually equivalent to a status input. e.g.:

Digital input 1 is not available opposite, as is being used as a Flow channel pulse input.

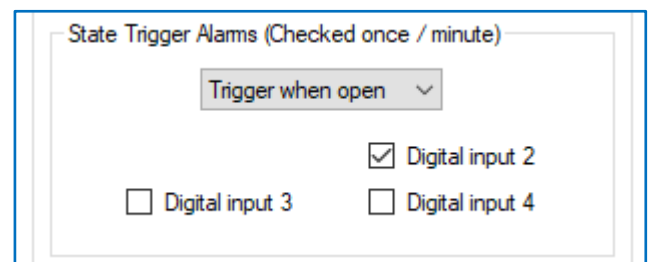
Unused Flow channels may be shown as Digital Inputs; here they are seen as Digital inputs 2, 3, and 4).



Select the required state of an input (open or closed) in order to generate an alarm (the selection chosen is then applicable to all selected inputs).



Then select (tick) the inputs to be monitored.



These inputs are checked once per minute.

If any selected input goes into the specified trigger state, an alarm message is generated.

When the input changes to the opposite state, an alarm clear message is generated.

5.3 STATUS INPUTS

“Status Input” is a digital signal supported by some logger models.

Where more than one channel is available, they will be available as separate signals on the connector or cable.

They are often fitted supplied as pairs of inputs. An input pair will be labelled in IDT as one (or more) of the following:

Status1_0

Status1_1

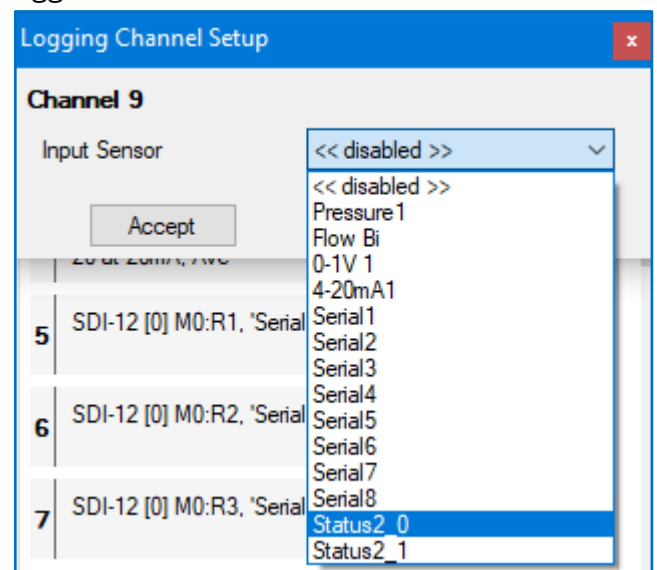
Status2_0

Status2_1

Status3_0

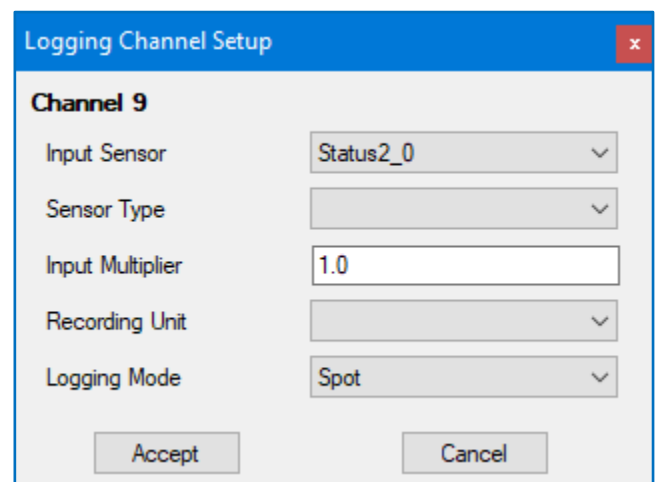
Status3_1 ... (etc)

The “_0” and “_1” refers to the specific pin being used on the logger interface connector; refer to your logger user-guide for details of pin number or wire-colour of any HWM-supplied cable.



To setup a channel for use, first select the required sensor input (see also the picture above).

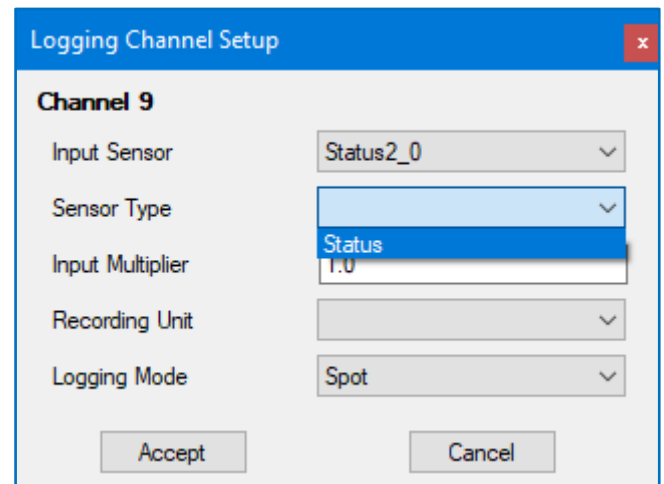
To continue setup, follow the steps in section 5.3.1 or 5.3.2



5.3.1 Use as a logic-level data stream

Complete the settings as shown below to use the sensor as a digital status input.
(i.e. it can be a value of either “1” or “0”).

Select “Status” from the available list of sensor types.



Logging Channel Setup

Channel 9

Input Sensor: Status2_0

Sensor Type: Status

Input Multiplier: 1.0

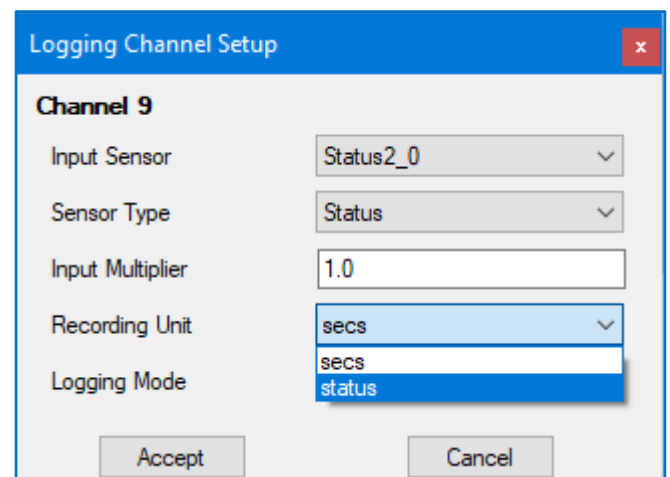
Recording Unit:

Logging Mode: Spot

Accept Cancel

The input multiplier should be set to 1.0

The Recording unit must be set to “status” to use as a digital value (0 or 1).



Logging Channel Setup

Channel 9

Input Sensor: Status2_0

Sensor Type: Status

Input Multiplier: 1.0

Recording Unit: status

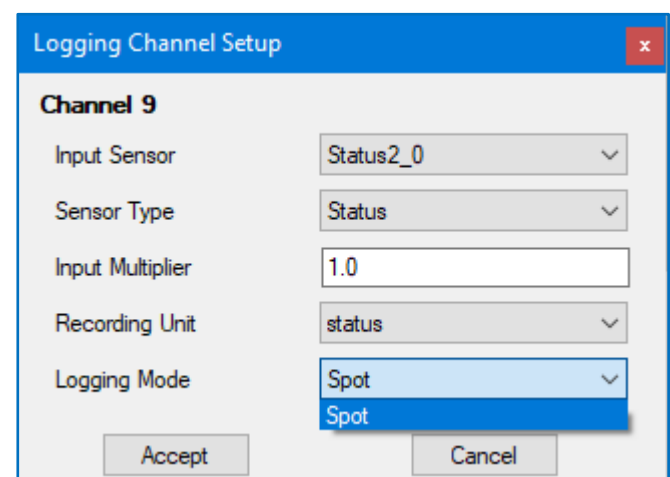
Logging Mode: Spot

Accept Cancel

Select “Spot” from the available list of logging modes.

The input will be logged as a digital status
(i.e., 0 or 1).

Triggers for alarms can be set to match specific conditions met by the data-stream.



Logging Channel Setup

Channel 9

Input Sensor: Status2_0

Sensor Type: Status

Input Multiplier: 1.0

Recording Unit: status

Logging Mode: Spot

Accept Cancel

Triggers for an alarm can be set using the regular setup procedure.

e.g. The settings shown opposite will trigger immediately if the input switches from 0 to 1. The alarm will clear immediately when the input switches back from 1 to 0.

The screenshot shows the 'Status3_0, Status (status), Multiplier: 1.0, Spot' header for Channel 9. Below it, a tabbed interface shows 'Cond 1' selected. The 'Profile Alarms' section has a list of conditions: 'Lower' (unchecked), 'Upper' (checked), 'Minimum Night Flow' (unchecked), 'Rate of Change' (unchecked), 'Dif>' (unchecked), 'Dif<' (unchecked), 'Out Band' (unchecked), and 'In Band' (unchecked). The 'Upper level' is set to '0.00'. The 'Chan No' is '1'. The 'Persistence' is '1 out of 1'. The 'Hysteresis' is '0'.

5.3.2 Use as a Time-On data stream

An alternative use of the status input is to set the recording unit as "secs" (seconds).

This changes the logger to consider the input status as a function of time; the number of seconds the input is at a logic level of "1" between each datapoint being produced. This value is recorded as a channel datapoint.

The time counter resets to 0 seconds whenever a datapoint has been created.

(Refer to your logger user-guide for details of how a logic "1" or "0" can be input).

The 'Logging Channel Setup' dialog for 'Channel 9' shows the following settings: 'Input Sensor' is 'Status2_0', 'Sensor Type' is 'Status', 'Input Multiplier' is '1.0', 'Recording Unit' is 'secs' (highlighted in the dropdown menu), and 'Logging Mode' is 'status'. 'Accept' and 'Cancel' buttons are at the bottom.

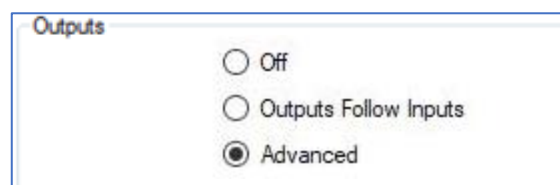
5.4 STATUS OUTPUTS

“Status Output” is a digital output signal supported by some logger models.

Where more than one channel is available, they will appear as distinct outputs in IDT (e.g. Output 1, Output 2), corresponding to separate output pins on the logger. (Refer to the logger user-guide).

The outputs can be used for the following purposes, dependent on your logger configuration and supplied options:

- Off (non-functional / open circuit).
The setting will be applicable to all output pins.
- Used to provide pulse replication of Flow channel inputs (see section 5.5.5).
The setting will be applicable to all output pins.
- Advanced options.



Outputs

☐ Off

☐ Outputs Follow Inputs

☒ Advanced

Selecting “Advanced” will show a new set of available options; these can be set for individual output pins.

It is possible to set output condition (open or closed) that will exist when the output is in its active state.



Output 2 Mode

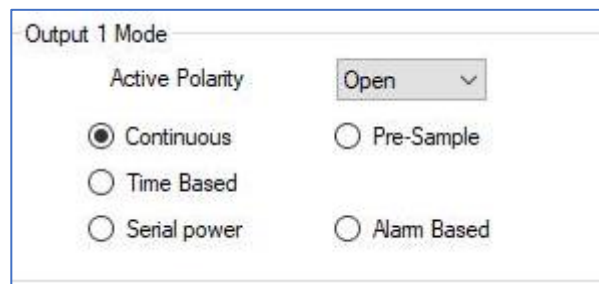
Active Polarity

Open

Details of each option are provided in the following sections...

5.4.1 Continuous output

Selecting “Continuous” forces the output port permanently to the chosen condition.



Output 1 Mode

Active Polarity

Open

☒ Continuous

☐ Time Based

☐ Serial power

☐ Pre-Sample

☐ Alarm Based

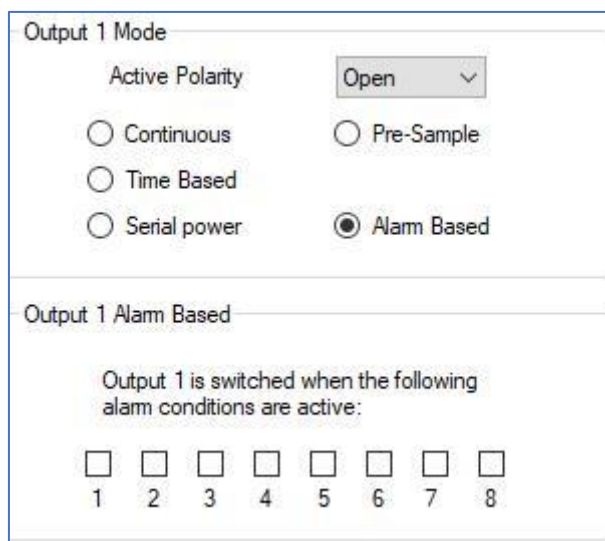
5.4.2 Alarm Based output

Selecting “Alarm Based” forces the output port to the chosen active polarity during the time when any of the selected alarm triggers are active.

The output will become inactive when none of the selected alarm triggers are active.

Select (tick) any alarm condition(s) that are needed.

Tick-box 1 (thru 6) corresponds to the alarm set up on the Cond1 (thru 6) tabs). Refer to section 3.5.



Output 1 Mode

Active Polarity

Open

☐ Continuous

☐ Time Based

☐ Serial power

☐ Pre-Sample

☒ Alarm Based

Output 1 Alarm Based

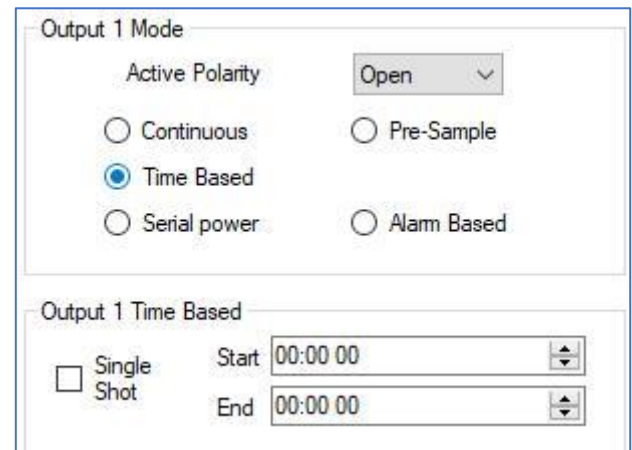
Output 1 is switched when the following alarm conditions are active:

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8

5.4.3 Time Based output: Time of day

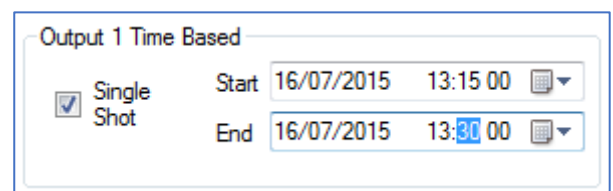
Selecting “Time Based” forces the output port to the chosen active polarity during selected times. The output cycle repeated daily.

Enter the start and end times for the output to be active.



It is possible to make the output active as a one-time event only; this is called a single shot event.

Tick the Single shot box to enable and set a time and date for the occurrence.



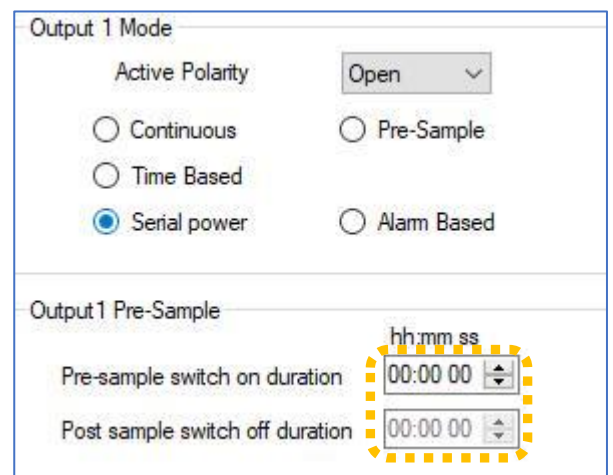
5.4.4 Time based output: Measurement time

Selecting “Serial Power” forces the output port to the chosen state between the time limits entered.

The time limits are relative to the Logging time only (the time when data-points are made). Therefore, only “Spot” measurements can be applied to these channels.

Example:

Logging time of 00:05:00,
Pre-sample switch on duration set to 00:00:10,
Post Sample set to 00:00:05.



These settings will switch the output port ten seconds before the data is logged and it would be held for 5 seconds afterwards. Then it would return to its inactive state.

Typical use of this facility is to use an output to control when a sensor should be pre-powered for several seconds before a measurement is taken. This allows the sensor to power-up and initialise before a measurement is requested. The measurement may also require several seconds to complete and for the data to transfer into the logger, so power is required to remain for several seconds afterwards.

(External equipment would be required to provide and switch the power in this example).

It could also be used as a control signal to the sensor.

5.4.5 Time based output: Measurement time (occasional)

Selecting “Pre-Sample” forces the output port to the chosen state between the time limits entered, but only occasionally (every ‘n’ samples).

The time limits are relative to the Logging time only (the time when data-points are made). Therefore, only “Spot” measurements can be applied to these channels.

Select ‘n’ using the drop-down selection tool.

Then set the required time limits.

Example:

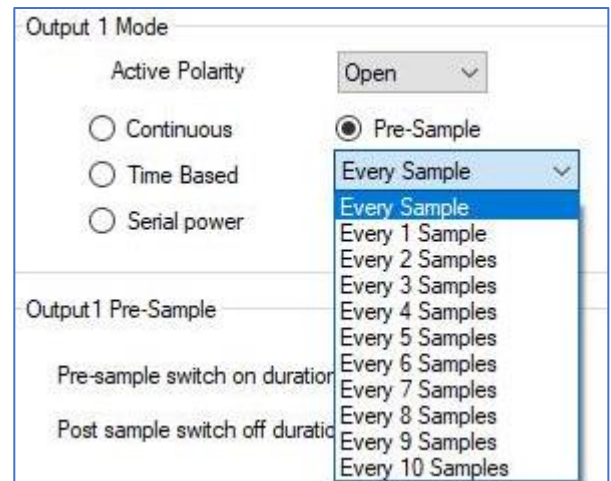
Logging time of 00:05:00,
Every 4 Samples is selected,
Pre-sample switch on duration set to 00:00:10,
Post Sample set to 00:00:05.

These settings will switch the output port only on every 4th log period.
Therefore 3 datapoints are produced with the output not activated, followed by a datapoint made with the output activated.

The activation will occur ten seconds before the data is logged and it would be held for 5 seconds afterwards. Then it would return to its inactive state.

This facility could be used, for example, to switch between sensors (using an external switching box) so the channel is multiplexed with data from 2 sensors.

It could also be used as a control signal to the sensor.



Output 1 Mode

Active Polarity: Open

☐ Continuous ☒ Pre-Sample

☐ Time Based

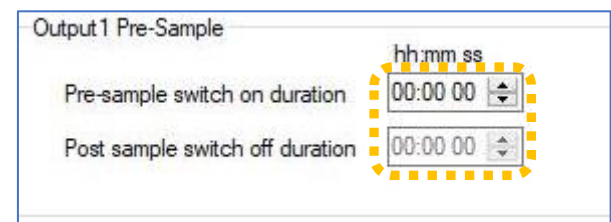
☐ Serial power

Output1 Pre-Sample

Pre-sample switch on duration

Post sample switch off duration

Every Sample
Every 1 Sample
Every 2 Samples
Every 3 Samples
Every 4 Samples
Every 5 Samples
Every 6 Samples
Every 7 Samples
Every 8 Samples
Every 9 Samples
Every 10 Samples



Output1 Pre-Sample

Pre-sample switch on duration: 00:00:00

Post sample switch off duration: 00:00:00

5.5 FLOW INPUT (FROM DIGITAL PULSE)

Flow of a fluid in a pipe is usually detected by a meter, which produces pulses related to the volume of fluid passing through it. There are several types of meters; some can detect both forward flow and reverse flow (bi-directional flow); some can detect flow in one direction only (uni-directional flow). There are therefore several ways of implementing the meter pulse output signals from a meter. Your logger must have the correct interface fitted and support the signalling from the meter to be compatible.

IDT can be used to set up the following options:

5.5.1 Uni-directional Flow

Channel summary:

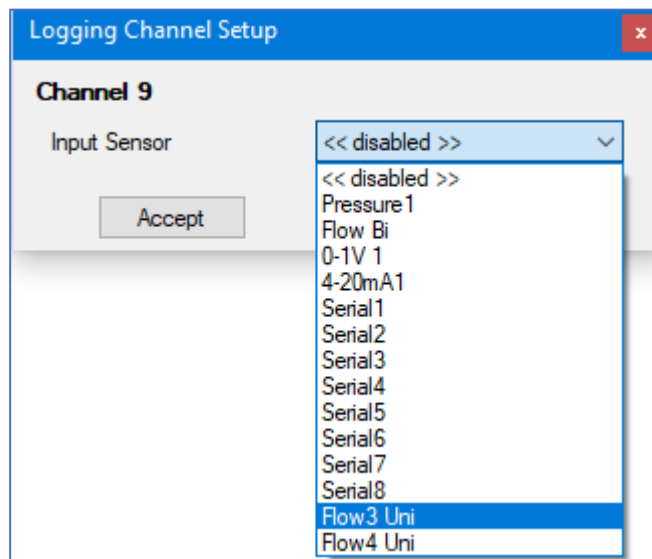
1 channel input signal (Flow Pulses) and
produces 1 logical output (datapoint channel output): “unidirectional flow”.

A single pulse input signal is used to produce a single logical (data) channel: unidirectional flow. (See also sections 3.4.1 and 3.4.2).

To select this type of flow interface, choose the relevant selection whilst setting up the channel.
i.e. Flow(n) Uni.

Note: ‘n’ will depend on the internal configuration of the logger.

This type of input is commonly supplied in pairs on HWM loggers.
Here, Flow3 and Flow4 may appear on the same connector.



Setup of the channel for collection of logged data may proceed as described in sections 3.4.1 and 3.4.2.

It is possible to use this channel to keep track of meter readings; refer to section 5.5.7. (Refer also to section 5.5.4 for pulse sampling speed).

Uni-directional flow: Tamper-Alarm option:

If a logger has a spare flow pulse input, it can be re-purposed to provide a tamper alarm. Refer to section 5.5.6.

HWM loggers often provide flow pulse inputs in pairs.

If Flow1 is used to detect uni-directional flow meter pulses, but Flow2 is unused, then Flow2 is a “spare”. Similarly, Flow3 may have Flow4 as “spare”, etc ... depending on how the channels are put to use.

5.5.2 Bi-directional Flow (using Direction & Pulses; producing 'net flow')

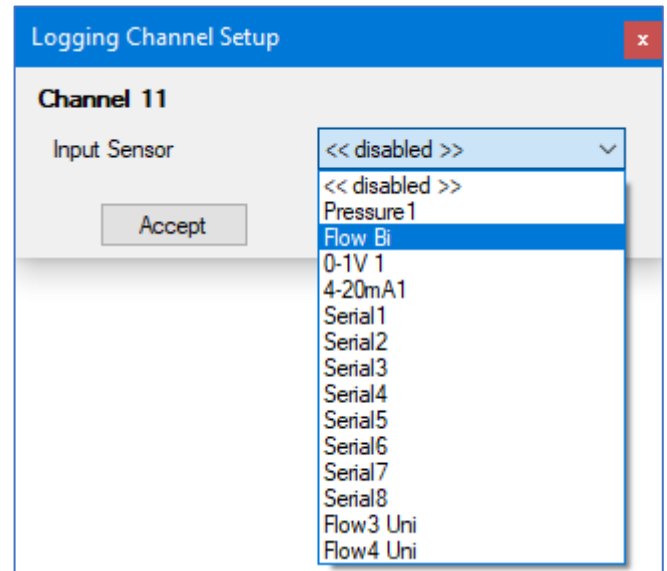
Channel summary:

1 channel uses 2 input signals (Flow direction, Flow Pulses) and produces 1 logical output (datapoint channel output): "net flow".

Two input signals are used. One indicates direction (forward or reverse) and the other indicates flow.

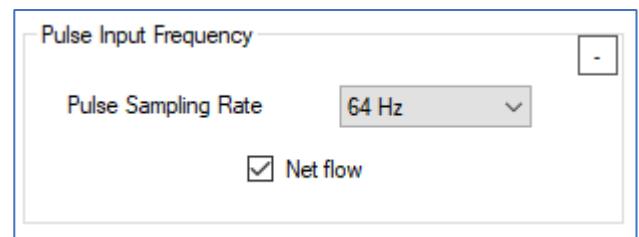
To select this type of flow interface, choose the relevant selection whilst setting up the channel. i.e. Flow(n) Bi.

Note: 'n' will depend on the internal configuration of the logger.



Locate the "Pulse Input Frequency" panel in the setup tab.

Ensure the "Net Flow" box is ticked.



Setup of the channel for collection of logged data may proceed in a manner similar to that described in sections 3.4.1 and 3.4.2.

It is possible to use this channel to keep track of meter readings; refer to section 5.5.7. (Refer also to section 5.5.4 for pulse sampling speed).

5.5.3 Bi-directional Flow (using Forward pulses & Reverse pulses; producing 'net flow')

Channel summary:

1 channel uses 2 input signals (Forward flow pulses, Reverse flow Pulses) and produces 1 logical output (datapoint channel output): "net flow".

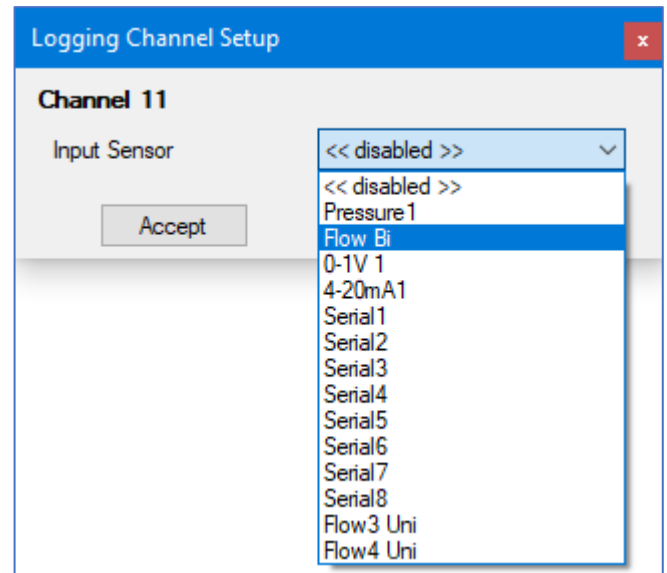
Two input signals are used.

One provides meter pulses indicating the volume of fluid flowing in the forward direction.

One provides meter pulses indicating the volume of fluid flowing in the reverse direction.

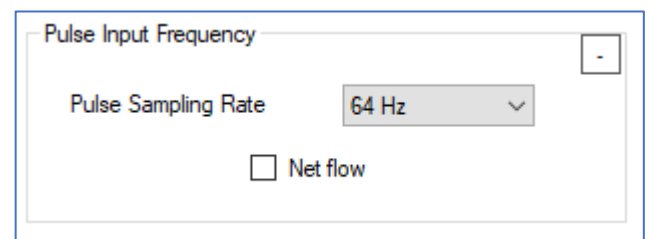
To select this type of flow interface, choose the relevant selection whilst setting up the channel.
i.e. Flow(n) Bi.

Note: 'n' will depend on the internal configuration of the logger.



Locate the "Pulse Input Frequency" panel in the setup tab.

Ensure the "Net Flow" box is not ticked.



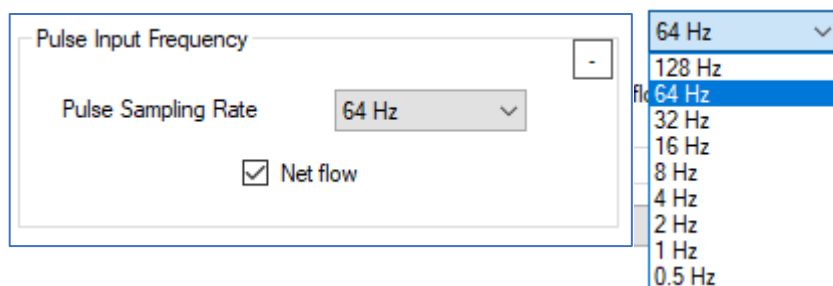
Setup of the channel for collection of logged data may proceed in a manner similar to that described in sections 3.4.1 and 3.4.2.

It is possible to use this channel to keep track of meter readings; refer to section 5.5.7.
(Refer also to section 5.5.4 for pulse sampling speed).

5.5.4 Pulse input speed : Logger adjustment requirements

Consideration should be given to the pulse speed of the meter, and the minimum pulse width, in order to ensure the logger is set to sample the interface signal level quick enough to catch the pulses.

Locate the “Pulse Input Frequency” panel in the setup tab.



Adjust the sampling frequency if required.

e.g. The 64 Hz setting samples every 1/64 seconds.

Ensure the logger can capture pulses that are generated at the *maximum* expected meter output rate.

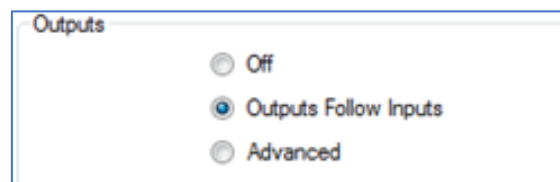
The duty cycle has to be considered as the logger has to pick up both the high and low parts of the meter pulses in order to detect them correctly.

5.5.5 Pulse Replication output

Utilities sometimes have several pieces of equipment installed that require access to the output pulse signal from a meter.

It is possible to replicate the meter pulse input signals onto the digital Status Outputs of the logger (if fitted). (Where fitted, the settings tab will include an Output panel).

If pulse replication is required check / adjust the setting to the selection shown.



Flow pulse1 input will be replicated to the Output1 status output,
Flow pulse2 input will be replicated to the Output2 status output, ... etc.

Additional equipment requiring access to the meter pulses can then be connected to the relevant logger outputs.

5.5.6 Tamper alarm sensor

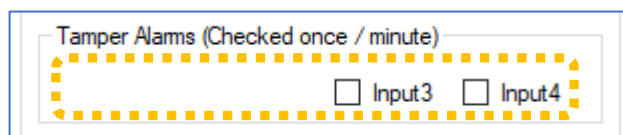
Utilities sometimes have equipment installed that are used for billing purposes (e.g., a gas meter). Utility companies can apply mechanical seals to bear witness to any attempt to tamper with the equipment.

Where a logger is being used for automated meter reading purposes it must remain connected to the utility meter at all times. Some loggers will have the facility of providing the facility to setup a “Tamper Alarm”. This monitors the inter-connecting cable between logger and meter electronically for any disconnection attempt (if the meter is compatible).

The facility is particularly useful on uni-directional flow inputs (see section 5.5.1) as these may have a spare input within the same cable (Flow pulse input channels are often provided in pairs on HWM loggers). After you have configured the main pulse input channels of your device, if you have a spare input, this can be configured as a Tamper circuit. The tamper input detects an electrical path exists (e.g. via a loop-back connection in the meter). If the electrical path is broken (e.g. the cable is unplugged) a tamper attempt is detected.

Other applications of this facility are possible (e.g. a door switch).

The Tamper Alarm controls are found in the setup tab. They are a sub-panel within the Alarms panel. The logger checks the tamper circuit once per minute.



Example:

A logger has a connector with an interface for “Flow3-Uni” and “Flow4-Uni” inputs. The on-site installation requires Flow3-Uni to be set up and installed to monitor pulses output from a meter that measures uni-directional flow. Flow4-Uni channel is not required; the input is “spare”.

Flow3 uses the same electronics on the logger as digital input 3.

Flow4 uses the same electronics on the logger as digital input 4.

Tick the “Input 4” box; this will now be used as a tamper alarm.

The meter must also be compatible with the use of the tamper-alarm; it must internally link the used signal to ground; refer to your logger user-guide for details.

If the circuit is broken (either by cutting the wire or with a door/window type sensor) then an alarm signal is sent via over the cellular network which will repeat once per day until the circuit is reclosed.

The Tamper Alarm can similarly be set using any type of digital status input; it is not restricted to a spare flow channel input. The alarm has many uses and is able to be adapted to monitor cables, access panels, doors, windows, and other possibilities with an appropriate sensor switch; provided the checking frequency is sufficient (once per minute).

5.5.7 Meter Reading(s)

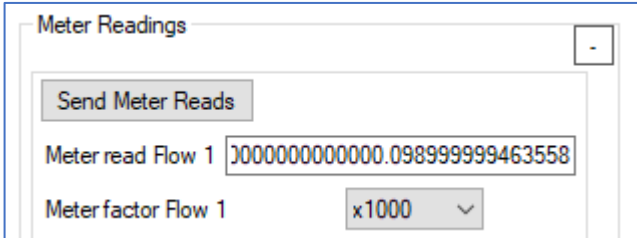
Flow pulse input channels are often used by a logger to track the usage of a commodity (e.g. of gas or electricity). The commodity passes through an on-site meter, which indicates throughput by providing meter pulses to the logger. The on-site meter indicates accumulated use by providing a numeric display. The logger is able to keep track of the meter display and send the accumulated use data to the server, thus providing an Automated Meter Reading capability (as well as the regular flow logging).

An initial meter reading has to be taken from the on-site meter and entered into the logger to enable this feature. When the logger calls into the server with the flow measurements datapoints it is then able to also include a calculated current meter reading.

Within the Settings tab, locate the Meter Readings panel.

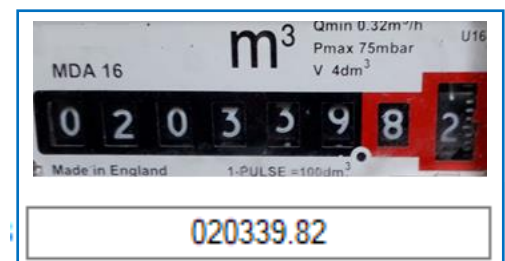
A "Meter read Flow(n)" section will be listed for all flow channels that have been set up for use.

Initially, no value has been set within the logger. (or there may be a small value from production testing).



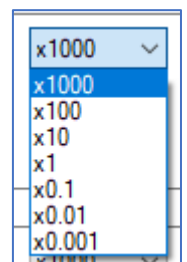
Read the main meter, noting its format.

Enter the meter reading into the "Meter read Flow n" field. (Include any leading, the decimal point, and any other displayed digits including trailing zeros).



Calculate and enter a meter factor.

Meter factor =
$$\frac{\text{Unit of volume measurement used on the Meter for each digit.}}{\text{Unit of volume measurement used on the Flow channel.}}$$

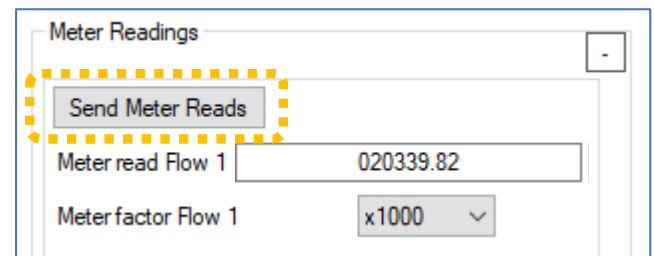


e.g. The above meter measures in m³.

If the flow channel measures in litres, the meter factor would be:

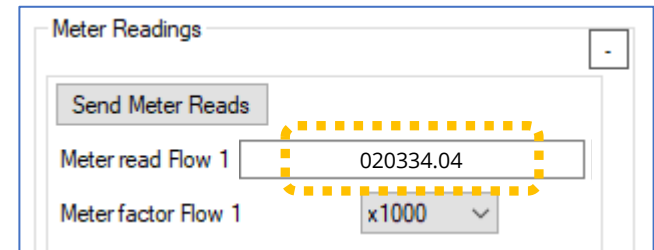
1000 (litres) / 1 (litres) = 1000.

After entering the above information for all meters, click the “Send Meter Reads” button. This will immediately update the logger and allow it to track (stay in step with) the actual meter reading, by using the meter pulses.



The current meter readings can be obtained by re-reading the logger; they will be displayed here.

You can confirm logger is set up correctly by doing the following:



After waiting for the meter to change by a few digits, note the meter reading and re-read the logger to refresh the meter reading values held by IDT.

Confirm the updated reading matches the actual meter reading (noted earlier).

If the reading is not correct, re-check:

The cables go to the correct meter.

The meter factor is correct.

The channel settings (units/pulse and recording unit) are correct.

... and then repeat the test.

5.6 LNS INPUT (LEAK-NOISE SENSOR / HYDROPHONE)

The LNS sensor and Hydrophone sensor are both high sensitivity audio sensors, used for detecting the noise of a leak from a pressurised water pipe. There are only minor differences in setup of the logger for their use.

Note: This section provides a summary of the logger’s use of the sensors; For a detailed explanation, including setup of the logger using IDT, refer to the PermaNet+ with Hydrophone-2 user-guide (MAN-148-0007).

Behaviour of Logger:

A logger uses the sensor to listen to sounds produced from the pipe network. It analyses the sound waveform to produce numeric value of certain characteristics (called ‘level’ and ‘spread’) and identifies (based on thresholds applied to the level and spread figures) whether a leak is likely to be present nearby.

The use of a Leak-Noise sensor or Hydrophone can cause some changes (additions) to the logger’s pattern of behaviour.

For most water network installations, the logger will typically run an extensive leak test cycle once in every 24-hour period. However, when used to monitor critical parts of the water network, such as trunk main, an alternative test cycle is available (called ‘Trunk Main’ mode); This runs a shorter test, but does so more frequently, to provide an earlier indication of potential leak issues.

In addition to the leak detection parameters, the logger can produce other types of supplementary data, such as sound recordings (audio files). These are also uploaded to the

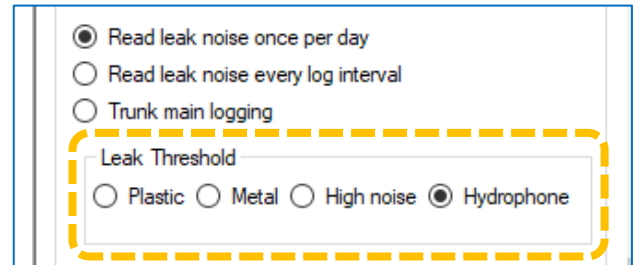
server and can be listened to remotely by an experienced user, to make a judgement on whether the sound is similar to that of a water leak.

If the logger obtains a highly accurate time reference from where it is installed (e.g., from a communication network or GPS satellite), a high-accuracy time-stamp is linked to audio files.

The logger may also produce other data, such as noise histograms (to evaluate if a change has occurred in the pipe noise characteristics recently). Noise histograms require no programming with IDT; The logger will generate them if it is within its normal operation.

Note: In a daily leak evaluation mode, the settings for the Hydrophone differs from the LNS sensor due to its location and sensitivity.

- Select 'Hydrophone' when a Hydrophone is being used.
- Select one of the other settings, as appropriate, when the LNS sensor is being used.



Read leak noise once per day
☒ Read leak noise every log interval
☐ Trunk main logging

Leak Threshold
☐ Plastic ☐ Metal ☐ High noise ☒ Hydrophone

5.7 GPS / TIME SYNC (SATELLITE ANTENNA) INPUT

An input for reception of GPS satellite signals can be used:

- To identify the current location of the logger.
- To provide an accurate time reference to the logger.

(These functions may be enabled/disabled depending on the logger model number).

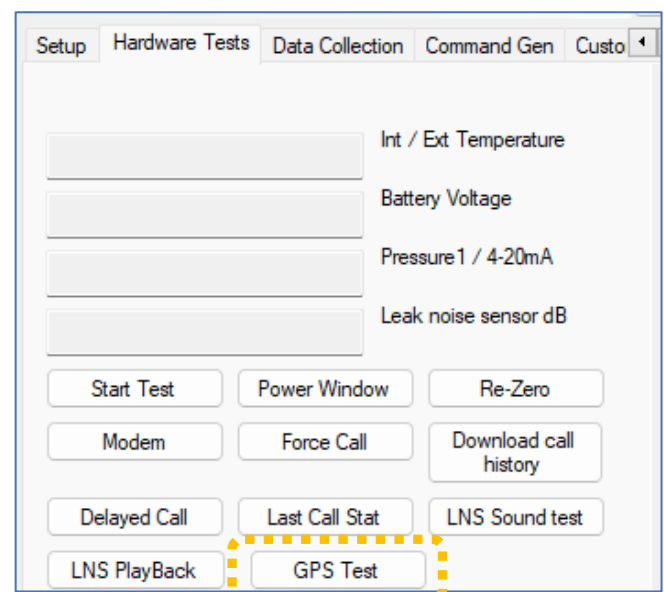
5.7.1 Used as a Time Synchronisation source (Time Sync)

When the GPS option is installed for the purpose of providing an accurate time reference to the logger, the GPS location facilities are usually de-activated. Therefore, no user-settings for the channel are required; all settings are applied by the factory.

The installer is, however, required to verify that the GPS time reference functionality is correctly operating on the installed logger; this will confirm the antenna is suitably located and there are no connection issues.

To start the test, first select the Hardware Tests tab and click on the "GPS Test" button.

A new window will open.

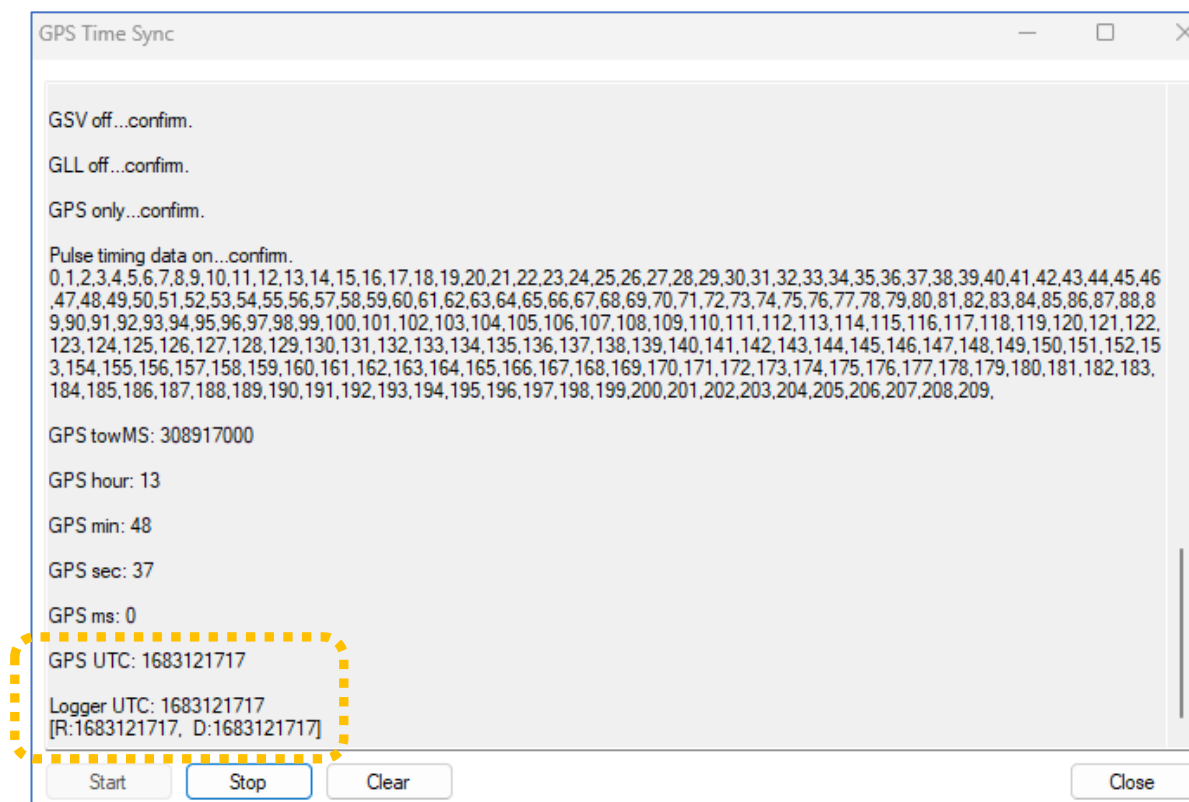


Setup Hardware Tests Data Collection Command Gen Cust

Int / Ext Temperature
Battery Voltage
Pressure 1 / 4-20mA
Leak noise sensor dB

Start Test Power Window Re-Zero
Modem Force Call Download call history
Delayed Call Last Call Stat LNS Sound test
LNS PlayBack GPS Test

Click the “Start” button on the new window.



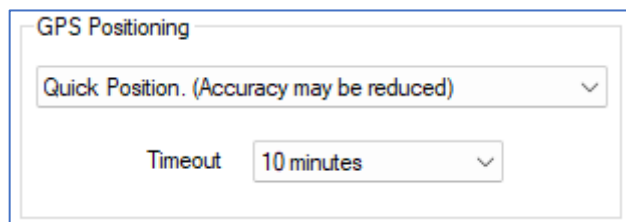
The window is a terminal which will display various messages as the test proceeds. The messages can be ignored, except for the ones which confirms that the logger has received an accurate time reference from the satellite, unless required for diagnostic purposes.

Examples of the messages of successful test completion ('GPS UTC: ...' and 'Logger UTC: ...') are shown above. When these are received, click on the “Stop” button and close the GPS Time Sync window.

5.7.2 Used for obtaining Logger Location (GPS)

When the GPS option is installed for the purpose of providing logger location, three related settings panels will appear in the Setup tab of IDT.

The GPS Positioning panel contains settings regarding how much time to spend in obtaining the location. High accuracy requires more time. A timeout control is also provided to limit battery use (in case of some temporary issue existing, such as a poor signal due to an object being placed over the antenna).



The GPS GeoFence panel allows the installer to define a geographical area, within which the logger is expected to reside. If the logger discovers that it has gone outside of the area, it will raise a GeoFence alarm.

Enter the latitude and longitude of the center of the area and also its radius.

Whilst the GeoFence alarm is active, the logger will re-check its location (GPS fix) at a specified rate.

Enter the interval (in minutes) that the logger should wait before getting a fresh GPS location fix. The logger will repeatedly get GPS fixes whilst the GPS alarm is still active.

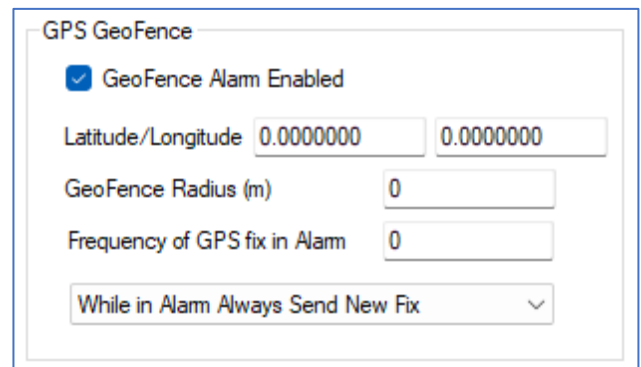
Note: GPS location fixes consume battery power. The interval between GPS fixes should therefore not be too rapid otherwise battery life will be reduced.

The logger can be programmed to send repeated updates whenever it calls in, or only if it finds it has changed location once more.

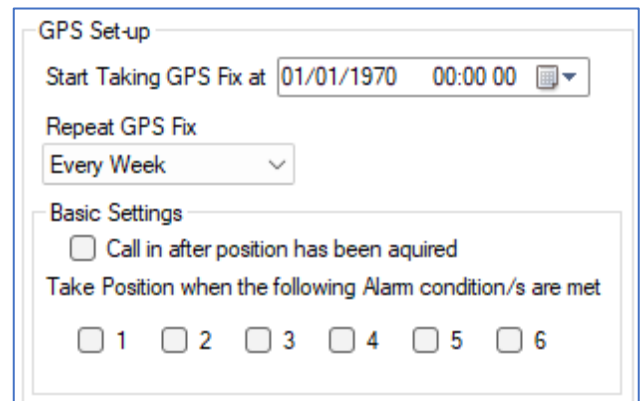
The GPS Set-up panel includes basic settings for when to start making GPS measurements (enter a start date) and how often the GPS location fix should be repeated.

An initial GPS fix (made at the Start time) can initiate an immediate call-in with the GPS data if the "Call in after position has been acquired" box is ticked; this is a once-only event.

A GPS fix can also be initiated by any (or several) of the alarms going into an active state.



The screenshot shows the 'GPS GeoFence' configuration panel. It includes a checkbox for 'GeoFence Alarm Enabled' which is checked. Below this are input fields for 'Latitude/Longitude' (both set to 0.0000000), 'GeoFence Radius (m)' (set to 0), and 'Frequency of GPS fix in Alarm' (set to 0). At the bottom is a dropdown menu currently set to 'While in Alarm Always Send New Fix'.



The screenshot shows the 'GPS Set-up' configuration panel. It features a 'Start Taking GPS Fix at' field with a date/time picker set to '01/01/1970 00:00 00'. Below this is a 'Repeat GPS Fix' dropdown menu set to 'Every Week'. A section titled 'Basic Settings' contains a checkbox for 'Call in after position has been acquired' which is unchecked. At the bottom, there is a label 'Take Position when the following Alarm condition/s are met' followed by six checkboxes numbered 1 through 6, all of which are currently unchecked.



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